

Nottinghamshire and City of Nottingham Fire and Rescue Authority

## OPERATIONAL COVER ANALYSIS: UPDATE AND PROPOSALS

Report of the Chief Fire Officer

Agenda Item No:

**Date:** 28 June 2013

#### **Purpose of Report:**

To present the Chief Fire Officer's response and proposals to the operational activity levels presented to the Fire Authority at its meeting of 22 February 2013.

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#### 1. BACKGROUND

- 1.1 During 2010 Nottinghamshire Fire and Rescue Service (NFRS) undertook the most comprehensive review of its operational activity since 1986. Under the term "Fire Cover Review", the Service 'risk-profiled' the whole county against a risk matrix and looked at how the location and provision of resources matched the risk.
- 1.2 As a result, on 16 December 2011, following a period of scrutiny and consultation, the Fire Authority agreed changes to the operational model. These were based on a series of recommendations from the Chief Fire Officer.
- 1.3 One of the other recommendations was that the Fire Authority requested to be kept up to date as to operational activity levels on an annual basis. The calendar year outcomes for 2012 were presented to the Fire Authority on 22 February 2013 and the Chief Fire Officer was tasked with further analysis and bringing any recommendations to a future meeting. This report provides that analysis and makes recommendations.

#### 2. REPORT

- 2.1 The full activity levels for 2012 are appended to this report as they were in February 2013. This appendix includes a five year range to allow for an ongoing and rolling comparison. As previously stated, the number of incidents was down to 10323, which was a reduction on the previous year from 13112, and a reduction over the five years of in excess of 5000 incidents (from 15665 in 2008).
- 2.2 During this period the Service has maintained its risk profile approach. Although some concern has been expressed by Sir Ken Knight in his recent review (subject to a separate report on this agenda), Officers believe this to be a robust and reliable approach which recognises those most at risk.
- 2.3 To refresh Fire Authority members on the concept, the risk areas are categorised as low, medium and high risk. To determine these categories, geo-coded datasets for the following incident types are used:
  - All incidents where injuries have occurred;
  - Incidents where there has been a recorded fire death;
  - Special service calls involving any risk to life;
  - Any fire in a non-domestic property which has been the result of a deliberate act;
  - Indices of multiple deprivation.
- 2.4 The methodology ensures consistency in the Service's approach and also utilises the process which was externally validated by Nottingham Trent University and accepted by the Fire Authority as part of the original Fire Cover Review.

- 2.5 Utilising a more detailed analysis based upon these statistics, the figures show that of the 10323 incidents, only 1600 were primary fires (including property), 500 RTCs, 2000 were secondary fires (grassland, rubbish etc) and 1500 were 'other calls'. This shows that over 4500 were false alarms, which although received an attendance, required no Fire Service action.
- 2.6 In respect of the primary fires, a more detailed analysis of these incidents shows that the level of activity is more constant and has not declined as significantly as the overall statistics of other incident types. For example:

#### Accidental dwelling fires

2007/8	2008/9	2009/10	2010/11	2011/12	
645	654	680	695	634	

Non-fatal casualties in accidental dwellings

2007/8	2008/9	2009/10	2010/11	2011/12
175	168	136	123	150

- 2.7 With the focus on reducing risk to life as a priority, it is key therefore to maintain as much of the existing provision in higher risk areas, but equally there is a need to further review capacity in the areas of lower risk.
- 2.8 Members will also appreciate that there needs to be an overall spread of resources across the county, and a balance of shift systems which maintain appliances availability.
- 2.9 The two busiest stations in terms of activity levels remain Stockhill and Central, and the riskiest area in terms of the risk based approach and in respect of the above statistics remains the City area. Key prevention officers and staff within the Risk Reduction Team are based in this area. A targeted approach through partnership working is established, but until such time as a marked reduction in the accidental dwelling fires statistics is witnessed, the Service must continue to provide a significant response presence.
- 2.10 Fatalities remain low for a population which exceeds one million across the area that Nottinghamshire Fire and Rescue Service covers. In 2012 there were seven fatalities, but the Service still retains its zero fire deaths target.
- 2.11 As Members will be aware from reports elsewhere on this agenda, the Service is facing a £1.8 million deficit in 2014/15, rising to £4.5 million in 2015/16. The latter figure excludes any impact of the recent announcement by the Chancellor of a further 10% cut that is to be applied to the DCLG budget. The full detail of this and the impact on fire will not be known until the autumn, but the Service needs to act now if it is to meet any known or unknown deficits.
- 2.12 Additionally, the report published by Sir Ken Knight recently identified a number of issues the Services across the country should seek to address. A detailed report on this agenda at Item 7 shows progress by Nottinghamshire

Fire and Rescue Service, but equally with such a financial shortfall, there will have to be much more action to meet expectations.

- 2.13 These requirements can be generally summarised as follows:
  - Reduce cover where risk and levels of response are low in line with the analysis;
  - Maintain cover where risk and levels of response are high in line with the analysis;
  - Maintain a robust prevention strategy through targeted early intervention;
  - Maintain an overall strategic provision that provides county-wide cover and offers resilience on a 24 hour basis;
  - Meet the financial expectations of the forthcoming budget constraints.
- 2.14 In addition to the above, a further report on this agenda will advise the Fire Authority that the revised structure, implemented in August 2012, will be reviewed again to ensure it remains fit for purpose and to explore whether there is potential for further options around establishment reductions.
- 2.15 In respect of the operational elements, the Fire Authority will be aware that the Chief Fire Officer has previously stated that under the existing service delivery model the number of pumping appliances could reduce safely to 30 without compromising the safety of the community. Through the 2010 Fire Cover Review, the Fire Authority made the decision to reduce to 33½ (one appliance being 12 hours per day), which still leaves a cushion of 3½ appliances above that previous recommendation.
- 2.16 Given the statistical outturns and the criteria identified in Paragraph 2.6 above, this position is reinforced and the additional capacity is still present. Additionally, a reduction to 30 pumping appliances would contribute significantly to bridging the immediate budget deficit.
- 2.17 The approach to achieving the reduction in appliances can be categorised into two clear criteria:
  - Action which can be implemented immediately which would require limited public consultation due to previous consultation undertaken.
  - Action which requires further work by Officers and Members, and that would require full consultation time with the Authority's adopted strategy, due to any potential outcomes not having been previously consulted upon.
- 2.18 Clearly the latter aspect would require more targeted proposals and it is recommended that the Fire Authority receive a report giving options at its meeting scheduled for September 2013 following work to be undertaken during July 2013. This would allow for a full consultation and decision making process to be concluded in time for budget setting in February 2014. Implementation would need to commence in April 2014 with current resources providing a transitional cushion.

- 2.19 In respect of initial action, it is recommended that the Fire Authority commence immediate steps to implement the following:
  - The removal of the 12 hour appliance from Station 19 West Bridgford;
  - The removal of the retained appliance from Station 26 Arnold.

Both of these proposals were previously submitted to the Fire Authority as part of the 2010 Fire Cover Review, although consultation did include the option of the implementation of a targeted response vehicle. A cost benefit analysis report was submitted to the Community Safety Committee at its meeting in April 2013 advising the Fire Authority not to progress this issue. Additionally, with call rates continuing to decline, and sufficient support from neighbouring stations, the removal of these appliances would align the service delivery model more closely to the risk profile, matching resources to risk.

- 2.20 In 2012 the second appliance at Arnold was unavailable for a total of 153 days and its number of mobilisations had reduced to 121 which is approximately two per week (Page 21 of the appendix to this report). Support appliances are readily available from Stockhill, Central and Carlton stations, so absorbing these calls elsewhere will not be an issue for the Service.
- 2.21 With regard to West Bridgford, during 2012 the combined activities of both appliances totalled 1364 mobilisations (Page 22 of the appendix to this report), this resulting in 701 incidents, a little under an average of four calls in any 24 hour period. These calls could easily be absorbed by one appliance and as with the proposal for Arnold, support would be available from Central, Carlton and Highfields stations.
- 2.22 The resultant outcome of both of these proposals would still see the Nottingham conurbation being covered by nine full time appliances on a 24 hour basis to respond to a current level of approximately 10200 mobilisations, resulting in 5600 incidents per annum. This equates to about three mobilisations per appliance dealing with 1.7 incidents in any 24 hour period.
- 2.23 The financial analysis of these actions would result in an immediate annual saving of in excess of £500k. This would result in an immediate salary underspend to help bridge any forthcoming transitional arrangements and reduce the projected £1.8 million required in 2014/15.
- 2.24 This proposal would result in no compulsory wholetime redundancies as the arrangement at West Bridgford has been managed on an overtime basis. Those affected at Arnold would be given the option of redeployment into either uniform or non-uniform roles before any redundancy would come into the scope.
- 2.25 If implemented, the Fire Authority will still have a complement of nine full-time appliances covering the conurbation, which given call profiles, risk outcomes and appliance availability, is appropriate to meet demand.

#### 3. FINANCIAL IMPLICATIONS

- 3.1 The financial implications relating to this report are contained within the body of the report. Notably the Service has to meet an initial budget deficit of in excess of £1.8 million for the financial year commencing April 2014. The proposed actions will make an initial saving of circa £500k with further proposals to be brought to the Fire Authority for its meeting on 27 September 2013.
- 3.2 There will be some costs relation to a 'mini' consultation process, but this will be contained within funds allocated for this purpose.

### 4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

Changes to the establishment will have significant human resources implications. Possible re-deployment and redundancy outcomes will have to be applied in line with Nottinghamshire Fire and Rescue Service policies and procedures. This will ensure that any challenges under employment law will be mitigated.

#### 5. EQUALITIES IMPLICATIONS

Any amendments to the establishment of the Service must undergo an equality impact assessment to ensure there is no intentional or unintentional disadvantage applied to any group.

#### 6. CRIME AND DISORDER IMPLICATIONS

Section 17 of the Crime and Disorder Act 1998 states that "it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area". This report does not contain any implications which would affect that duty.

#### 7. LEGAL IMPLICATIONS

- 7.1 The Nottinghamshire and City of Nottingham Fire and Rescue Authority has a statutory duty to maintain, train, equip and moblise a Fire Service as well as provide appropriate fire safety advice to the community. These duties are contained in Section 2 of the Fire and Rescue Services Act 2004.
- 7.2 Part 3, Section 21, of the same Act requires the Secretary of State to publish a Framework and it is this Framework that places a duty on Fire and Rescue Authorities to produce a plan which identifies and assesses all foreseeable fire and rescue related risks that could affect its community. This plan is known as the Integrated Risk Management Plan (IRMP).
- 7.3 The reviewing and updating of operational cover is conducive with those legal duties and does not place the Authority at any risk of breaking those duties.

#### 8. RISK MANAGEMENT IMPLICATIONS

- 8.1 The update and analysis of the risk profile and the operational activity levels are part of the Service's risk management process. The reduction in response is based on a clear evidential framework and in line with an externally accredited methodology.
- 8.2 Failure to appropriately resource the organisation in response to community risk and requirements puts a financial risk on the Fire Authority, in that the budget deficit will not be met. The actions proposed in this report mitigate this risk.

#### 9. **RECOMMENDATIONS**

It is recommended that the Fire Authority:

- 9.1 Tasks the Chief Fire Officer with undertaking a further consultation process with the community, stakeholders and staff regarding the proposals to remove from service the second pumping appliances from Arnold and West Bridgford.
- 9.2 Tasks the Chief Fire Officer with presenting a report to the Fire Authority at its September meeting detailing the outcomes of that consultation and taking into account the previous consultation regarding these proposals and to present the outcomes.
- 9.3 Tasks the Chief Fire Officer with preparing and presenting a report for the September Fire Authority meeting detailing further options to meet the risk profile of the county and to further reduce the total number of pumping appliances to a level not less than 30 along with the strategy to continue to improve and maintain availability across the county.

### 10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Frank Swann CHIEF FIRE OFFICER



## Performance Data 2012



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## **GLOSSARY OF TERMS**

ALP Appliance BAU Co-Responding ECSV EPU FESS HVP IRU ISU NFRS OTR RDS RTC SRT	Aerial Ladder Platform Fire Engine Breathing Apparatus Unit Assisting Ambulance Service Enhanced Command Support Vehicle Environmental Protection Unit Fire Emergancy Support Service High Volume Pump Incident Response Unit Incident Support Unit Nottinghamshire Fire & Rescue Service Off The Run Retained Duty System Road Traffic Collision Specialist Rescue Team
	•
SSC	Special Service Call
WDS	Wholetime Duty System

### Appliance Call Signs Attached to Corresponding Stations and Crewing levels.

Station 1 Mansfield	Station 2 Blidworth
Rosemary Street	Mansfield Road
Mansfield	Blidworth
Nottinghamshire	Nottinghamshire
NG19 6AB	NG21 0PN
T01P1 (WDS)	T02P1 (RDS)
T01P2 (RDS)	18 Retained Personnel
T01A1 AERIAL LADDER PLATFORM	
COMMUNITY OUTREACH VEHICLE	
FIRE INVESTIGATION UNIT	
RISK REDUCTION TEAM (NORTH)	
28 Wholetime personnel	
13 Retained personnel	
4 operational support staff (RRT)	

Station 5 Ashfield	Station 6 Edwinstowe
Sutton Road	Ollerton Road
Kirkby-in-Ashfield	Edwinstowe
Nottinghamshire	Nottinghamshire
NG17 8HX	NG21 9QT
T05P1 (WDS) T05P2 (RDS) T05S1 FOAM UNIT TN980 HYDO-SUB UNIT 28 Wholetime personnel 14 Retained personnel	T06P1 (WDS) 28 Wholetime personnel

Station 7 Warsop	Station 8 Worksop
Church Street	Eastgate
Warsop	Worksop
Nottinghamshire	Nottinghamshire
NG20 0AJ	S80 1QS
T07P1 (RDS)	T08P1 (WDS)
17 Retained personnel	T08P2 (RDS)
	28 Wholetime personnel
	20 Retained Personnel

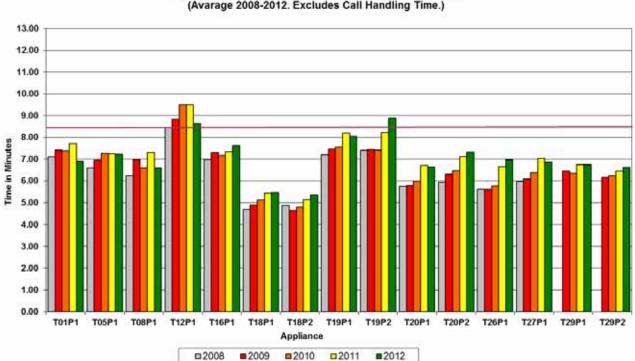
Station 10 Harworth	Station 11 Misterton		
Scrooby Road	Fox Covert Lane		
Harworth	Misterton		
Doncaster	Nr Doncaster		
DN11 8JW	South Yorkshire		
	DN 10 4ER		
T10P1 (RDS)			
21 Retained personnel	T11P1 (RDS)		
	15 Retained personnel		
Station 12 Retford	Station 13 Tuxford		
Wharf Road	Clark's Lane		
Retford	Tuxford		
Nottinghamshire	Newark		
DN22 6EN	Nottinghamshire		
	NG20 0AJ		
T12P1 (WDS)			
T12P2 (RDS)	T13P1 (WDS)		
28 Wholetime personnel	T13R1 (SRT. WDS)		
17 Retained personnel	T13R2 (SRT.WDS)		
	17 Wholetime personnel		
	21 Wholetime SRT personnel		
Station 14 Southwell	Station 15 Collingham		
Newark Road	Baptist Lane		
Southwell	Collingham		
Nottinghamshire	Nottinghamshire		
NG25 0ES	NG23 7LT		
T14P1 (RDS)	T15P1 (RDS)		
13 Retained personnel	11 Retained personnel		

Station 16 NewarkBoundary RoadNewarkNottinghamshireNG34 4ATT16P1 (WDS)T16P2 (RDS)T16S1 FLOOD RESPONSE UNITTN581 MASS DIS-ROBING UNITTN990 HVP HOSE UNIT	Station 17 Bingham 42 Long Acre Bingham Nottinghamshire NG13 8AH T17P1 (RDS) 12 Retained personnel
28 Wholetime personnel 18 Retained personnel	
Station 18 Central Shakespeare Street Nottingham NG1 4FB	Station 19 West Bridgford Loughborough Road West Bridgford Nottinghamshire NG2 7FA
T18P1 (WDS) T18P2 (WDS) RISK REDUCTION TEAM (CITY) 48 Wholetime personnel 4 Operational support staff (RRT)	T19P1 (WDS) T19P2 (WDS) IRU INCIDENT RESPONSE UNIT RISK REDUCTION TEAM (SOUTH) 48 Wholetime personnel 4 Operational support staff (RRT)
Station 20 Stockhill Stockhill Lane Bedford Nottingham NG6 0LG	Station 23 Stapleford Pinfold Lane Stapleford Nottinghamshire NG9 8DL
T20P1 (WDS) T20P2 (WDS) T20H1 ENVIRONMENTAL PROTECTION UNIT T20S1 FESS. FIRE EMERGENCY SUPPORT SERVICE 48 Wholetime personnel	T23P1 (RDS) 18 Retained personnel

Station 24 Eastwood	Station 25 Hucknall		
Nottingham Road	Wagnall Road		
Eastwood	Hucknall		
Nottinghamshire	Nottinghamshire		
NG16 3GL	NG15 6EP		
T24P1 (RDS)	T25P1 (RDS)		
16 Retained personnel	19 Retained personnel		
Station 26 Arnold	Station 27 Carlton		
Jubilee Road	Manor Road		
Arnold	Carlton		
Nottinghamshire	Nottinghamshire		
NG5 6JR	NG4 3AY		
NG5 05K	ING4 SAT		
	T27P1 (WDS)		
T26P1 (WDS)	T27S1 BREATHING APPARATUS UNIT		
T26P2 (RDS)	28 Wholetime personnel		
28 Wholetime personnel			
12 Retained personnel			
Station 28 East Leake	Station 29 Highfields		
Gotham Road	Hassocks Lane		
East Leaked	Beeston		
Loughborough	Nottinghamshire		
Leicestershire	NG9 2GQ		
LE12 6JG	1100 200		
	T29P1 (WDS)		
T28P1 (RDS)	T29P2 (WDS)		
15 Retained personnel	T29R1 (SRT. WDS)		
	T29R2 (SRT. WDS)		
	T29R2 (SRT. WDS)		
	T29A1 AERIAL LADDER PLATFORM		
	T23S1 INCIDENT SUPPORT UNIT		
	(Crewed by RDS from Station 23)		
	48 Wholetime personnel		
	23 Wholetime personnel (SRT)		

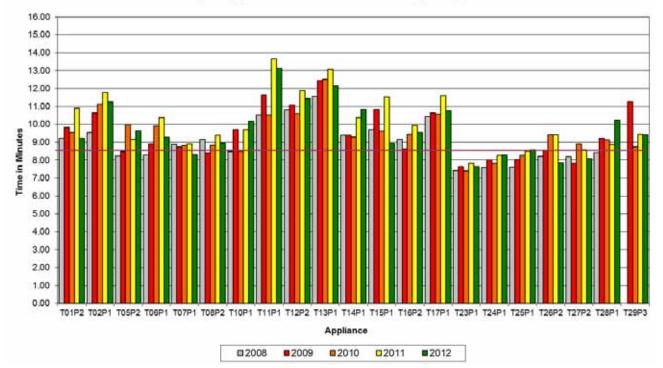
#### **Average Attendance Times**

It is important to realise these times are the average attendance times; current standard is 90% within 10 minutes.



Appliance Travel Times From Time of Mobilisation, WDS. (Avarage 2008-2012. Excludes Call Handling Time.)

Average Attendance Times WDS 2008-2012	2008	2009	2010	2011	2012
T01P1	7.10	7.42	7.38	7.71	6.91
T05P1	6.6	6.95	7.27	7.25	7.23
T08P1	6.24	7	6.59	7.3	6.60
T12P1	8.46	8.83	9.49	9.49	8.63
T16P1	6.98	7.3	7.17	7.35	7.62
T18P1	4.7	4.9	5.14	5.45	5.47
T18P2	4.87	4.65	4.8	5.15	5.37
T19P1	7.2	7.46	7.57	8.2	8.04
T19P2	7.4	7.44	7.42	8.22	8.88
T20P1	5.75	5.8	5.99	6.71	6.64
T20P2	5.94	6.31	6.49	7.12	7.33
T26P1	5.62	5.63	5.78	6.66	6.97
T27P1	5.97	6.08	6.37	7.02	6.88
T29P1	0	6.46	6.35	6.76	6.76
T29P2	0	6.18	6.24	6.46	6.61



#### Appliance Travel Times From Time of Mobilisation, RDS. (Average 2008-2012. Excludes Call Handling Time.)

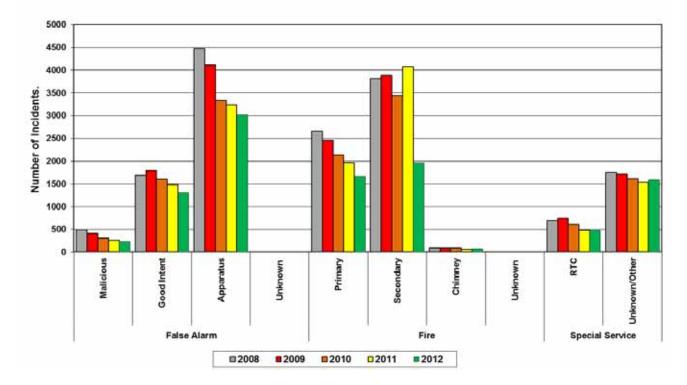
Average Attendance Times RDS 2008-2012	2008	2009	2010	2011	2012
T01P2	9.23	9.82	9.53	10.92	9.22
T02P1	9.54	10.65	11.13	11.76	11.27
T05P2	8.25	8.48	9.99	9.16	9.63
T06P1 RDS/WDS APRIL 2012	8.28	8.92	9.91	10.36	9.27
T07P1	8.87	8.74	8.81	8.9	8.31
T08P2	9.16	8.41	8.85	9.4	8.95
T10P1	8.47	9.71	8.5	9.71	10.16
T11P1	10.52	11.65	10.52	13.64	13.12
T12P2	10.82	11.08	10.58	11.88	11.43
T13P1	11.55	12.44	12.51	13.08	12.15
T14P1	9.4	9.4	9.3	10.37	10.85
T15P1	9.71	10.83	9.61	11.54	8.95
T16P2	9.16	8.61	9.43	9.93	9.53
T17P1	10.43	10.64	10.56	11.6	10.76
T23P1	7.41	7.63	7.4	7.83	7.63
T24P1	7.6	8	7.83	8.25	8.28
T25P1	7.62	8.01	8.26	8.51	8.56
T26P2	8.21	8.56	9.41	9.4	7.85
T27P2 REMOVED JANUARY 2012	8.19	7.82	8.91	8.58	8.07
T28P1	8.43	9.23	9.12	8.87	10.24
T29P3 REMOVED JANUARY 2012	0	11.26	8.73	9.44	9.42

NFRS continue to aim for a single attendance measure, as endorsed by the Combined Fire Authority (CFA), stating our aim to reach 90% of incidents within 10 minutes. During 2012 the actual level achieved for all incidents was 79%, with fires in dwellings seeing a marginally better performance of 84%.

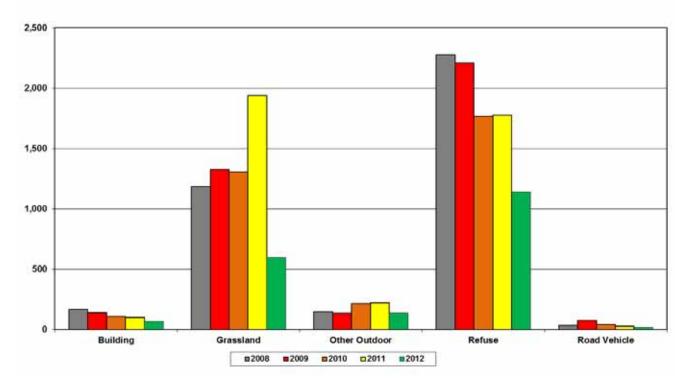
The table highlights those appliances/locations that (on average) exceeded our 10 minute measure, on-going research will seek to establish the root cause(s) for this and inform future managerial decision accordingly.

Appliance	Time in Mins.	Appliance	Time in Mins.
T12P1	8.98	T11P1	11.89
T01P2	9.74	T12P2	11.16
T02P1	10.87	T13P1	12.34
T05P2	9.10	T15P1	10.13
T06P1	9.35	T16P2	9.33
T07P1	8.73	T17P1	10.80
T08P2	8.95	T26P2	8.69
T10P1	9.31	T28P1	9.18

#### Incident Types Per Year: 2008-2012

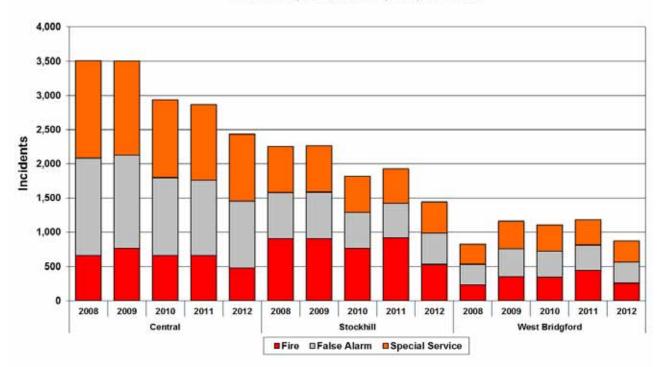


INCIDENT SUMMARY		2008	2009	2010	2011	2012
False Alarm	Malicious	496	407	305	262	226
	Good Intent	1,687	1,798	1,601	1,485	1,302
	Apparatus	4,470	4,110	3,339	3,239	3,016
	Unknown	0	0	0	0	0
Fire	Primary	2,655	2,452	2,133	1,965	1,661
	Secondary	3,814	3,882	3,440	4,073	1,963
	Chimney	90	87	92	57	79
	Unknown	0	0	0	0	0
Special Service	RTC	695	745	611	489	485
	Unknown/Other	1,758	1,718	1,611	1,542	1,591
Total		15,665	15,199	13,132	13,112	10,323



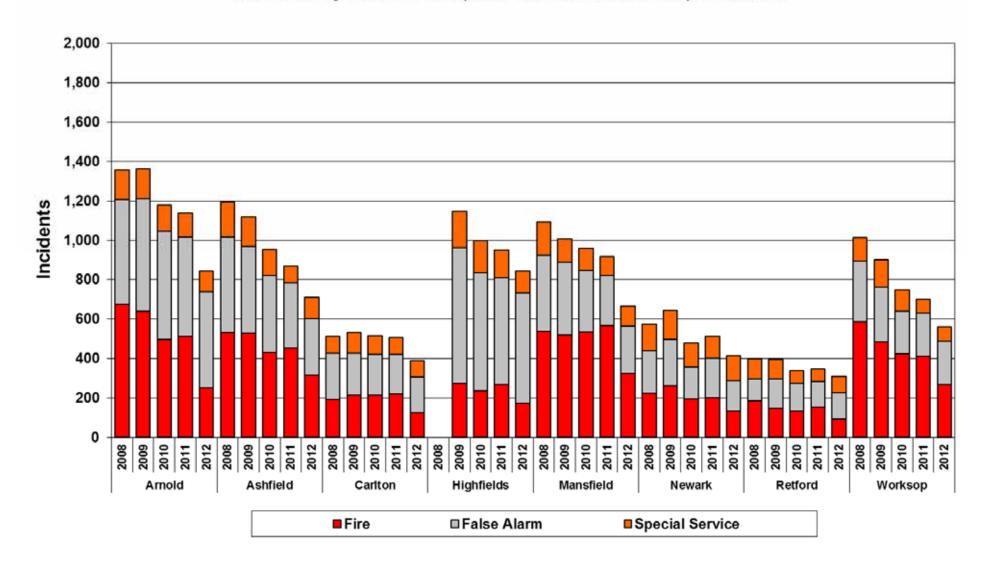
#### Secondary Fires By Type: 2008-2012

Secondary Sub Types 2008-2012	2008	2009	2010	2011	2012
Building	169	138	108	101	66
Grassland	1,186	1,326	1,308	1,941	599
Other Outdoor	145	136	214	223	137
Refuse	2,278	2,209	1,767	1,777	1140
Road Vehicle	36	73	43	29	19



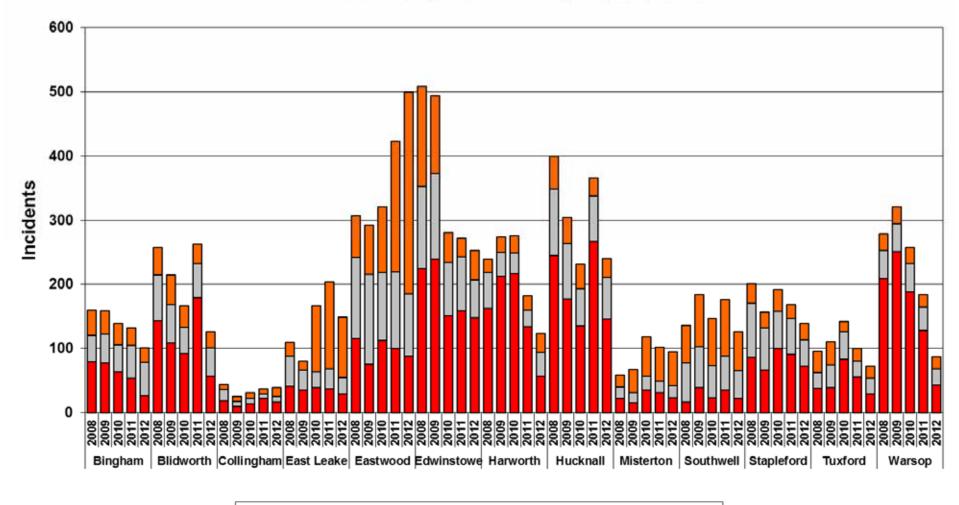
#### Incidents By Station Area (WDS) 2008-2012

INCIDENT SUMM	ARY	False Alarm	Fire	Special Service	Total	% reduction from 2008
Central	2008	1,423	660	364	2,447	
	2009	1,369	760	382	2,511	2.62%
	2010	1,135	662	351	2,148	-12.22%
	2011	1,101	662	294	2,057	-15.94%
	2012	980	475	266	1,721	-29.67%
Stockhill	2008	675	903	211	1,789	
	2009	682	903	210	1,795	0.34%
	2010	525	765	171	1,461	-18.33%
	2011	505	916	156	1,577	-11.85%
	2012	457	529	138	1,124	-37.17%
West Bridgford	2008	295	235	133	663	
	2009	405	349	173	927	39.82%
	2010	382	343	164	889	34.09%
	2011	367	445	123	935	41.03%
	2012	311	254	136	701	5.73%



#### Incidents By Station Area (WDS and RDS Combined) 2008-2012

INCIDENT SUMM	IARY	False Alarm	Fire	Special Service	Totals	% change from 2008
Arnold	2008	531	675	149	1,355	
	2009	572	639	152	1,363	0.59%
	2010	548	497	134	1,179	-12.99%
	2011	507	511	119	1,137	-16.09%
	2012	485	252	105	842	-37.86%
Ashfield	2008	485	532	176	1,193	
	2009	442	527	149	1,118	-6.29%
	2010	389	430	135	954	-20.03%
	2011	329	452	87	868	-27.24%
	2012	287	315	106	708	-40.65%
Carlton	2008	236	192	85	513	
	2009	214	213	104	531	3.51%
	2010	207	214	94	515	0.39%
	2011	200	220	86	506	-1.36%
	2012	180	125	85	390	-23.98%
Highfields	2008	0	0	0	0	
Ū	2009	691	273	184	1,148	
	2010	598	236	165	999	-12.98%
	2011	538	269	144	951	-17.16%
	2012	556	174	111	841	-26.74%
Mansfield	2008	383	539	170	1,092	
	2009	369	518	121	1,008	-7.69%
	2010	311	535	115	961	-12.00%
	2011	256	565	94	915	-16.21%
	2012	240	324	100	664	-39.19%
Newark	2008	217	223	134	574	
	2009	233	262	147	642	11.85%
	2010	163	194	121	478	-16.72%
	2011	198	202	113	513	-10.63%
	2012	150	136	129	415	-27.70%
Retford	2008	113	184	101	398	
	2009	152	146	97	395	-0.75%
	2010	139	134	64	337	-15.33%
	2011	130	153	63	346	-13.07%
	2012	135	93	80	308	-22.61%
Worksop	2008	309	584	120	1,013	
	2009	277	484	137	898	-11.35%
	2010	215	424	107	746	-26.36%
	2010	219	411	68	698	-31.10%
	2012	210	269	71	559	-44.82%



### Incidents By Station Area (RDS) 2008-2012

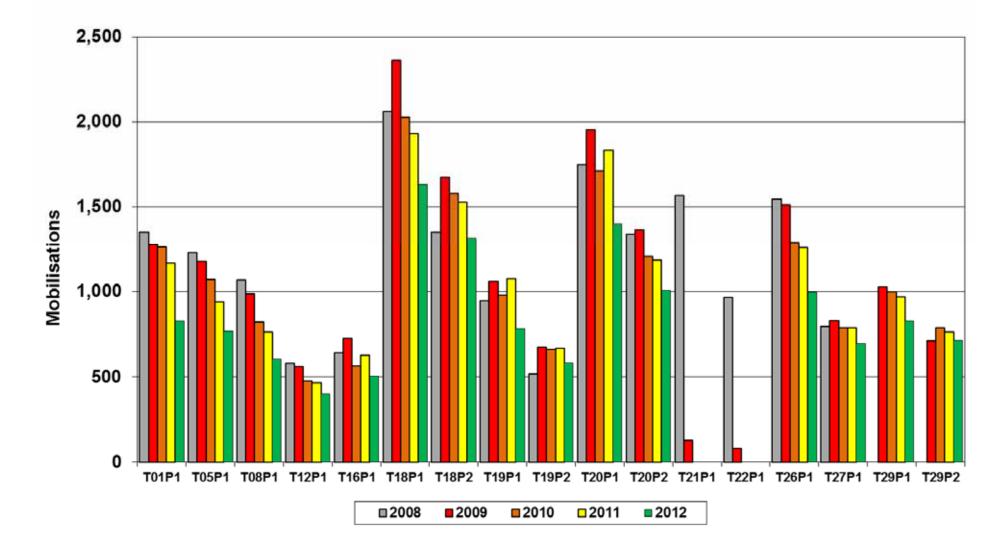
Fire ■False Alarm Special Service

INCIDENT SUMI	MARY	False Alarm	Fire	Special Service	Total	% change from 2008
Bingham	2008	41	79	40	160	
	2009	45	77	37	159	-0.63%
	2010	42	64	33	139	-13.13%
	2011	51	54	27	132	-17.50%
	2012	52	26	23	101	-36.88%
Blidworth	2008	71	143	44	258	
	2009	59	109	46	214	-17.05%
	2010	41	92	33	166	-35.66%
	2011	53	179	30	262	1.55%
	2012	44	57	25	126	-51.16%
Collingham	2008	17	19	8	44	
	2009	8	10	7	25	-43.18%
	2010	8	14	9	31	-29.55%
	2011	7	22	8	37	-15.91%
	2012	8	17	14	39	-11.36%
East Leake	2008	47	41	22	110	
	2009	32	35	13	80	-27.27%
	2010	25	39	102	166	50.91%
	2011	32	37	135	204	85.45%
	2012	26	29	94	149	35.45%
Eastwood	2008	126	116	66	308	
	2009	140	75	78	293	-4.87%
	2010	105	113	103	321	4.22%
	2011	119	100	204	423	37.34%
	2012	97	88	315	500	62.34%
Edwinstowe	2008	129	224	155	508	
	2009	134	239	121	494	-2.76%
	2010	83	151	47	281	-44.69%
	2011	84	159	29	272	-46.46%
	2012	59	148	46	253	-50.20%
Harworth	2008	55	163	21	239	
	2009	37	213	24	274	14.64%
	2010	33	216	27	276	15.48%
	2011	26	134	22	182	-23.85%
	2012	37	57	29	123	-48.54%
Hucknall	2008	104	245	51	400	
	2009	86	177	42	305	-23.75%
	2010	58	135	38	231	-42.25%
	2011	72	266	28	366	-8.50%
	2012	65	146	29	240	-40.00%

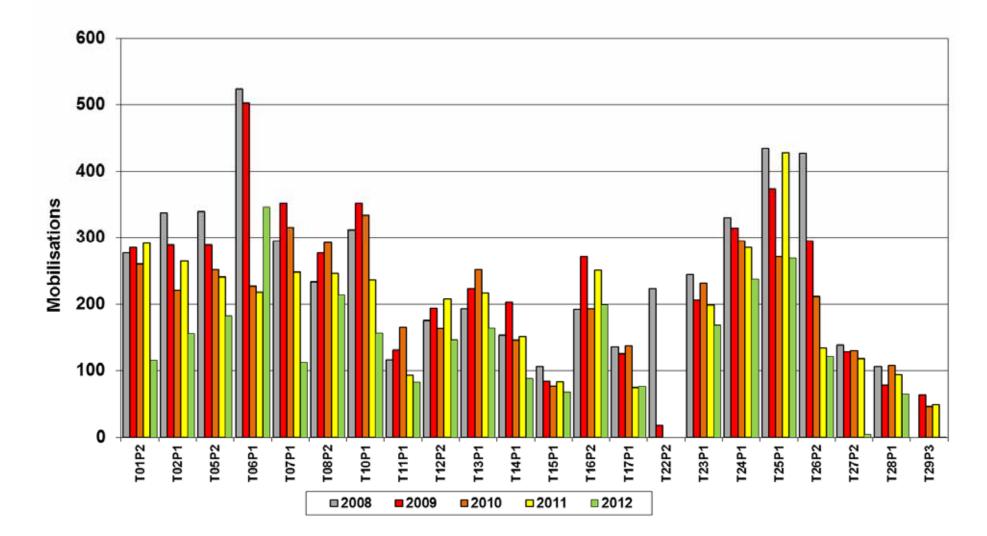
Misterton	2008	18	22	19	59	
	2009	15	16	37	68	15.25%
	2010	22	35	61	118	100.00%
	2011	18	31	53	102	72.88%
	2012	19	23	53	95	61.02%
Southwell	2008	60	17	59	136	
	2009	64	39	81	184	35.29%
	2010	50	23	74	147	8.09%
	2011	53	35	88	176	29.41%
	2012	44	22	60	126	-7.35%
Stapleford	2008	84	86	31	201	
	2009	65	67	25	157	-21.89%
	2010	58	100	34	192	-4.48%
	2011	56	91	21	168	-16.42%
	2012	42	72	25	139	-30.85%
Tuxford	2008	25	38	33	96	
	2009	35	39	37	111	15.63%
	2010	43	83	16	142	47.92%
	2011	24	56	20	100	4.17%
	2012	25	29	18	72	-35.14%
Warsop	2008	44	209	26	279	
	2009	44	251	26	321	15.05%
	2010	44	188	26	258	-7.53%
	2011	37	128	19	184	-34.05%
	2012	26	43	18	87	-68.82%

Total Incidents 2008-2012	
Central	10,884
Stockhill	7,746
Arnold	5,876
Ashfield	4,841
Mansfield	4,640
West Bridgford	4,115
Highfields	3,939
Worksop	3,914
Newark	2,622
Carlton	2,455
Eastwood	1,845
Edwinstowe	1,808
Retford	1,784
Hucknall	1,542
Warsop	1,129
Harworth	1,094
Blidworth	1,026
Stapleford	857
Southwell	769
East Leake	709
Bingham	691
Tuxford	521
Misterton	442
Collingham	176

#### Mobilisations By Appliance (WDS) 2008-2012



Mobilisations By Appliance (RDS) 2008-2012

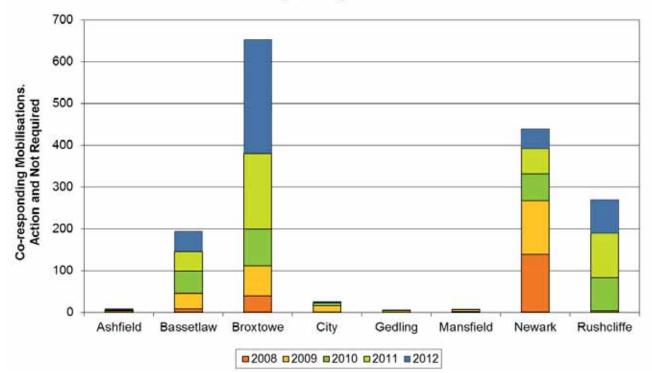


Mobilisations		2008	2009	2010	2011	2012	Total
Arnold	T26P1	1,544	1,511	1,289	1,259	997	6,600
	T26P2	427	295	211	134	121	1,188
	Total	1,971	1,806	1,500	1,393	1,118	7,788
Ashfield	T05P1	1,229	1,179	1,072	941	770	5,191
	T05P2	339	289	252	241	182	1,303
	Total	1,568	1,468	1,324	1,182	952	6,494
Beeston *	T22P1	966	80	0	0	0	1,046
	T22P2	223	18	0	0	0	241
	Total	1,189	98	0	0	0	1,287
Bingham	T17P1	136	125	137	75	76	549
Blidworth	T02P1	337	289	220	265	155	1,266
Carlton	T27P1	796	830	787	788	694	3,895
	T27P2	138	128	130	118	4	518
	Total	934	958	917	906	698	4,413
Central	T18P1	2,059	2,362	2,027	1,932	1,632	10,012
	T18P2	1,351	1,672	1,578	1,528	1,317	7,446
	Total	3,410	4,034	3,605	3,460	2,949	17,458
Collingham	T15P1	106	84	77	83	68	418
Dunkirk *	T21P1	1,567	127	0	0	0	1,694
East Leake	T28P1	106	78	108	94	65	451
Eastwood	T24P1	330	314	295	285	237	1,461
Edwinstowe	T06P1	524	502	227	218	346	1,817
Harworth	T10P1	312	352	334	236	156	1,390
Highfields *	T29P1	0	1,027	999	969	827	3,822
	T29P2	0	710	790	763	714	2,977
	T29P3	0	64	46	49	1	160
	Total	0	1,801	1,835	1,781	1,542	6,959
Hucknall	T25P1	434	373	271	428	269	1,775
Mansfield	T01P1	1,352	1,276	1,264	1,168	829	5,889
	T01P2	277	285	260	291	116	1,229
	Total	1,629	1,561	1,524	1,459	945	7,118
Misterton	T11P1	116	131	165	93	83	588
Newark	T16P1	641	725	565	626	503	3,060
	T16P2	192	271	193	251	199	1,106
	Total	833	996	758	877	702	4,166
Retford	T12P1	579	560	477	465	402	2,483
	T12P2	175	194	163	207	146	885
	Total	754	754	640	672	548	3,368

Southwell	T14P1	153	203	146	151	88	741
Stapleford	T23P1	244	206	231	198	168	1,047
Stockhill	T20P1	1,748	1,953	1,712	1,832	1,399	8,644
	T20P2	1,338	1,364	1,208	1,187	1,007	6,104
	Total	3,086	3,317	2,920	3,019	2,406	14,748
Tuxford	T13P1	193	223	252	217	164	1,049
Warsop	T07P1	295	352	315	248	112	1,322
West Bridgford	T19P1	945	1,062	981	1,075	782	4,845
	T19P2	517	674	662	666	582	3,101
	Total	1,462	1,736	1,643	1,741	1,364	7,946
Worksop	T08P1	1,068	988	823	762	605	4,246
	T08P2	233	277	292	246	213	1,261
	Total	1,301	1,265	1,115	1,008	818	5,507
Total		22,990	23,153	20,559	20,089	16,029	102,820

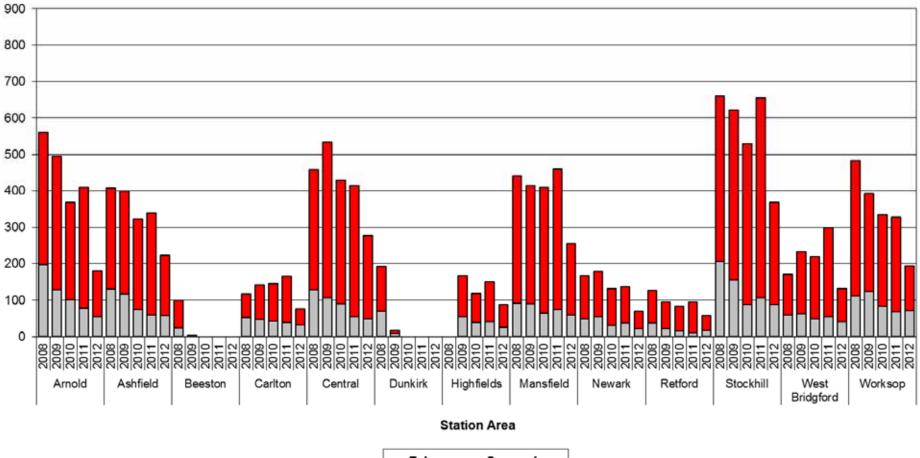
\* INDICATES THAT BEESTON AND DUNKIRK AMALGAMATED INTO ONE STATION 'HIGHFIELDS'





Co-respondin	2008	2009	2010	2011	2012	
Ashfield	Not Required	0	2	0	1	2
	Action Taken	0	2	2	0	0
Bassetlaw	Not Required	7	7	9	10	11
	Action Taken	2	30	44	37	37
Broxtowe	Not Required	20	35	25	58	196
	Action Taken	20	37	63	122	77
City	Not Required	0	1	3	0	0
	Action Taken	1	14	4	1	2
Gedling	Not Required	0	0	0	0	0
	Action Taken	0	5	1	0	0
Mansfield	Not Required	0	1	0	0	0
	Action Taken	2	4	0	0	1
Newark	Not Required	29	15	7	12	12
	Action Taken	110	114	56	49	35
Rushcliffe	Not Required	0	0	15	14	22
	Action Taken	0	4	64	93	58
Total		191	271	293	397	453

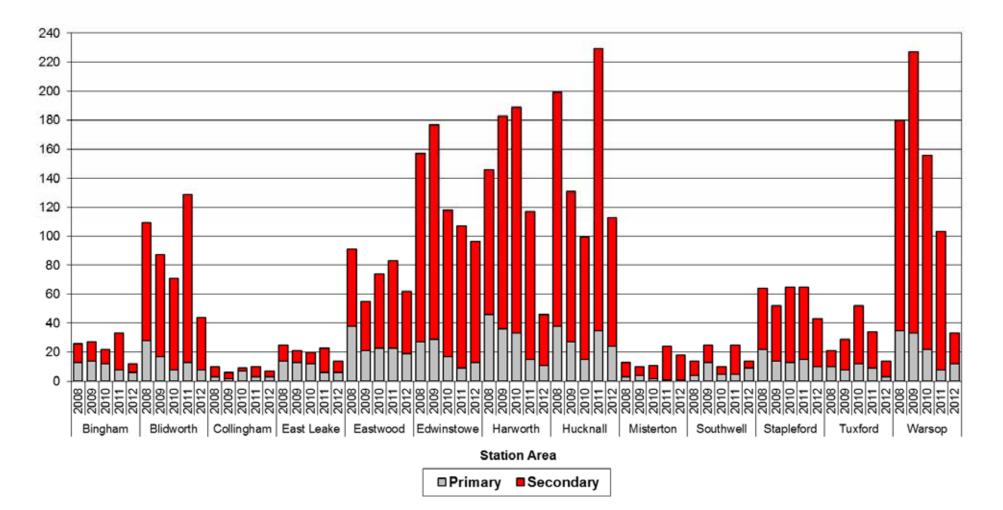
Fires Attended By A Single Appliance (Grouped By Station Area) 2008-2012



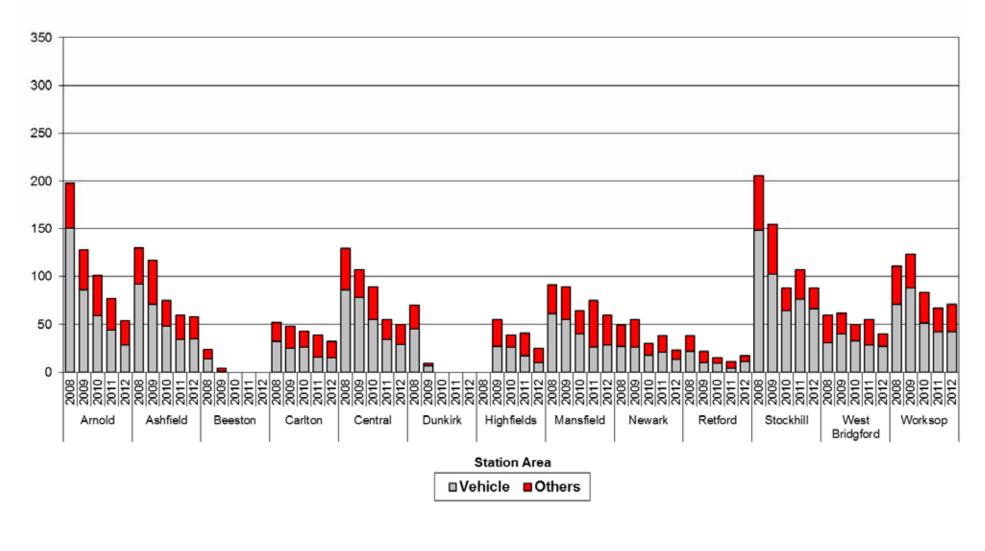
■ Primary ■ Secondary

24

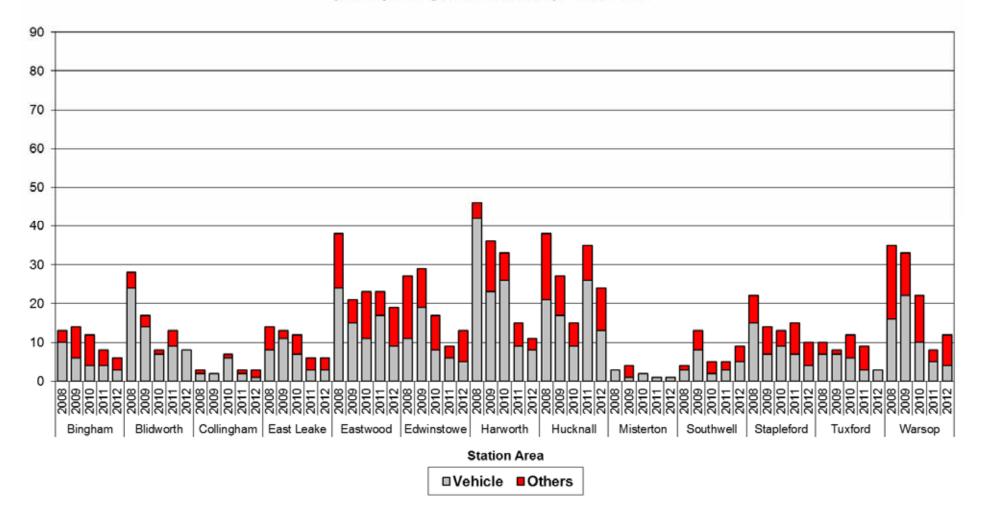
Fires Attended By A Single Appliance (Grouped By Station Area) 2008-2012



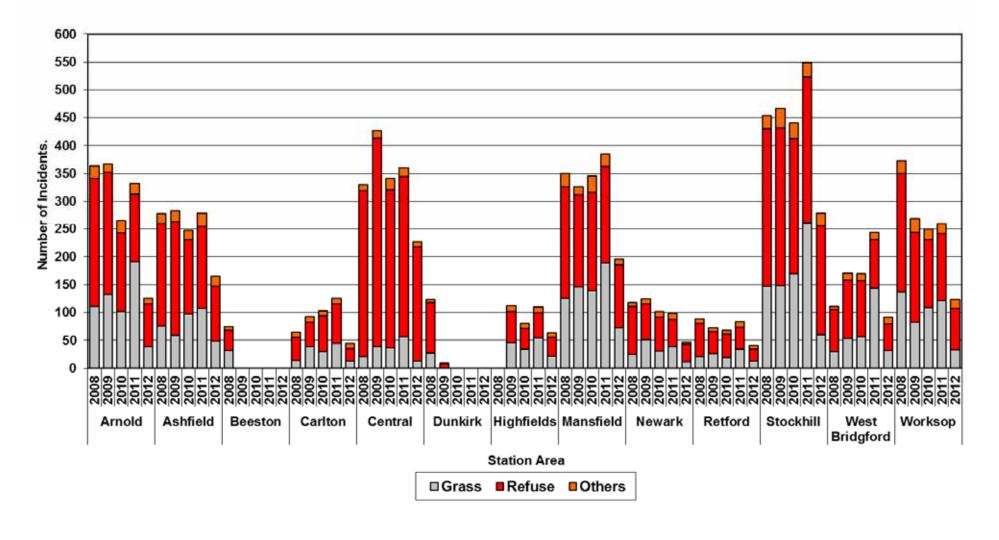
#### Primary Fires Attended By A Single Appliance (Grouped By Station Area) 2008-2012



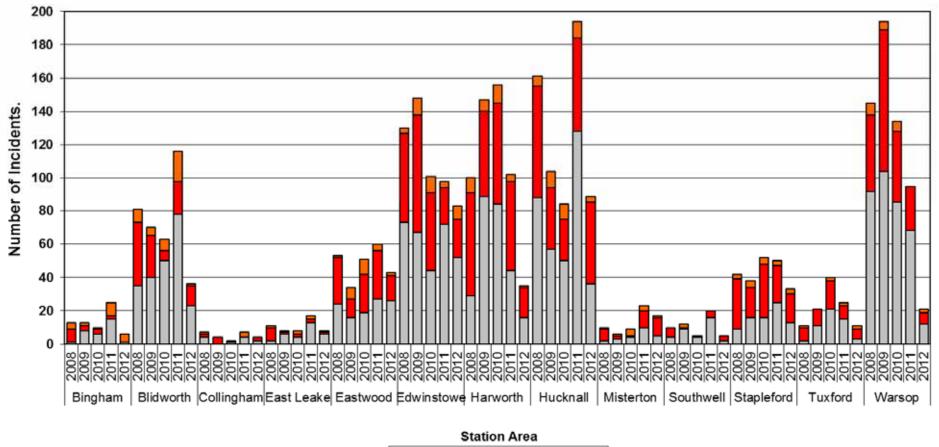
#### Primary Fires Attended By A Single Appliance (Grouped By Station Area) 2008-2012



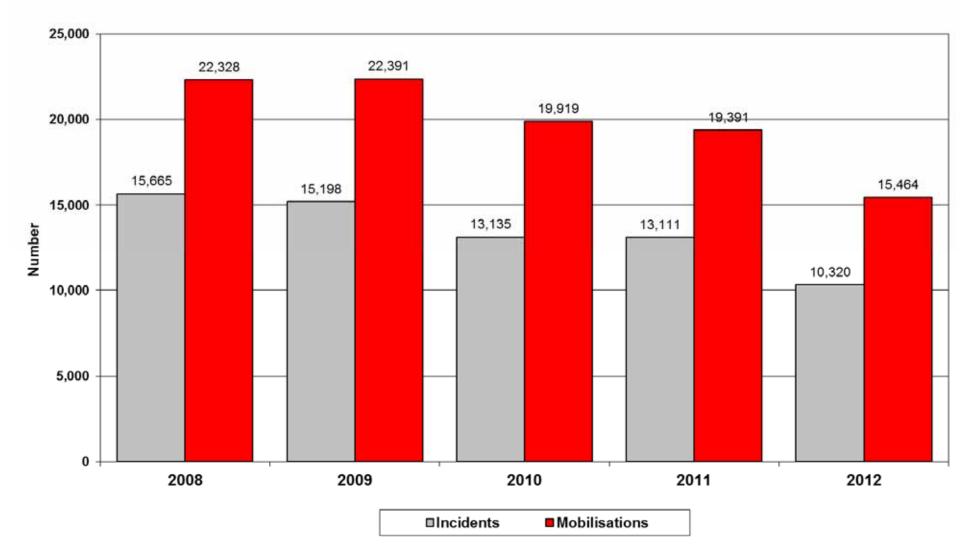
#### Secondary Fires Attended By A Single Appliance (Grouped by Station WDS) 2008-2012



### Secondary Fires Attended By A Single Appliance (Grouped by Station RDS) 2008-2012

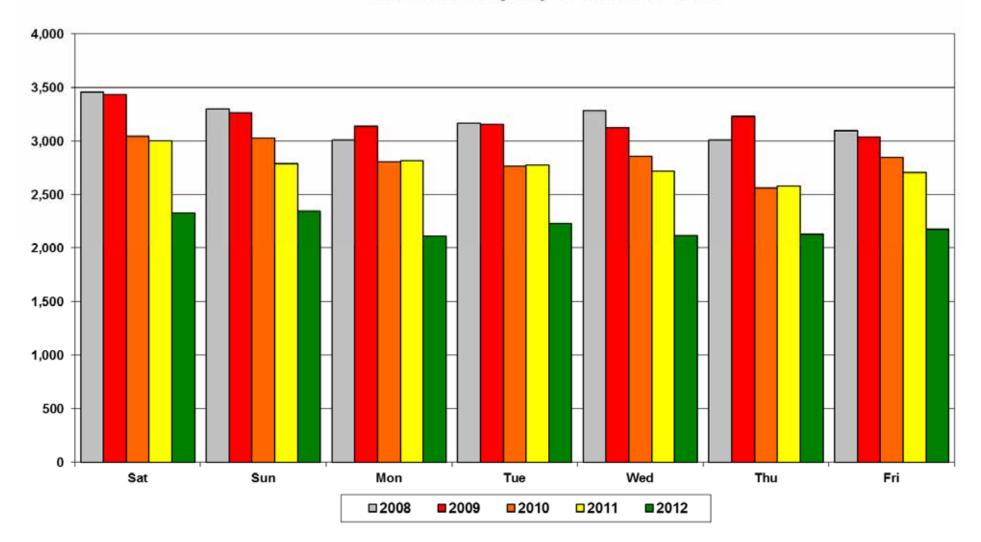


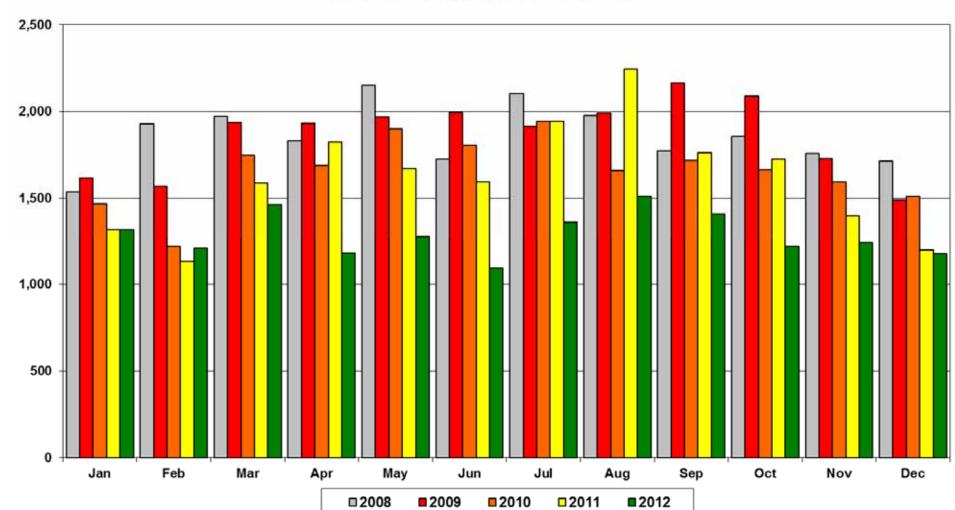
□Grass ■Refuse ■Others



#### Incidents and Mobilisations 2008-2012

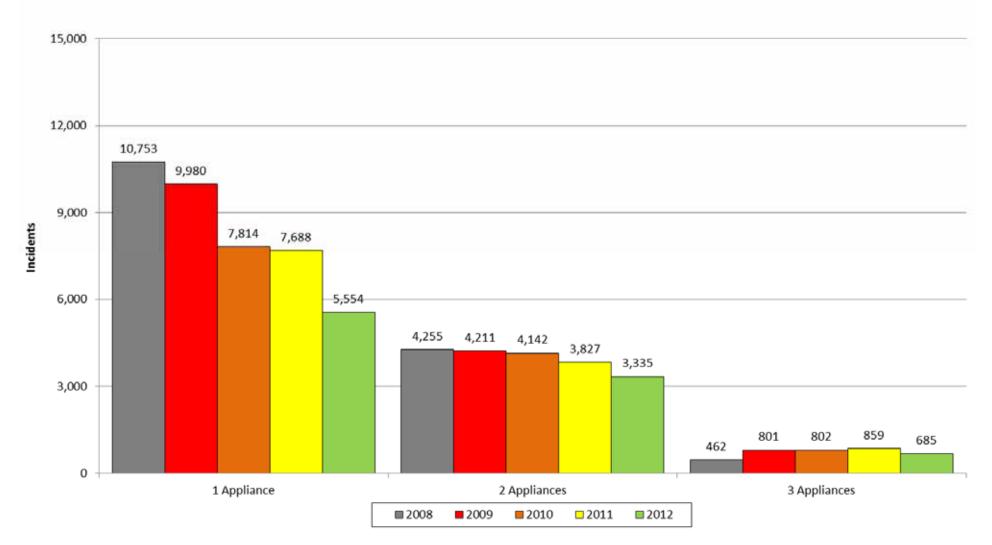
Mobilisations By Day Of Week 2008-2012



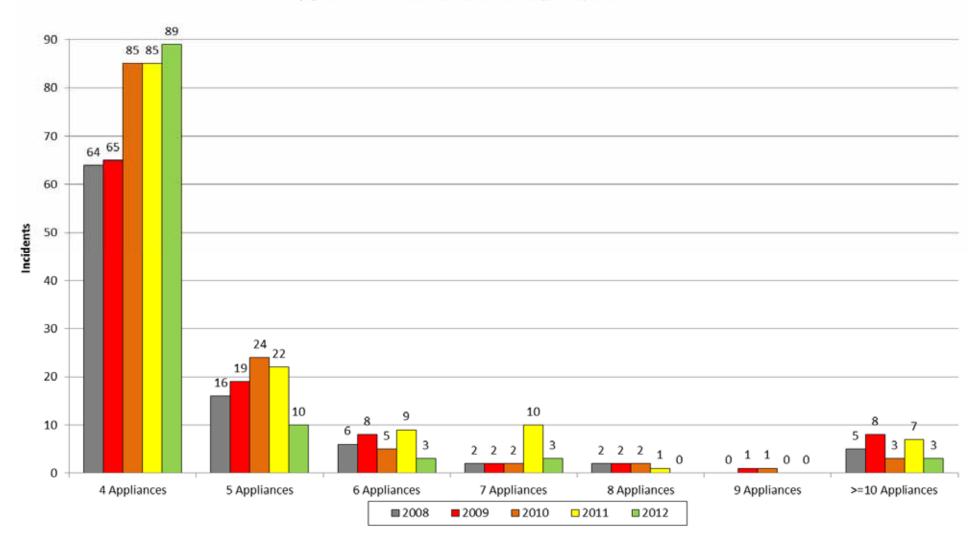


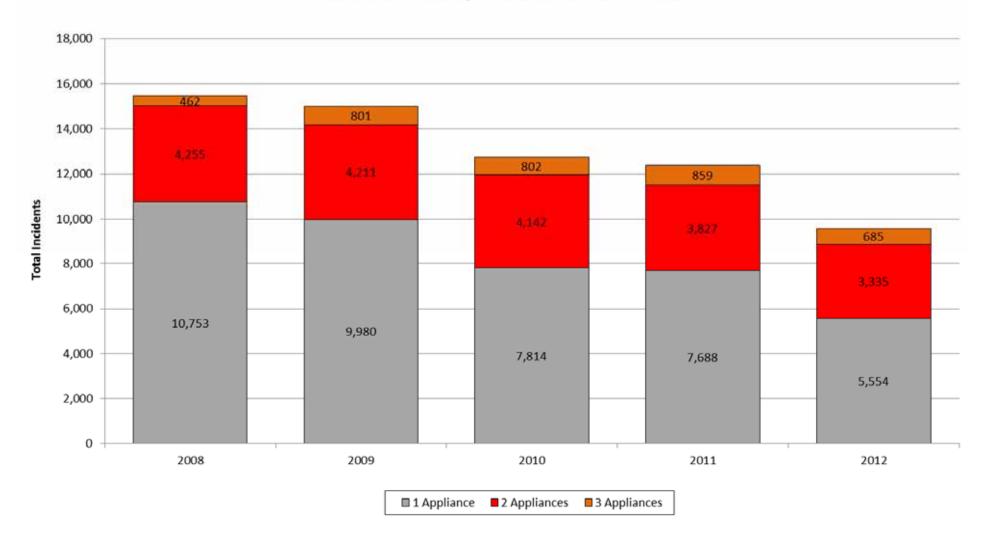
### Mobilisations By Month 2008-2012

### Appliances In Attendance (<4) 2008-2012

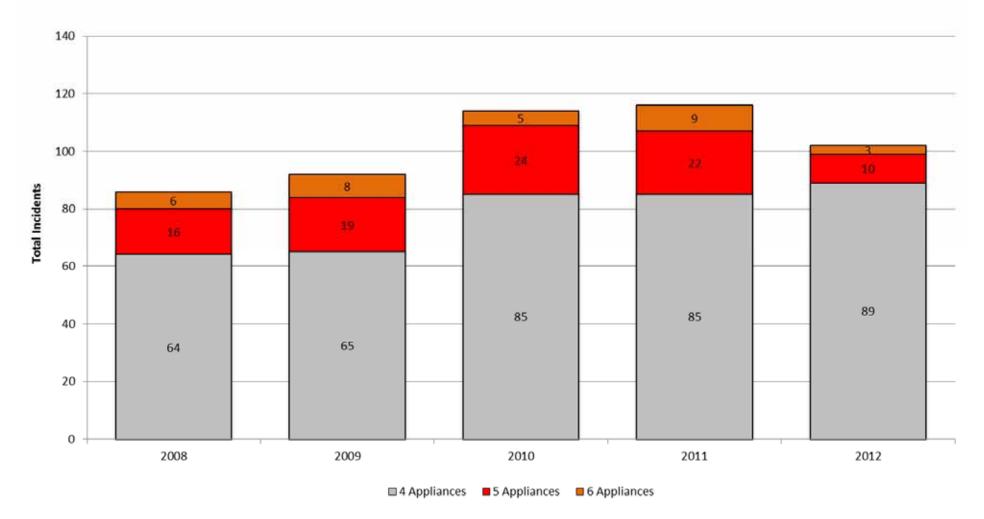


### Appliances In Attendance (>=4) 2008-2012

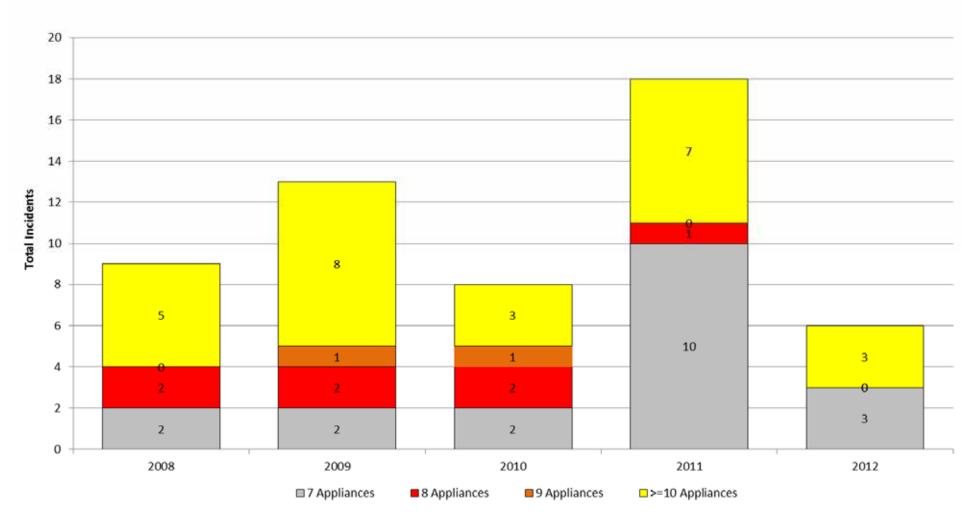




### Total 1, 2, 3 Pump Incidents 2008-2012

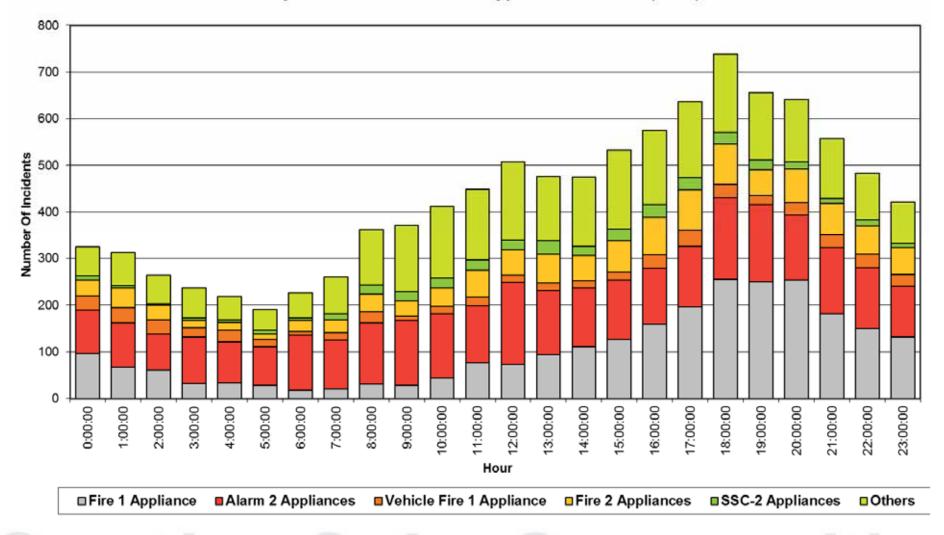


### Total 4-6 Pump Incidents 2008-2012

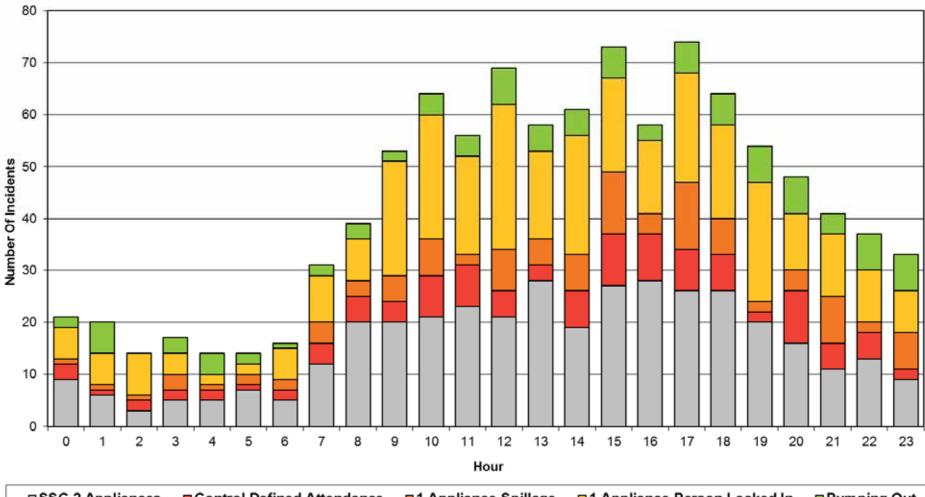


### Total 7 to >=10 Pump Incidents 2008-2012

APPLIANCES IN ATTENDANCE (Not including solo officer and unknown) 2008-2012	2008	2009	2010	2011	2012
0	100	102	255	602	641
1 Appliance	10,753	9,980	7,814	7,688	5,554
2 Appliances	4,255	4,211	4,142	3,827	3,335
3 Appliances	462	801	802	859	685
4 Appliances	64	65	85	85	89
5 Appliances	16	19	24	22	10
6 Appliances	6	8	5	9	3
7 Appliances	2	2	2	10	3
8 Appliances	2	2	2	1	0
9 Appliances	0	1	1	0	0
>=10 Appliances	5	8	3	7	3
Total	15,665	15,199	13,135	13,110	10,323



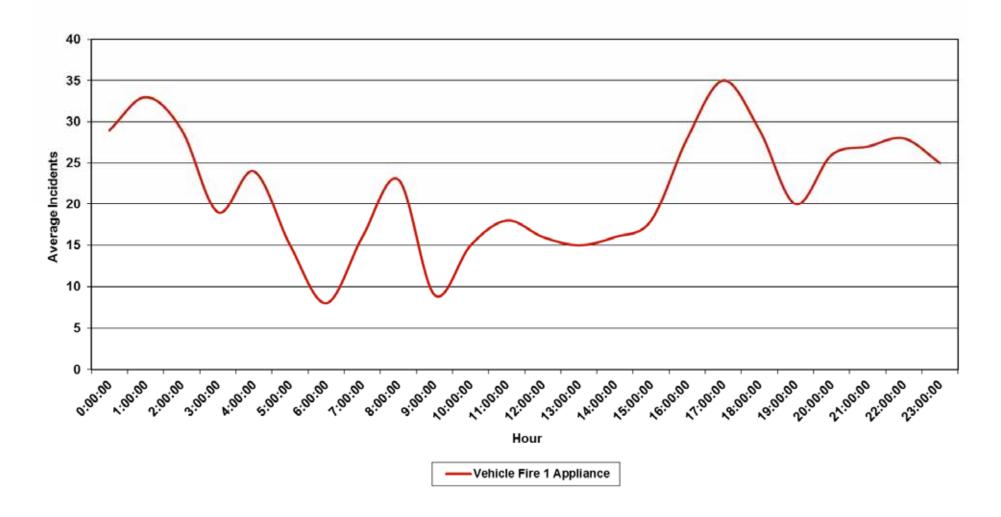
#### Weekday Demand For Different Types Of Incidents (2012)

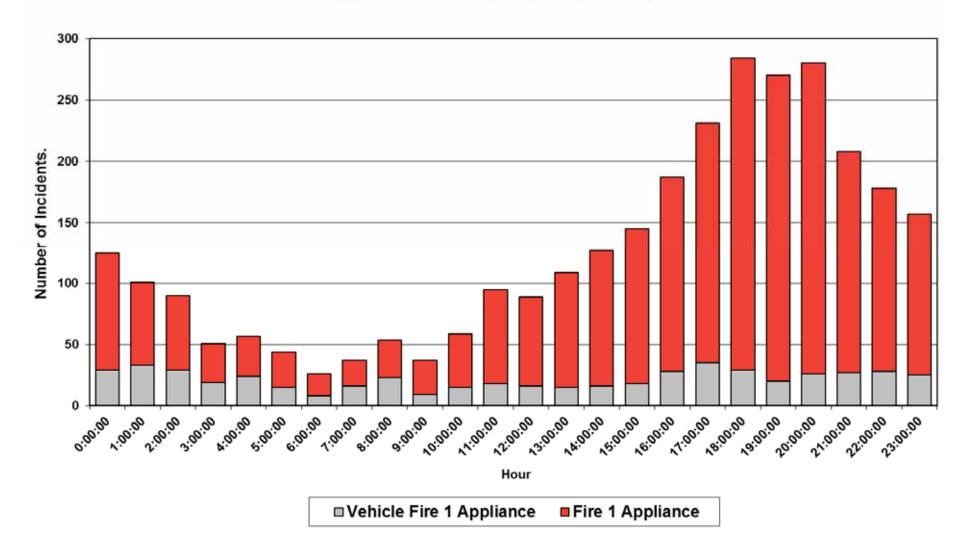


### Demand For Smaller Incidents (2012)

SSC-2 Appliances Control Defined Attendance Appliance-Spillage Appliance-Person Locked In Pumping Out

### Vehicle Fire 1 Appliance Average 2012

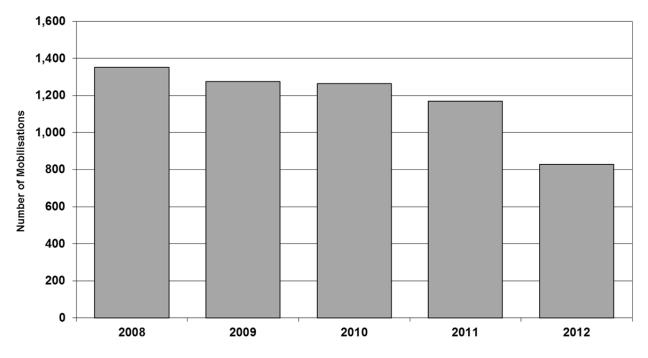




#### Average 1 Appliance Fires and Vehicle Total Fires 2012

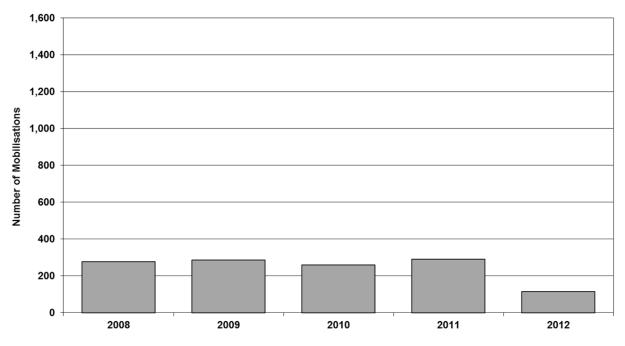
#### SINGLE APPLIANCE MOBILISATIONS 2008-2012

#### **STATION 1 MANSFIELD**



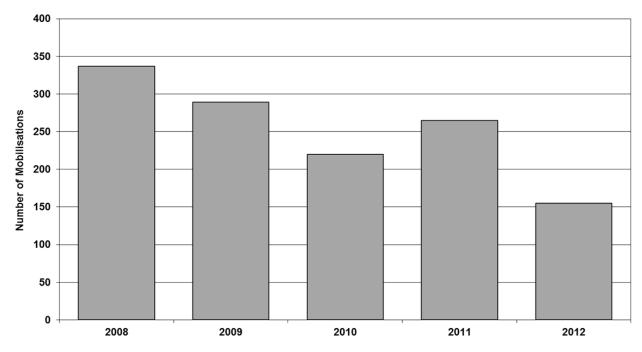
T01P1 Mobilisations 2008-2012

#### T01P2 Mobilisations 2008-2012

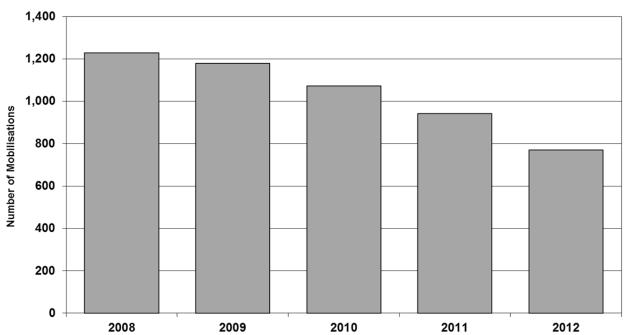


#### **STATION 2 BLIDWORTH**

#### T02P1 Mobilisations 2008-2012

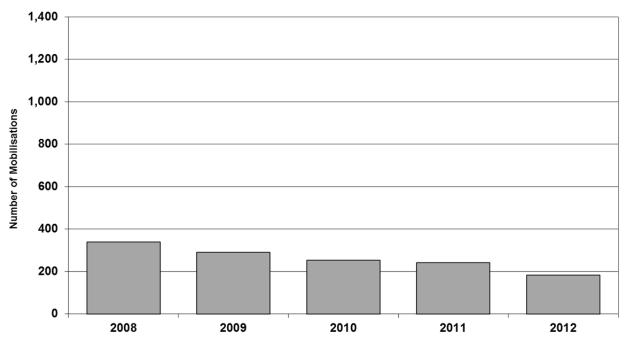


**STATION 5 ASHFIELD** 

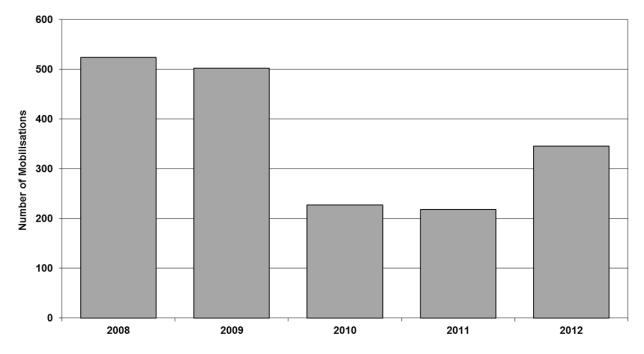


T05P1 Mobilisations 2008-2012



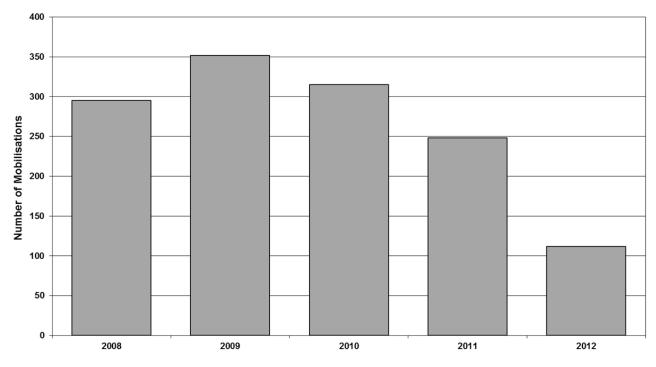


T06P1 Mobilisations 2008-2012



#### STATION 6 EDWINSTOWE (CHANGED FROM RDS TO WDS APRIL 2012.)

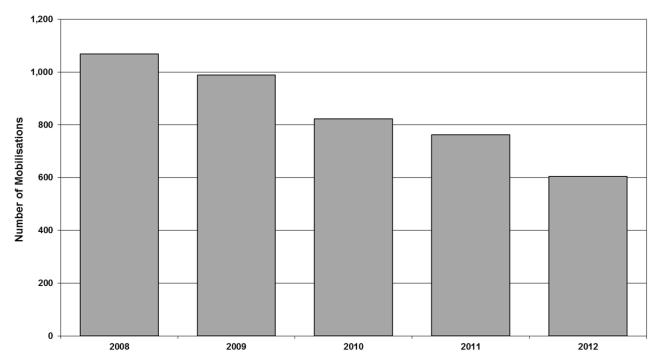
#### **STATION 7 WARSOP**



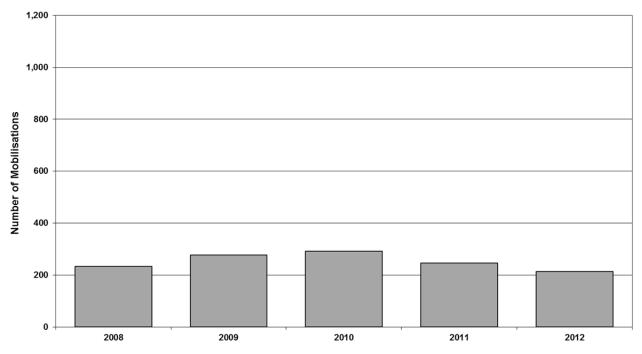
T07P1 Mobilisations 2008-2012

#### **STATION 8 WORKSOP**

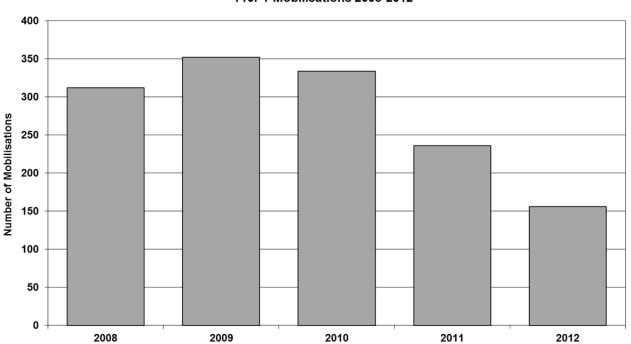




#### T08P2 Mobilisations 2008-2012

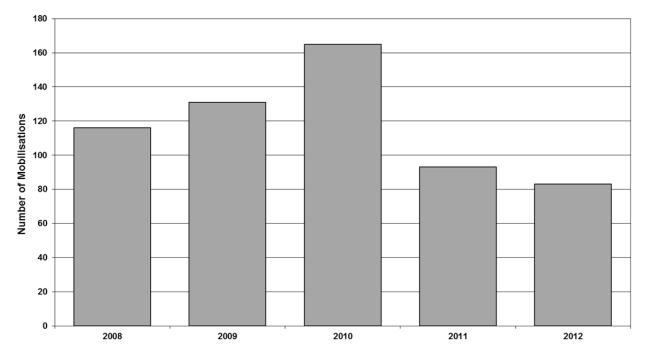


#### **STATION 10 HARWORTH**



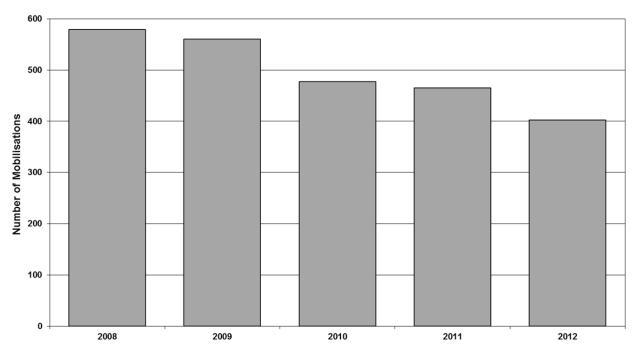
T10P1 Mobilisations 2008-2012

#### **STATION 11 MISTERTON**



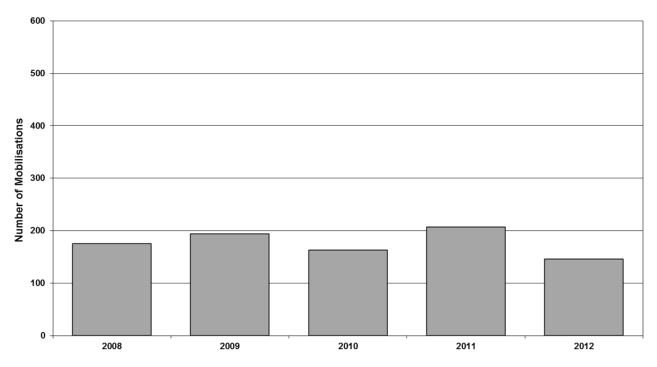
T11P1 Mobilisations 2008-2012

#### **STATION 12 RETFORD**



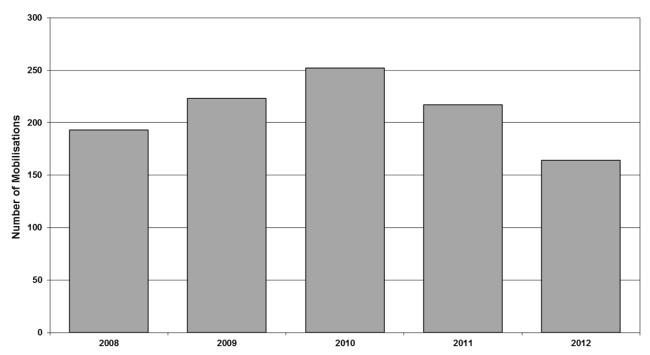
T12P1 Mobilisations 2008-2012

#### T12P2 Mobilisations 2008-2012

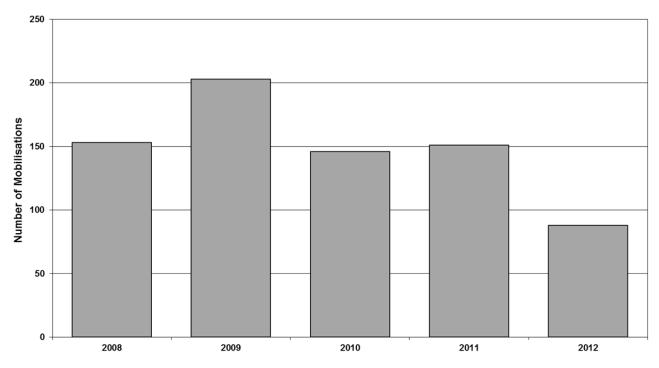


**STATION 13 TUXFORD** 





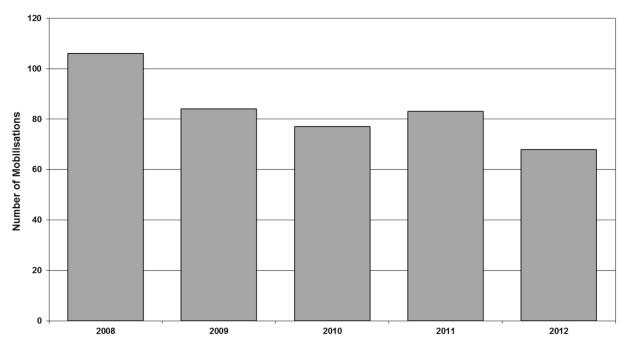
#### **STATION 14 SOUTHWELL**



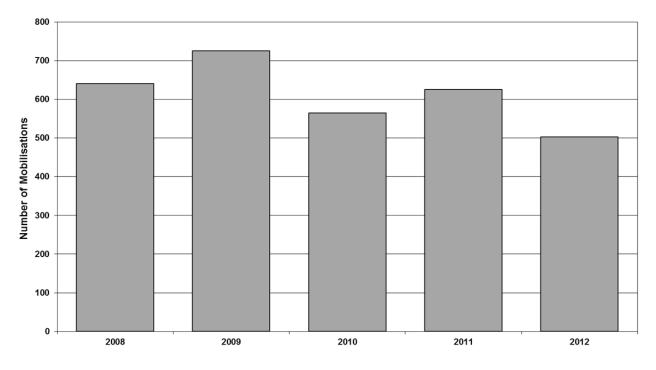
#### T14P1 Mobilisations 2008-2012

#### **STATION 15 COLLINGHAM**



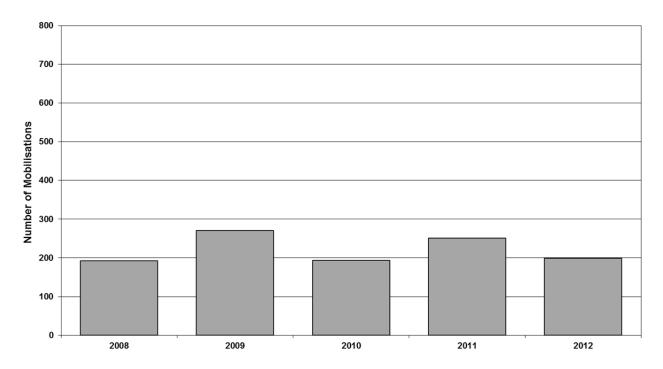


#### **STATION 16 NEWARK**

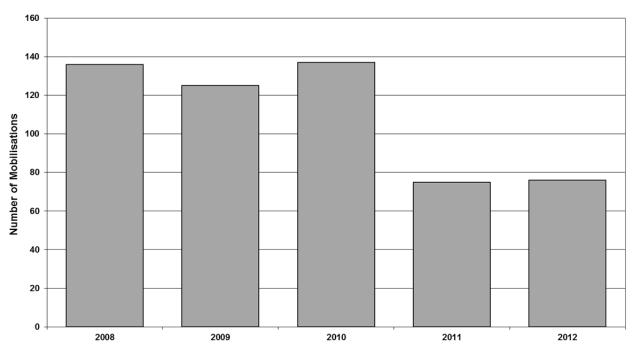


T16P1 Mobilisations 2008-2012

#### T16P2 Mobilisations 2008-2012

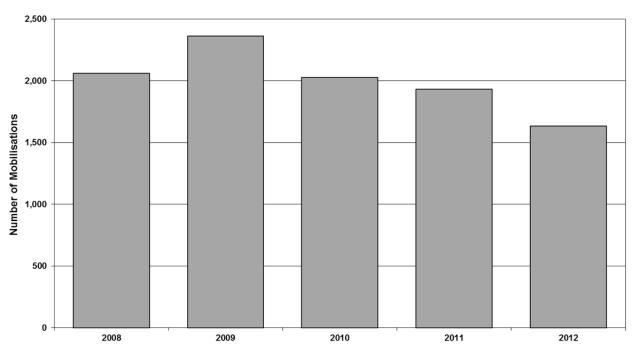


#### **STATION 17 BINGHAM**



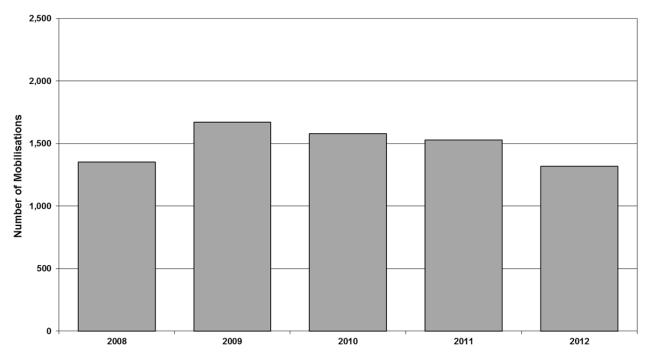
T17P1 Mobilisations 2008-2012

#### **STATION 18 CENTRAL**

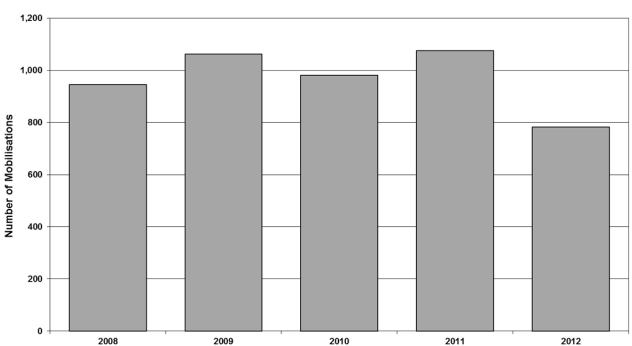


#### T18P1 Mobilisations 2008-2012

#### T18P2 Mobilisations 2008-2012

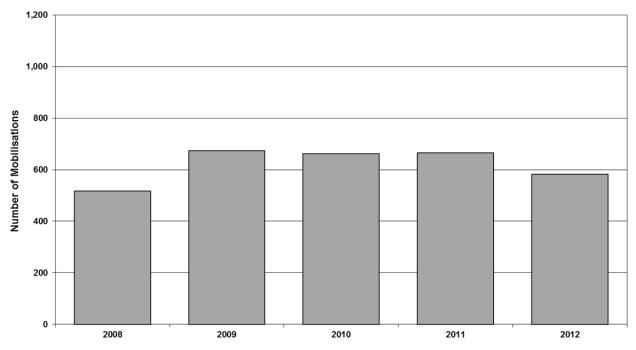


#### **STATION 19 WEST BRIDGFORD**

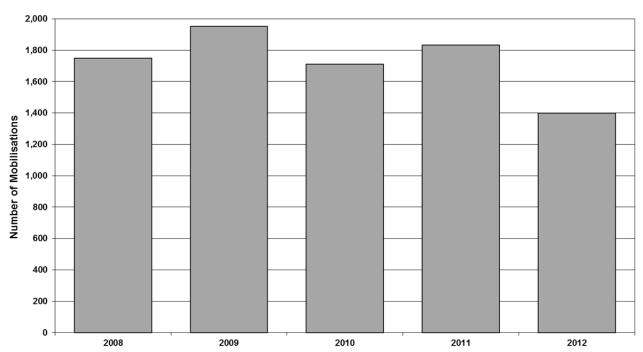


T19P1 Mobilisations 2008-2012



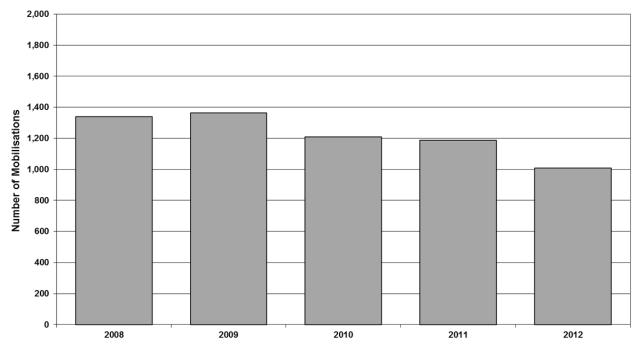


#### **STATION 20 STOCKHILL**

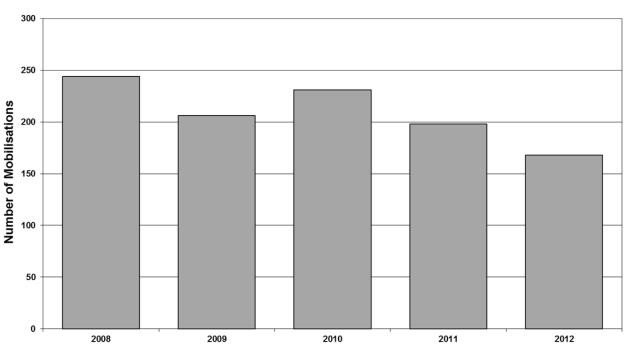


T20P1 Mobilisations 2008-2012

#### T20P2 Mobilisations 2008-2012

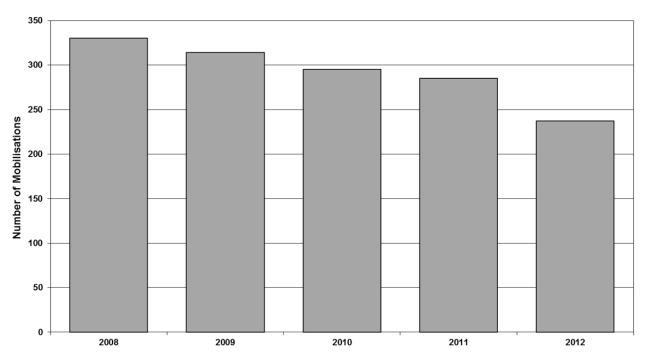


#### **STATION 23 STAPLEFORD**



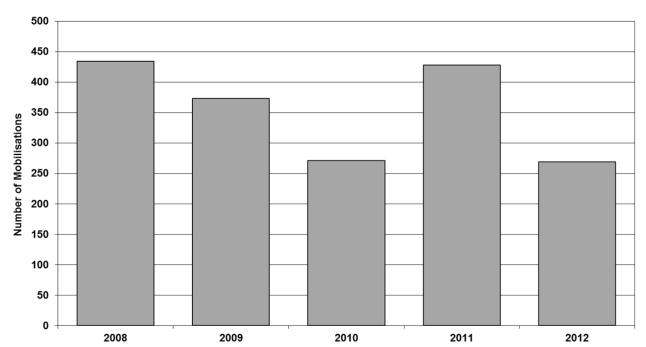
#### T23P1 Mobilisations 2008-2012

#### **STATION 24 EASTWOOD**



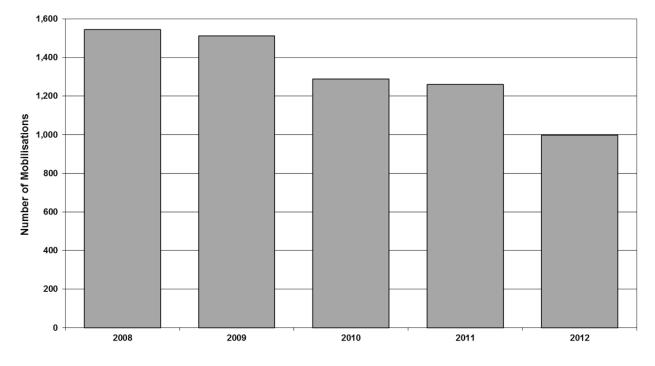
#### T24P1 Mobilisations 2008-2012

#### **STATION 25 HUCKNALL**



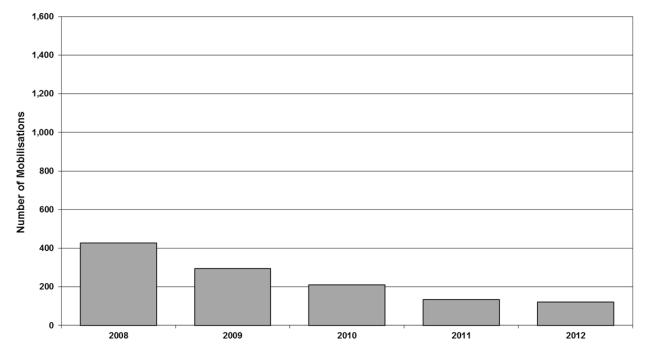
#### T25P1 Mobilisations 2008-2012

#### **STATION 26 ARNOLD**

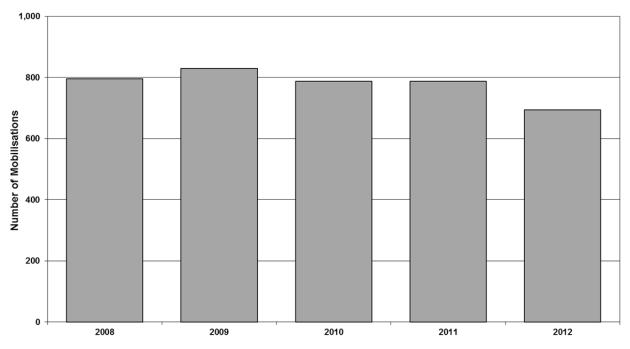


T26P1 Mobilisations 2008-2012



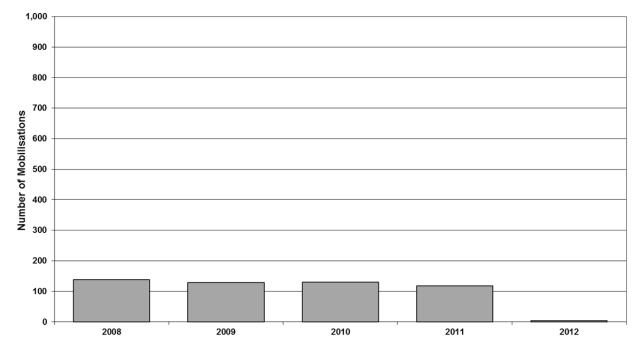


#### **STATION 27 CARLTON**



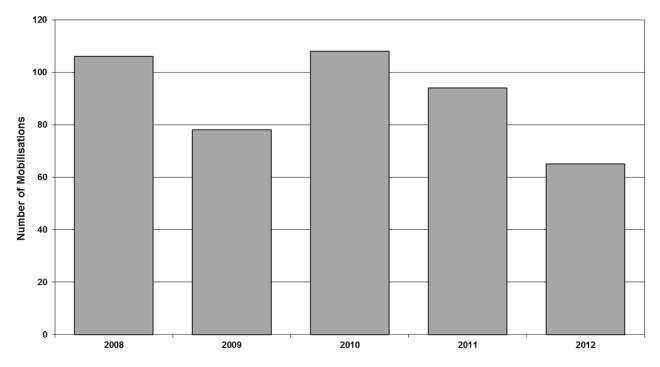




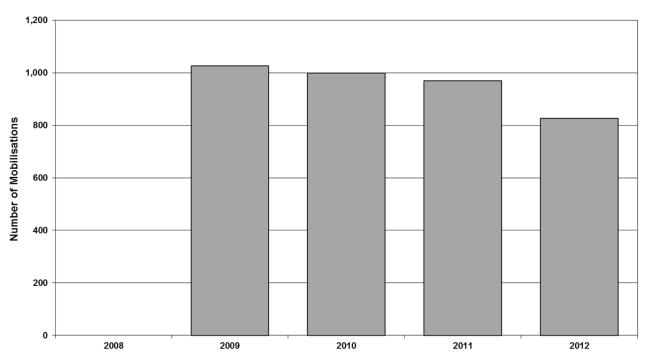


#### **STATION 28 EAST LEAKE**



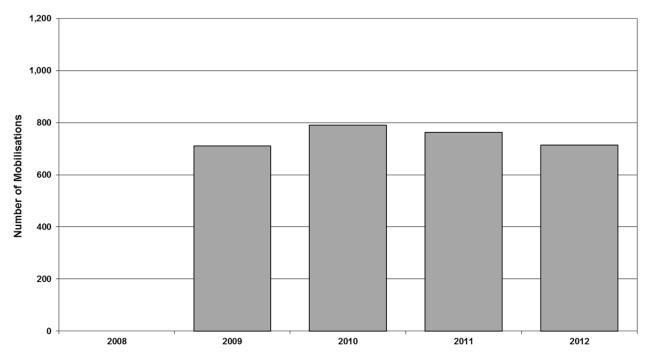


#### **STATION 29 HIGHFIELDS**

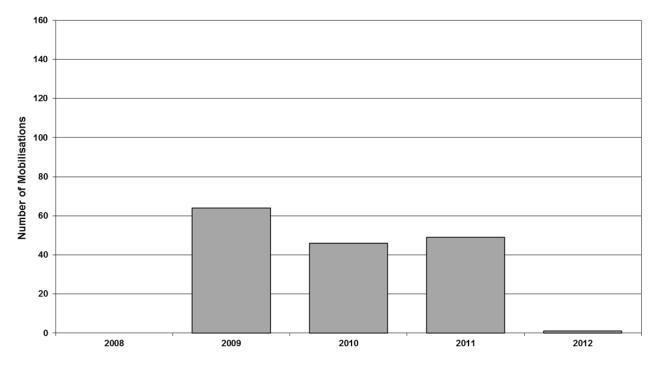


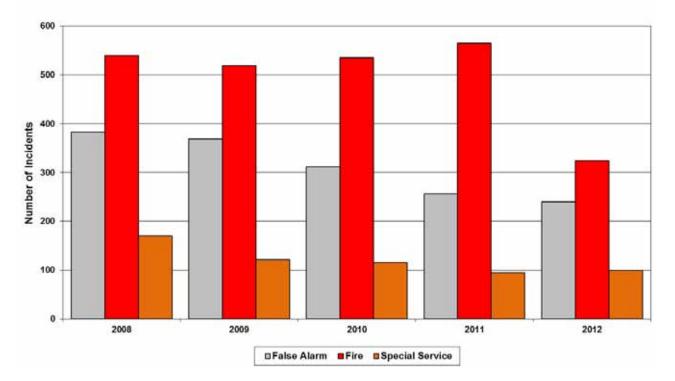
#### T29P1 Mobilisations 2009-2012



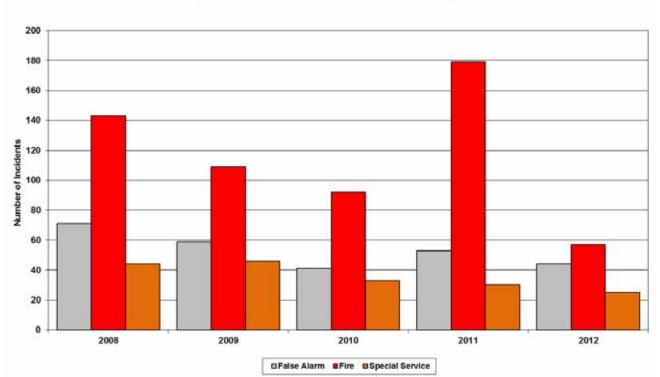


T29P3 Mobilisations 2009-2012

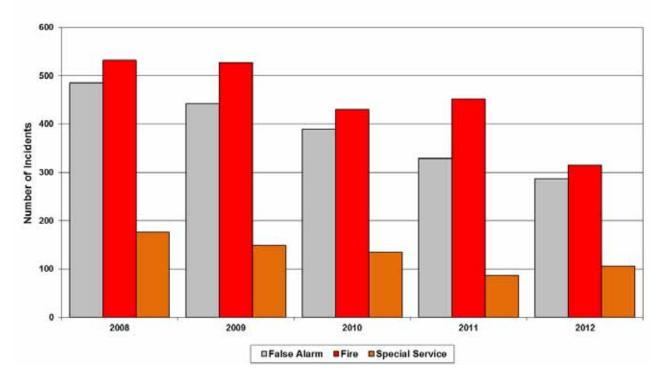




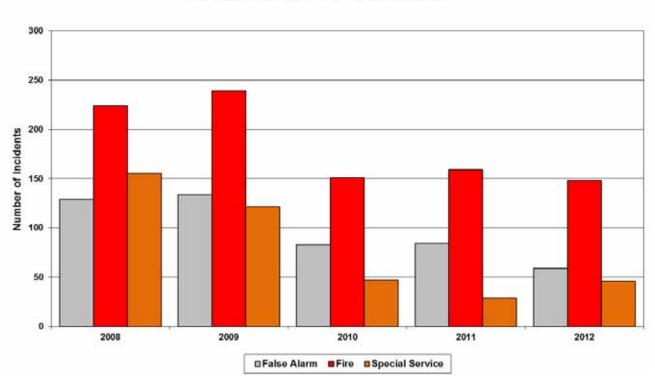
#### Mansfield Station Area: Incidents 2008-2012



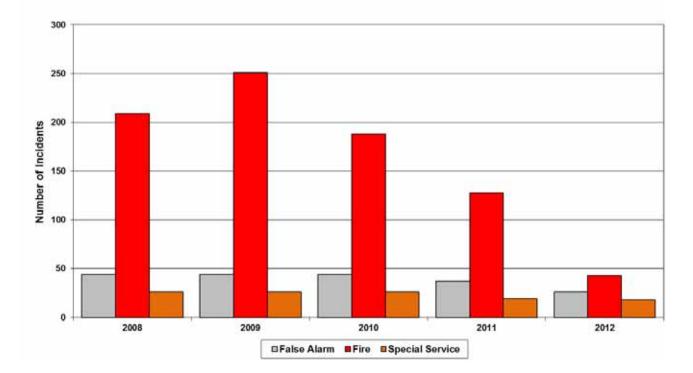
Blidworth Station Area: Incidents 2008-2012



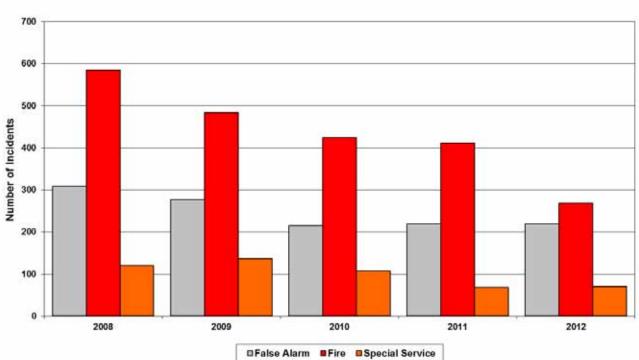
#### Ashfield Station Area: Incidents 2008-2012



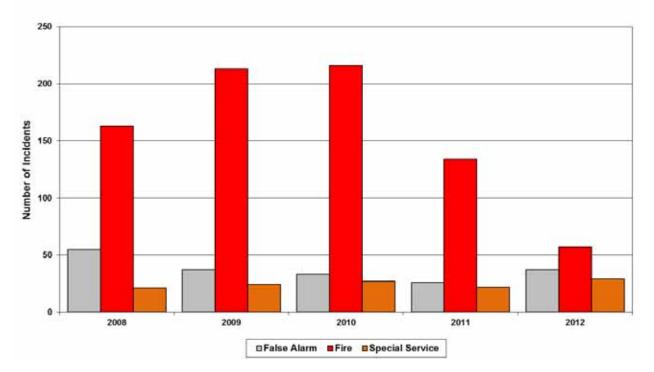
#### Edwinstowe Station Area: Incidents 2008-2012



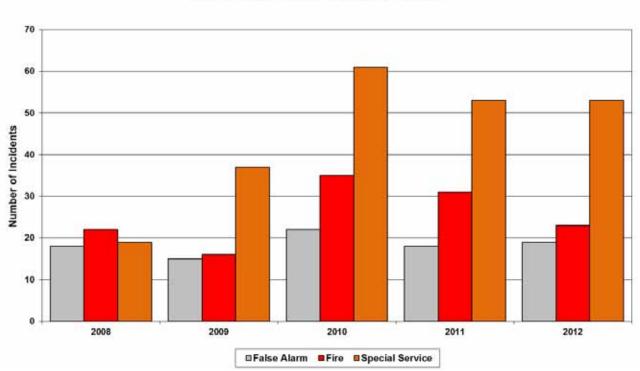
#### Warsop Station Area: Incidents 2008-2012



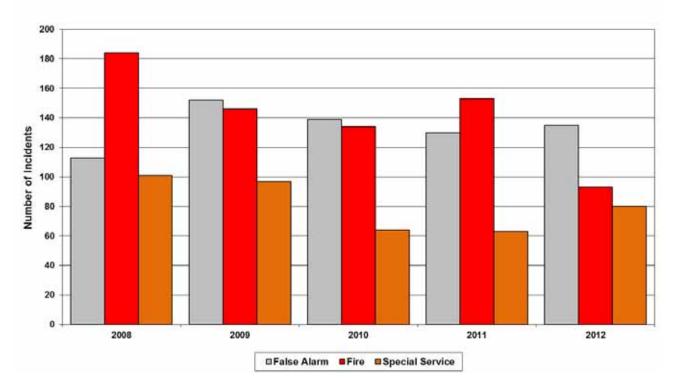
#### Worksop Station Area: Incidents 2008-2012



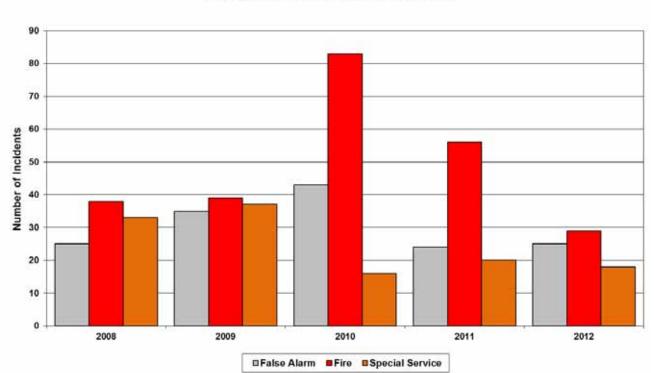
#### Harworth Station Area: Incidents 2008-2012



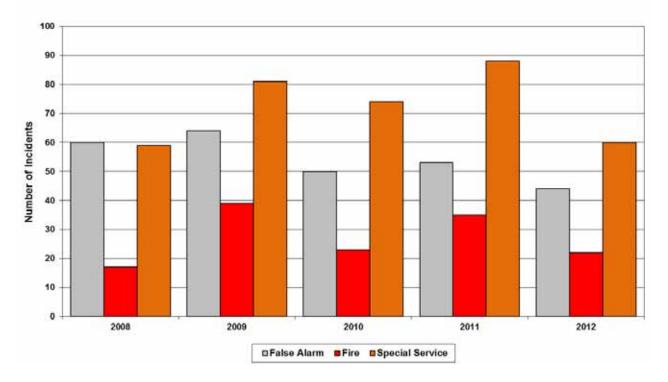
#### Misterton Station Area: Incidents 2008-2012



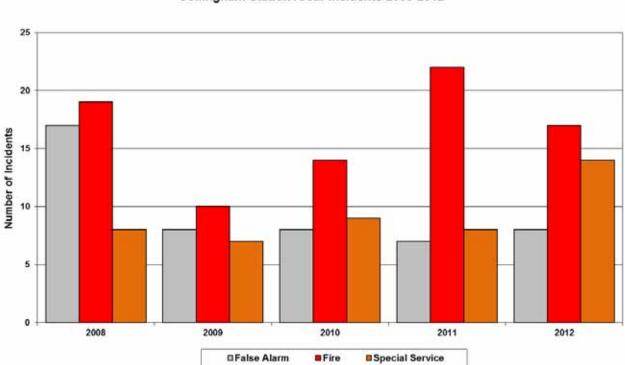
#### Retford Station Area: Incidents 2008-2012



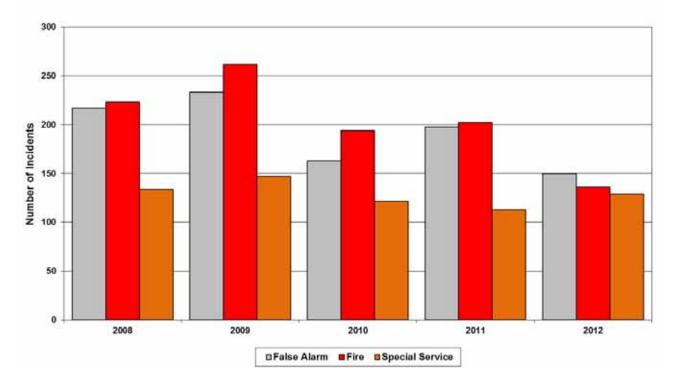
#### Tuxford Station Area: Incidents 2008-2012



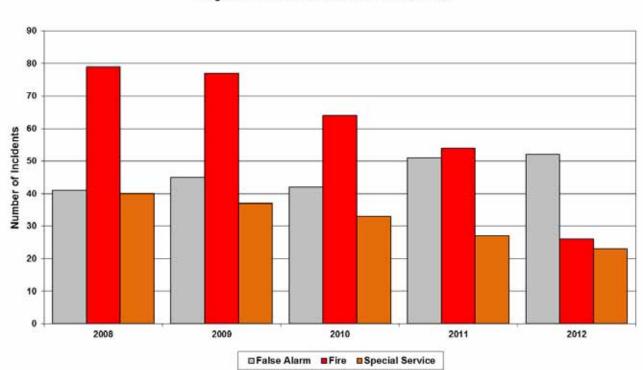
### Southwell Station Area: Incidents 2008-2012



Collingham Station Area: Incidents 2008-2012

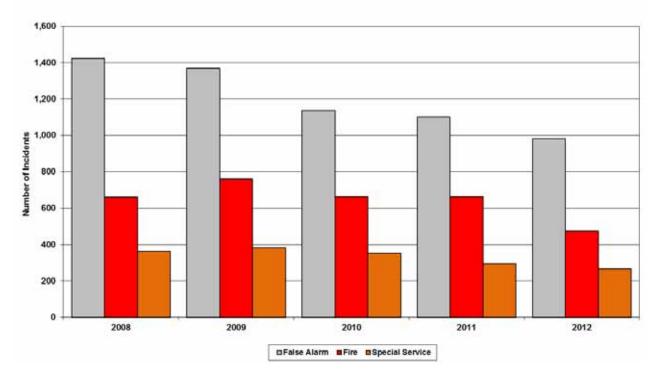


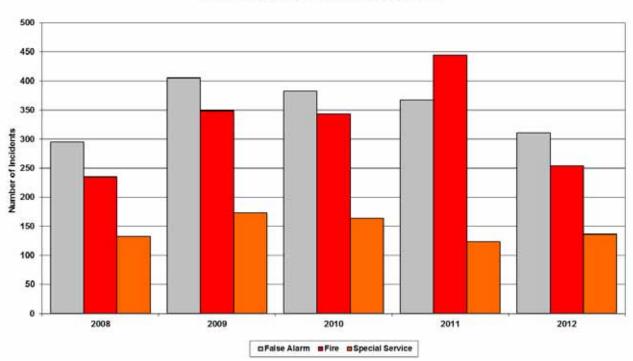
### Newark Station Area: Incidents 2008-2012



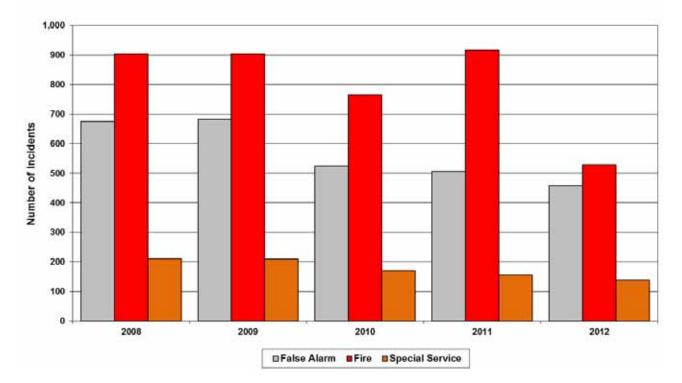
Bingham Station Area: Incidents 2008-2012





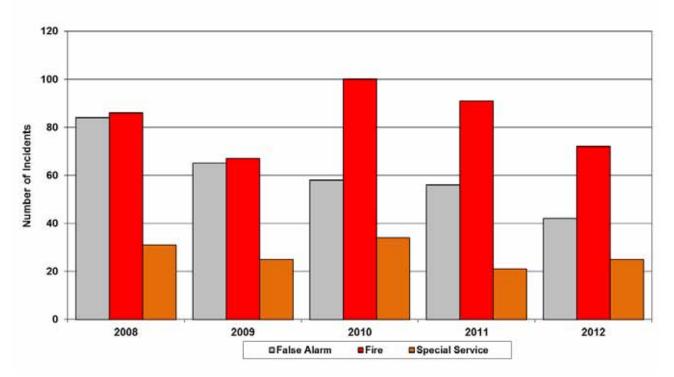


West Bridgford Area: Incidents 2008-2012

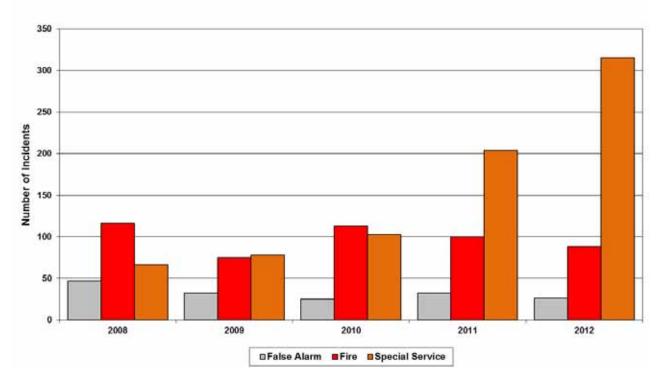


### Stockhill Station Area: Incidents 2008-2012

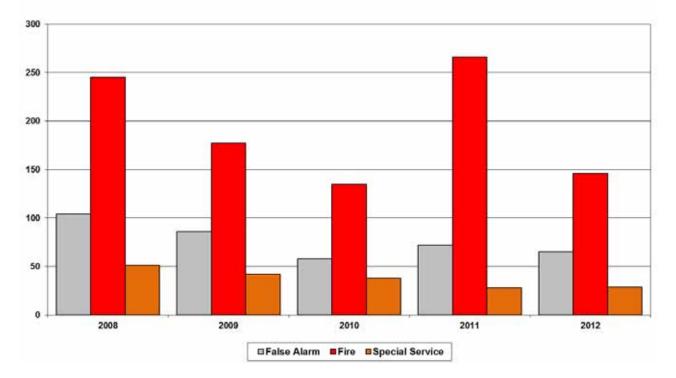
### Stapleford Station Area: Incidents 2008-2012

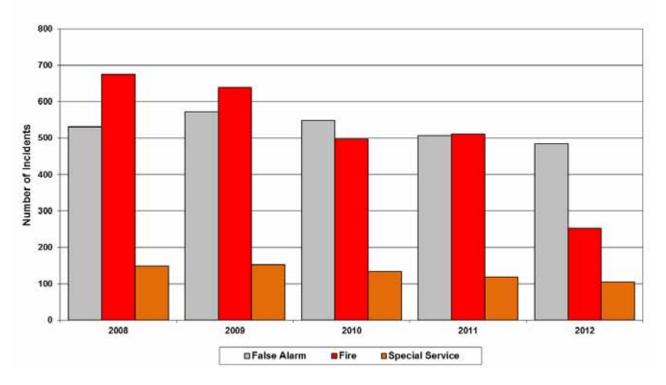


### Eastwood Station Area: Incidents 2008-2012

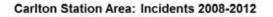


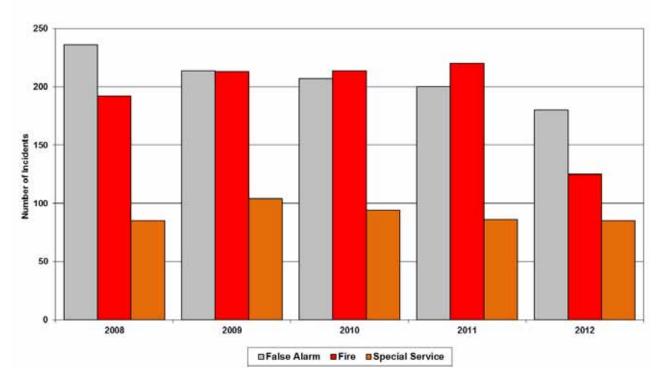
### Hucknall Station Area: Incidents 2008-2012

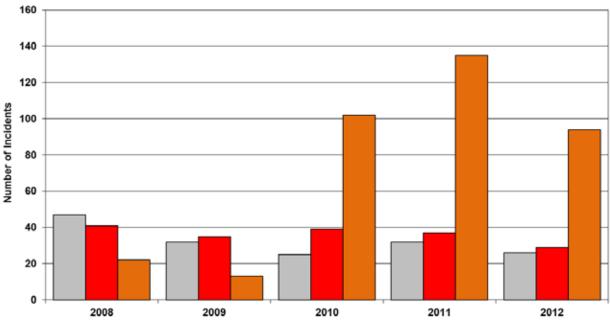




### Arnold Station Area: Incidents 2008-2012

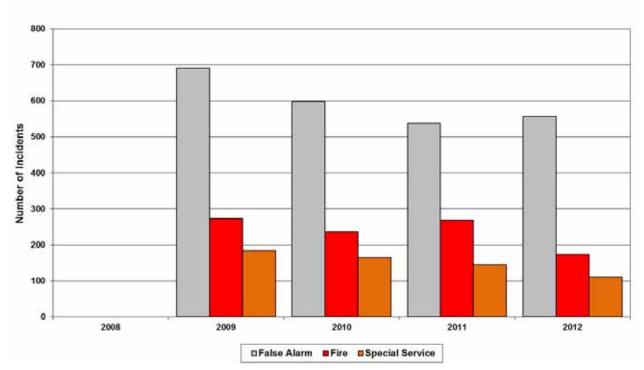




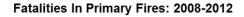


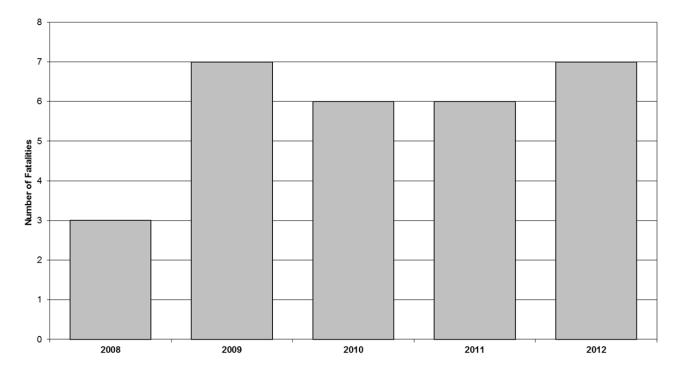
### East Leake Station Area: Incidents 2008-2012





### Highfields Station Area: Incidents 2009-2012

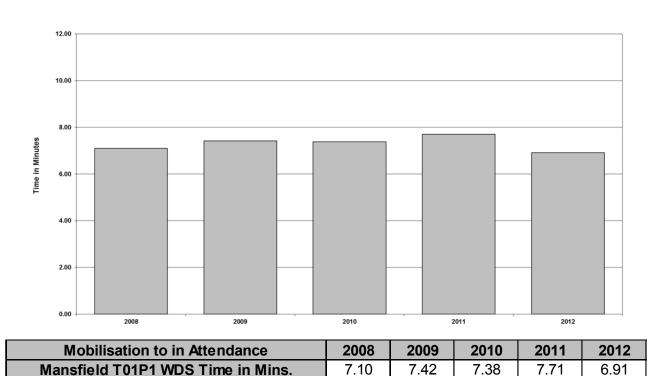




	2008	2009	2010	2011	2012	Total
Ashfield	0	0	2	3	1	6
Bassetlaw	0	0	1	1	0	2
Broxtowe	1	1	0	1	1	4
City	1	3	2	1	1	8
Gedling	0	1	0	0	1	2
Mansfield	0	1	0	0	0	1
Newark	0	1	1	0	3	5
Rushcliffe	1	0	0	0	0	1
Total	3	7	6	6	7	29

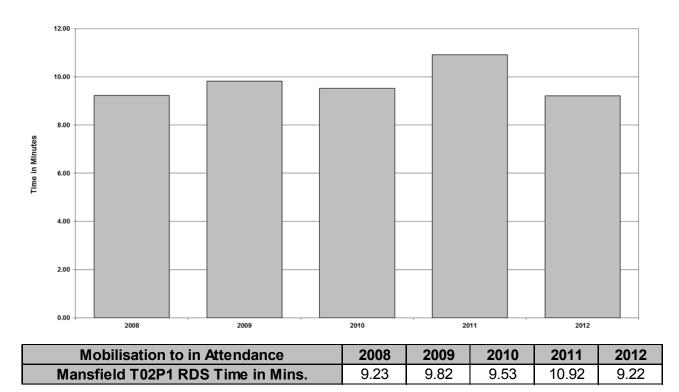
Fatalities	S	2008	2009	2010	2011	2012	Total
Female	<18	0	1	0	0	0	1
	18-30	0	0	0	0	0	0
	31-64	1	1	2	0	0	4
	65+	1	1	2	1	0	5
	Total	2	3	4	1	0	10
Male	18-30	0	2	0	2	2	6
	31-64	0	2	1	2	1	6
	65+	1	0	1	1	4	7
	Total	1	4	2	5	7	29

### TIME IN MINUTES EACH APPLIANCE FROM MOBILISATION TO IN ATTENDANCE TIMES, EXCLUDING CALL HANDLING TIME.

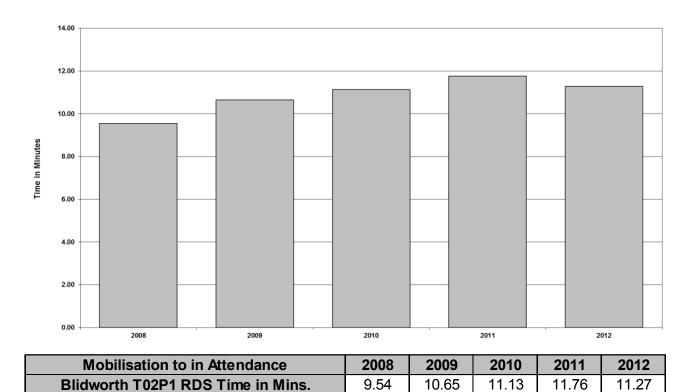


T01P1 Mobalisation to In Attendence Times. (Average 2008-2012. Excludes Call Handling Times.)

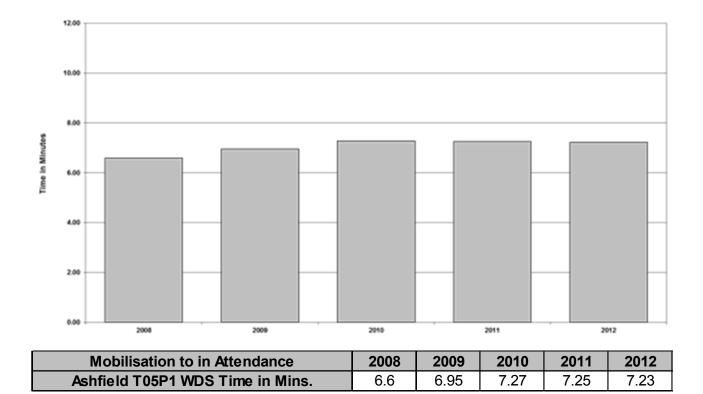
T01P2 Mobilisation to In Attendence Times. (Average 2008-2012. Excludes Call Handling Times.)



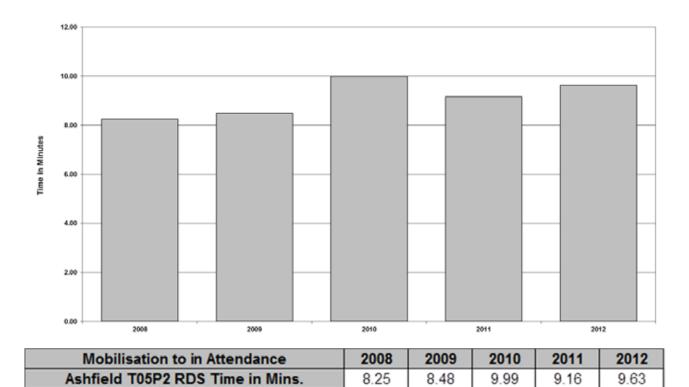
### T02P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Time.)



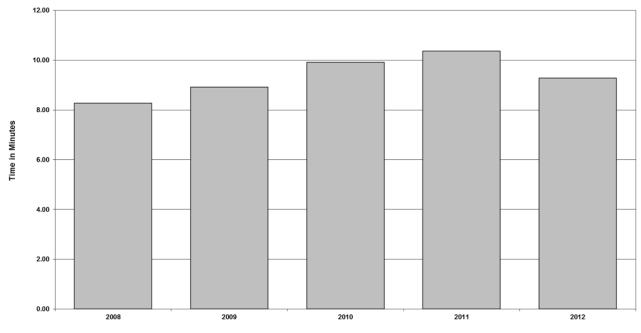
T05P	1 Mobilisat	ion to In A	ttendance	Times.
(Average	2008-2012.	Excludes	Call Hand	ling Times.)



### T05P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)

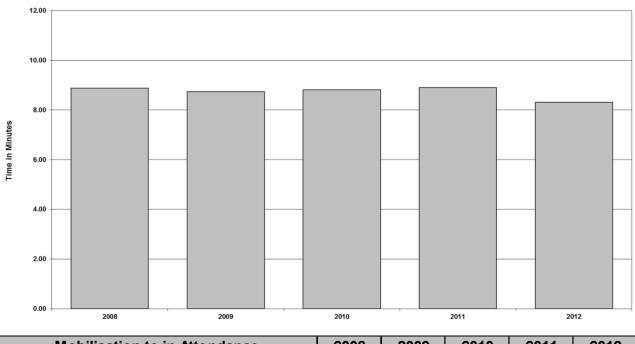


### T06P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Time.)

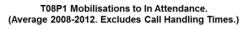


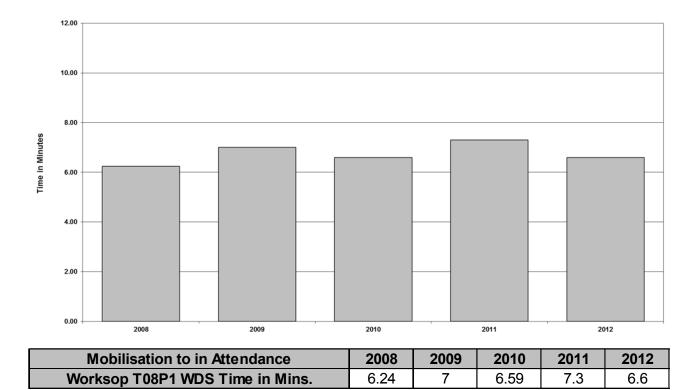
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Edwinstowe T06P1 RDS/WDS Time in Mins.	8.28	8.92	9.91	10.36	9.27

### T07P1 Mobilisation to In Attendence Times. (Average 2008-2012. Excludes Call Handling Times.)

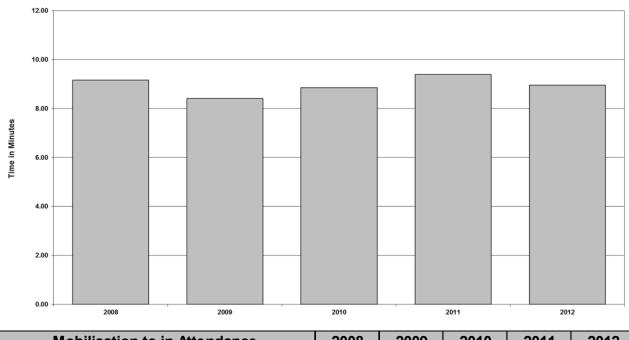


Mobilisation to in Attendance	2008	2009	2010	2011	2012
Warsop T07P1 RDS Time in Mins.	8.87	8.74	8.81	8.9	8.31



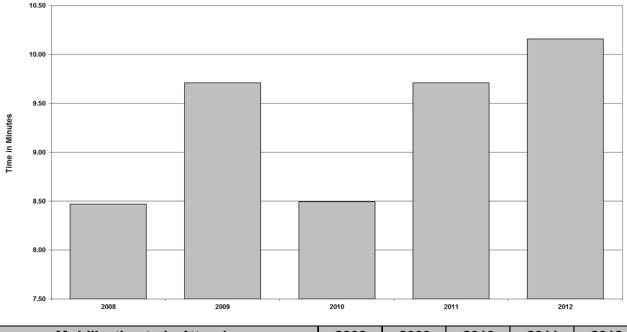


### T08P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



Mobilisation to in Attendance	2008	2009	2010	2011	2012
Worksop T08P2 RDS Time in Mins.	9.16	8.41	8.85	9.4	8.95

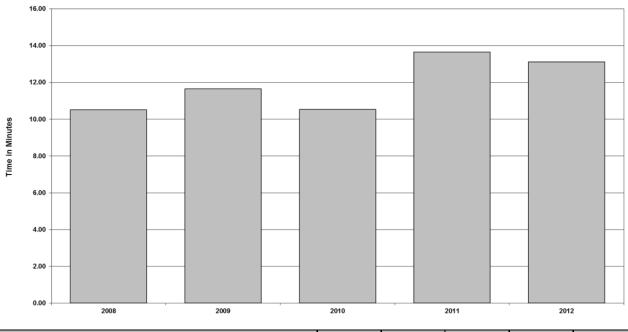
### T10P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excluding Call Handling Times.)



 Mobilisation to in Attendance
 2008
 2009
 2010
 2011
 2012

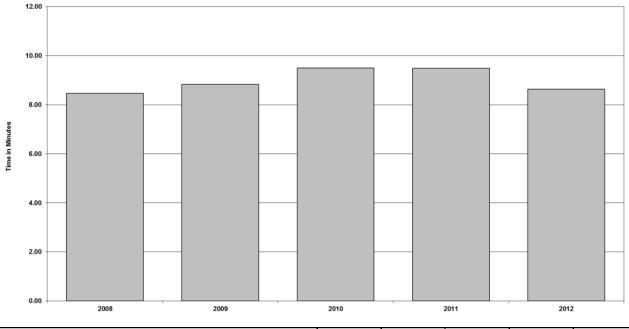
 Harworth T10P1 RDS Time in Mins.
 8.47
 9.71
 8.5
 9.71
 10.16

### T11P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



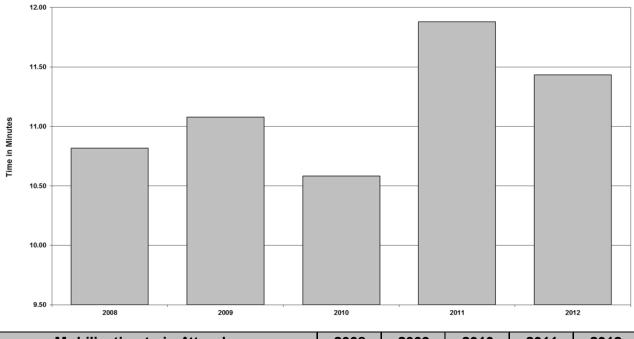
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Misterton T11P1 RDS Time in Mins.	10.52	11.65	10.52	13.64	13.12

T12P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)

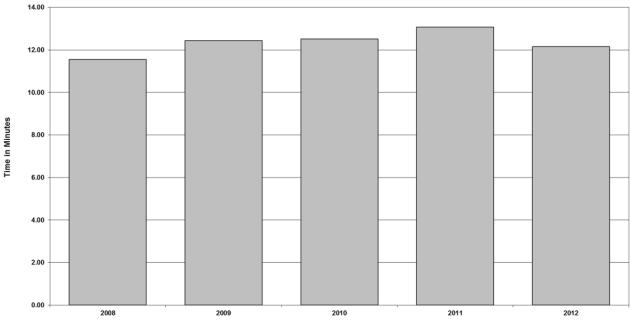


Mobilisation to in Attendance	2008	2009	2010	2011	2012
Retford T12P1 WDS Time in Mins.	8.46	8.83	9.49	9.49	8.63

### T12P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



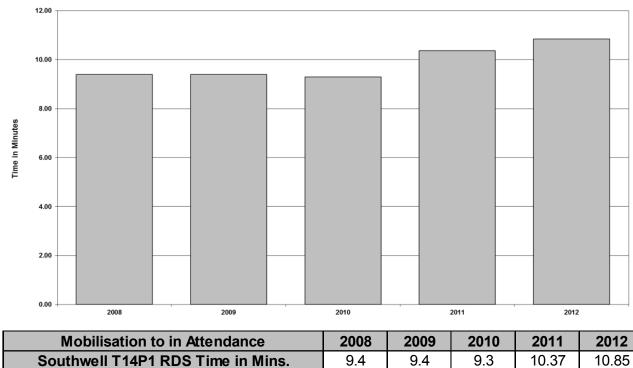
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Retford T12P2 RDS Time in Mins.	10.82	11.08	10.58	11.88	11.43



T13P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)

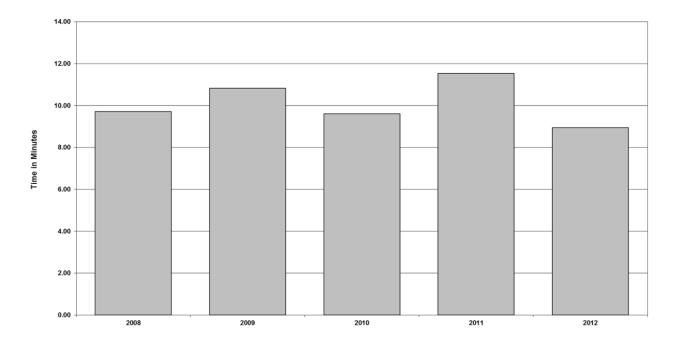
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Tuxford T13P1 RDS Time in Mins.	11.55	12.44	12.51	13.08	12.15

### T14P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Time.)



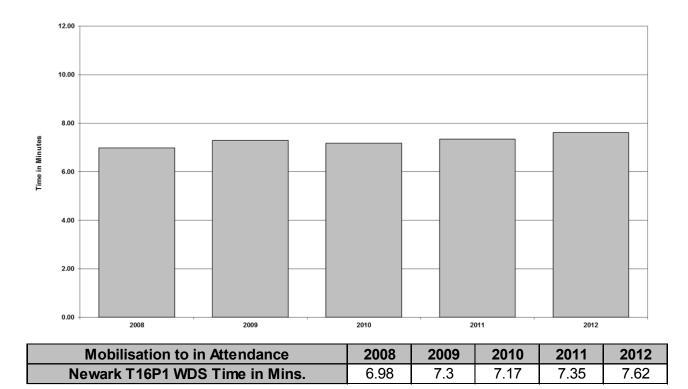
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Southwell T14P1 RDS Time in Mins.	9.4	9.4	9.3	10.37	10.85

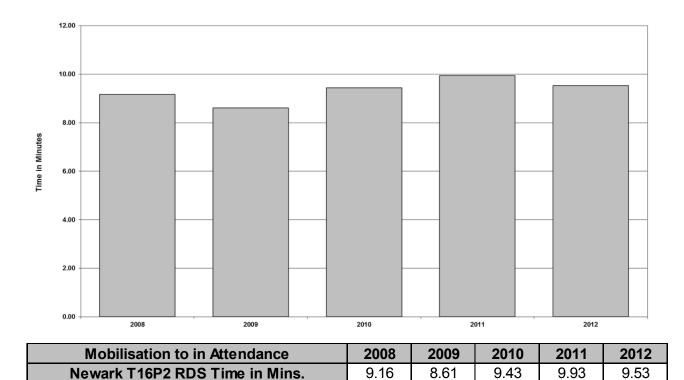
T15P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Time.)



Mobilisation to in Attendance	2008	2009	2010	2011	2012
Collingham T15P1 RDS Time in Mins.	9.71	10.83	9.61	11.54	8.95

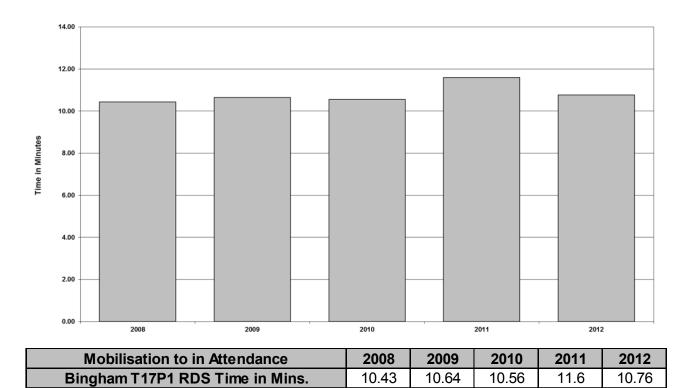
### T16P1 Mobilisation to in Attendance Times. (Average 2008-2012. Excluding Call Handling Times.)



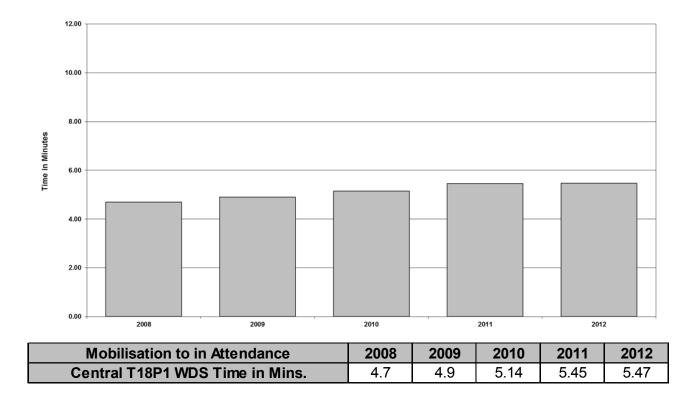


T16P2 Mobilisation to in Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)

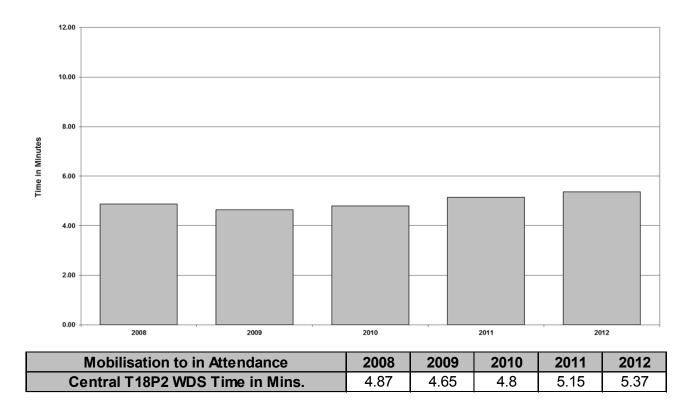
### T17P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Time.)



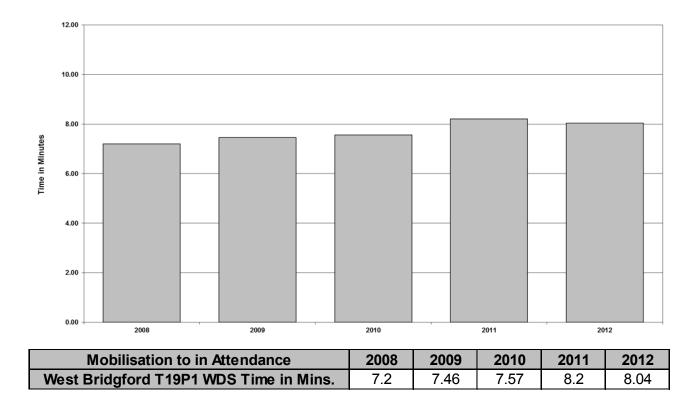
T18P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



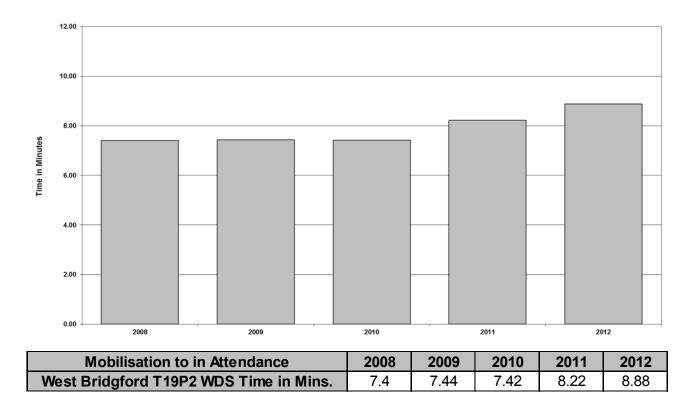
### T18P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



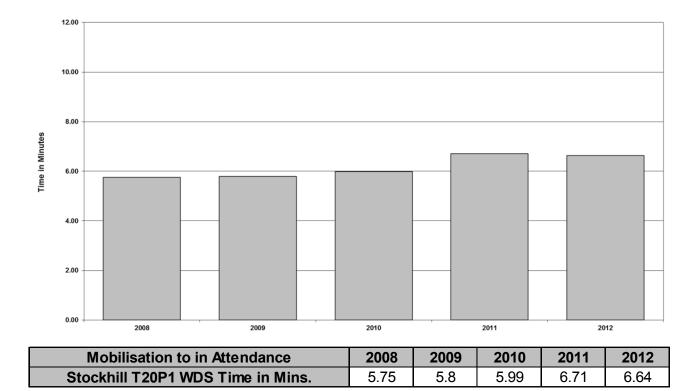
### T19P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excluding Call Handling Time.)



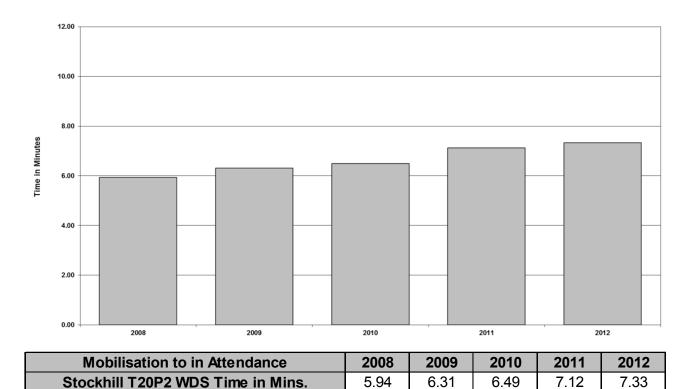
### T19P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excluding Call Handling Time.)



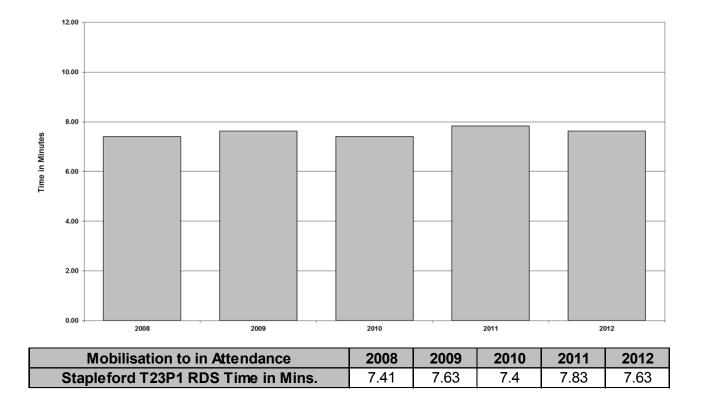
T20P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



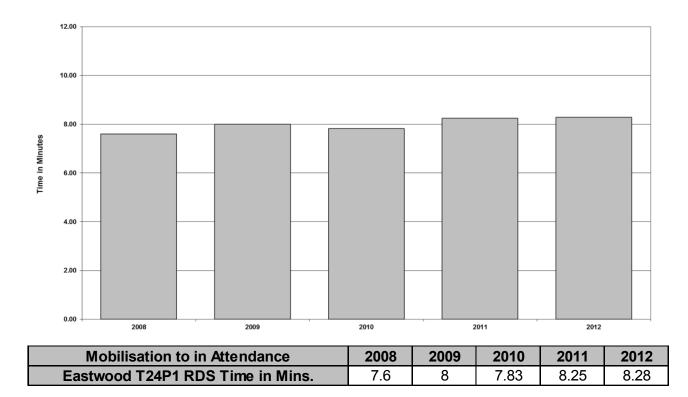
### T20P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



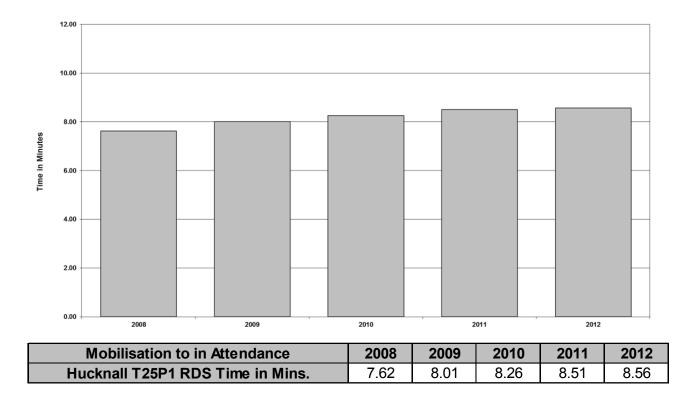
T23P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



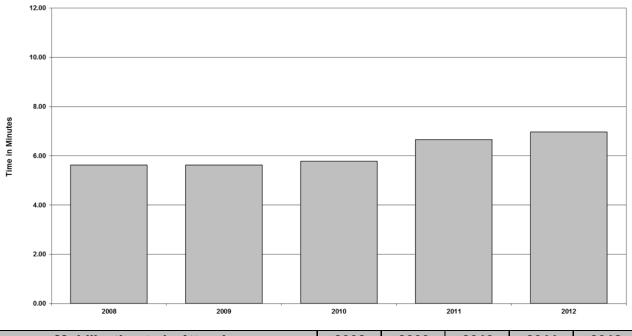
#### T24P1Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



T25P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)

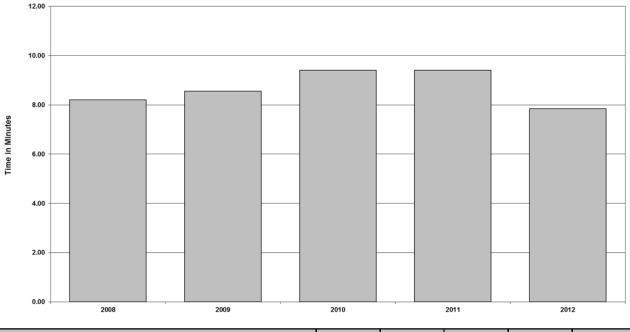


### T26P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



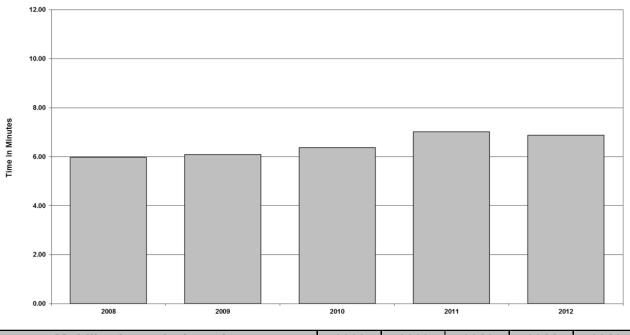
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Arnold T26P1 WDS Time in Mins.	5.62	5.63	5.78	6.66	6.97

T26P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



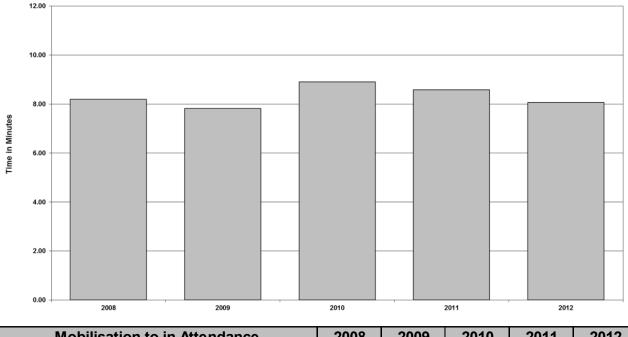
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Arnold T26P2 RDS Time in Mins.	8.21	8.56	9.41	9.4	7.85

### T27P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



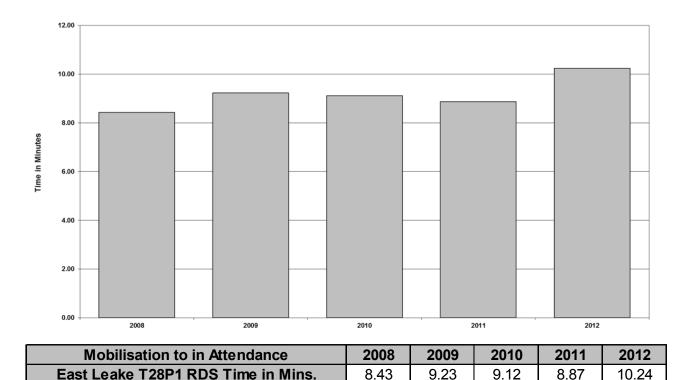
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Carlton T27P1 WDS Time in Mins.	5.97	6.08	6.37	7.02	6.88

### T27P2 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)

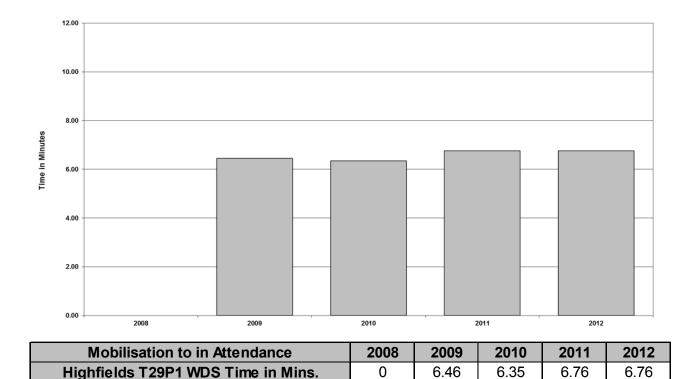


Mobilisation to in Attendance	2008	2009	2010	2011	2012
Carlton T27P2 RDS Time in Mins.	8.19	7.82	8.91	8.58	8.07

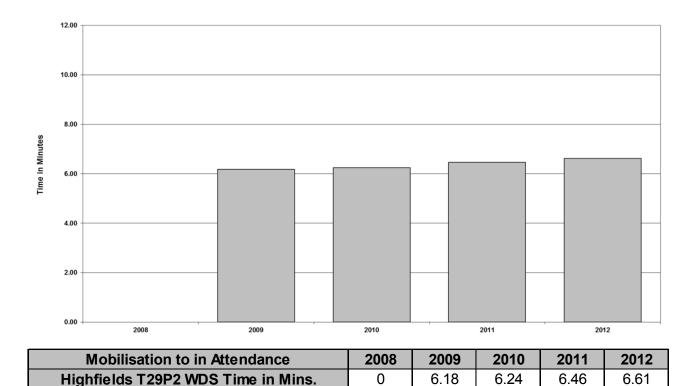
### T28P1 Mobilisation to In Attendance Times. (Average 2008-2012. Excludes Call Handling Time.)



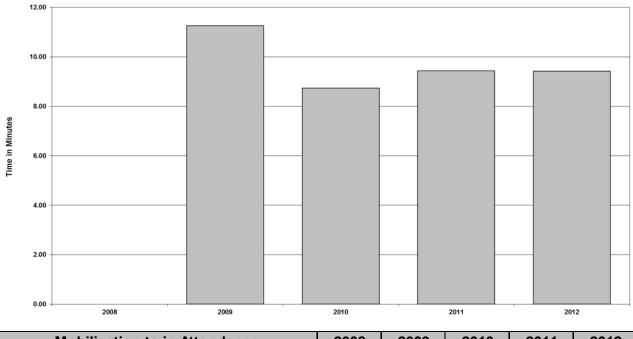
T29P	1 Mobilisat	ion to in A	ttendance	Times.
(Average	2008-2012.	Excludes	Call Handl	ing Times.)



### T29P2 Mobilisation to in Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



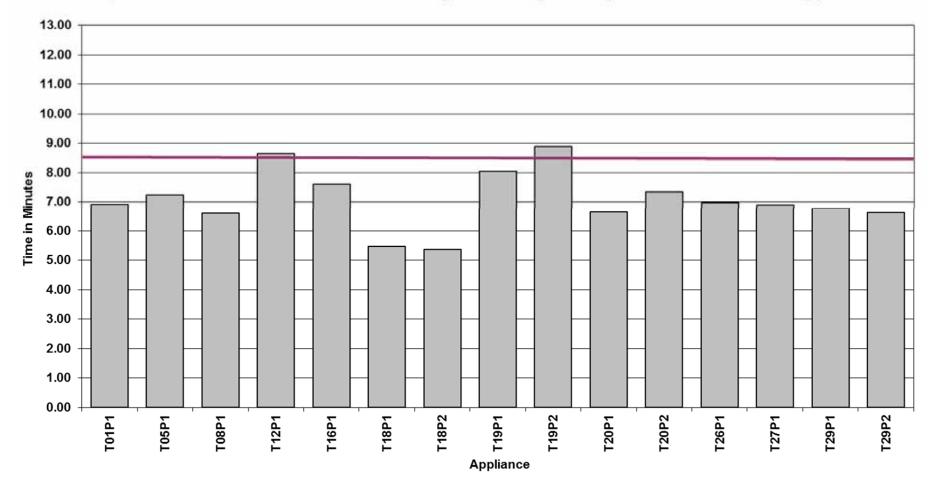
T29P3 Mobilisation to in Attendance Times. (Average 2008-2012. Excludes Call Handling Times.)



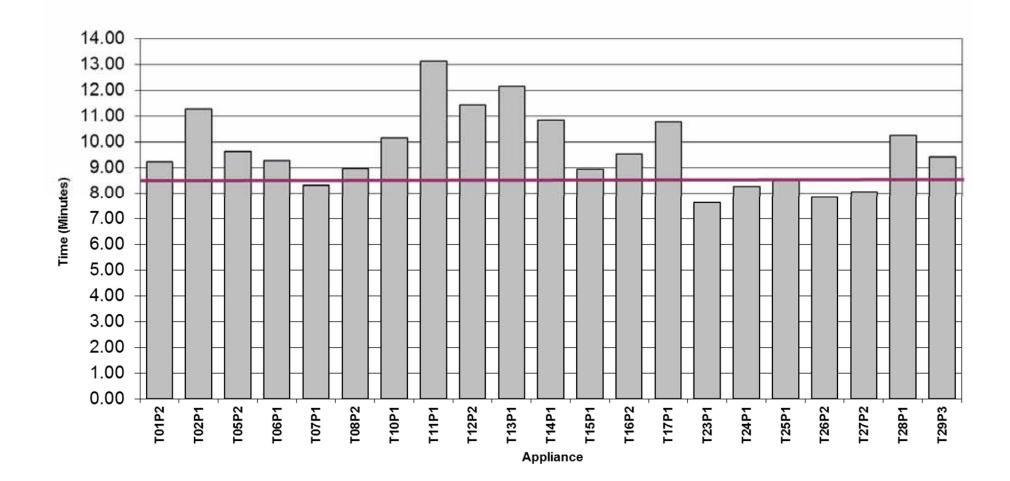
Mobilisation to in Attendance	2008	2009	2010	2011	2012
Highfields T29P3 RDS Time in Mins.	0	11.26	8.73	9.44	9.42

### Average Attendance Times WDS 2012. (Excludes Call Handling Time).

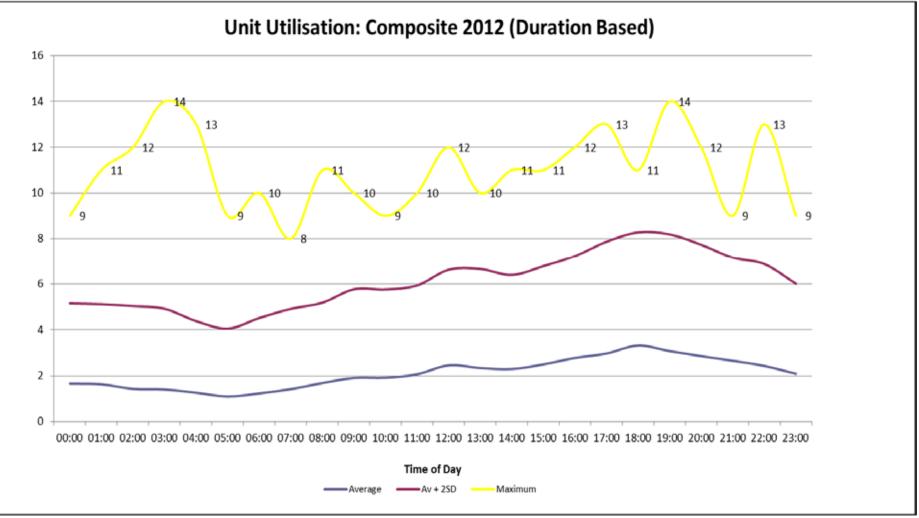
(The red line indicates 10 minutes from time of original call taking an average 90 seconds for call handling.)

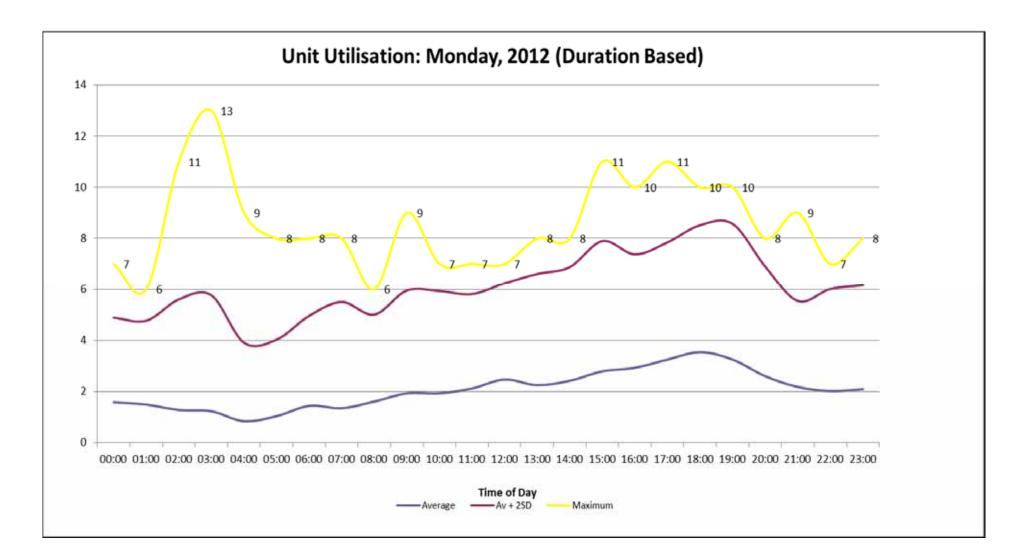


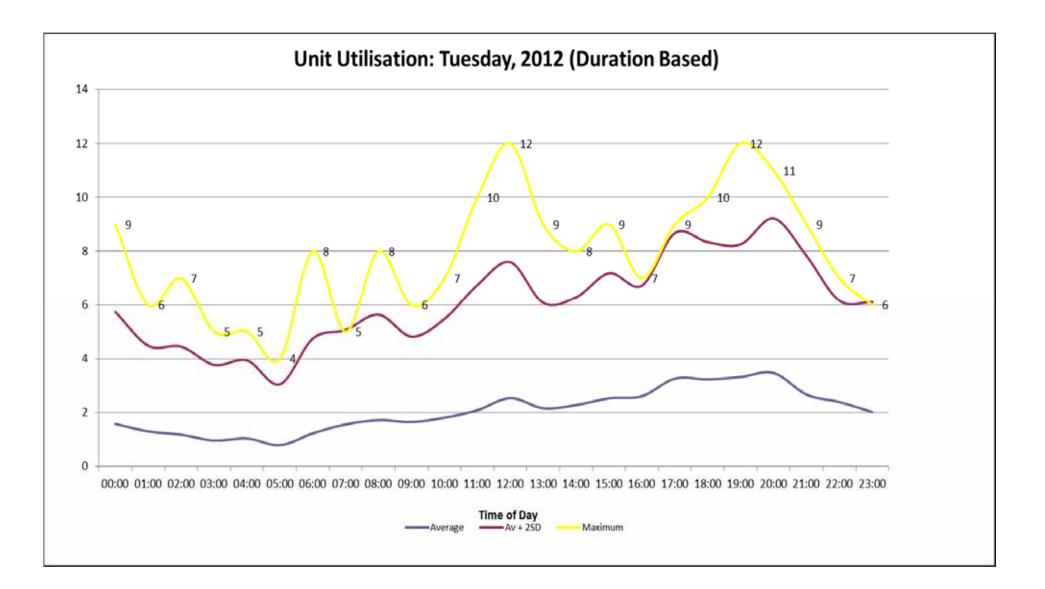
### Average Attendance Times RDS 2012. (Excludes Call Handling Time) (The red line indicates 10 minutes from time of original call taking an average 90 seconds for call handling.)



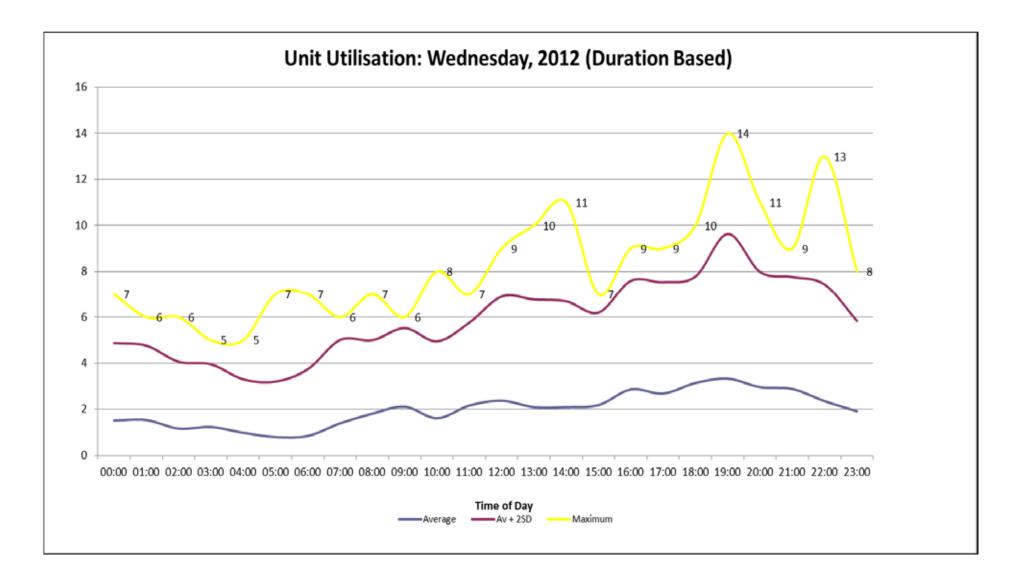
### **Workload Modeller**



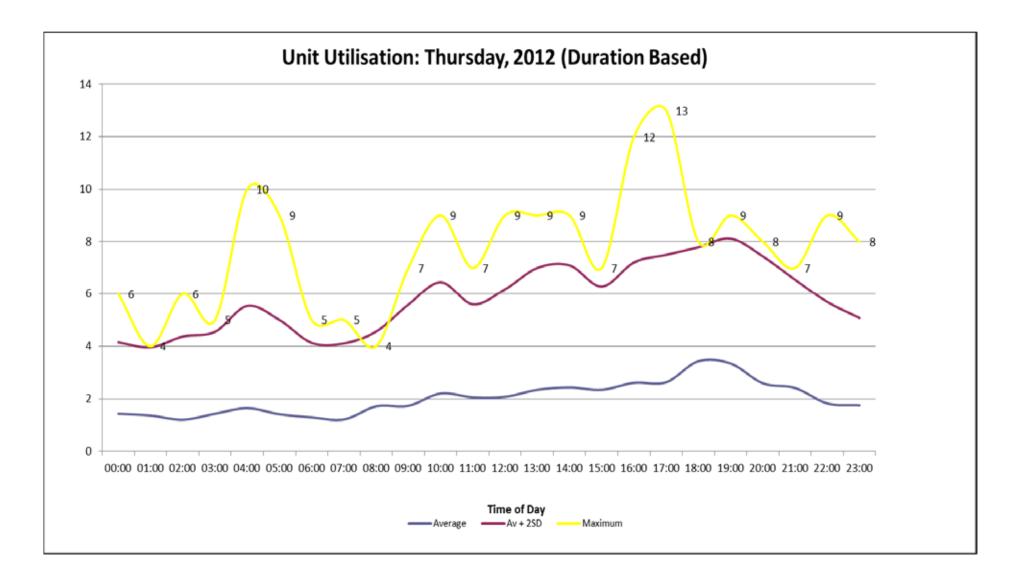


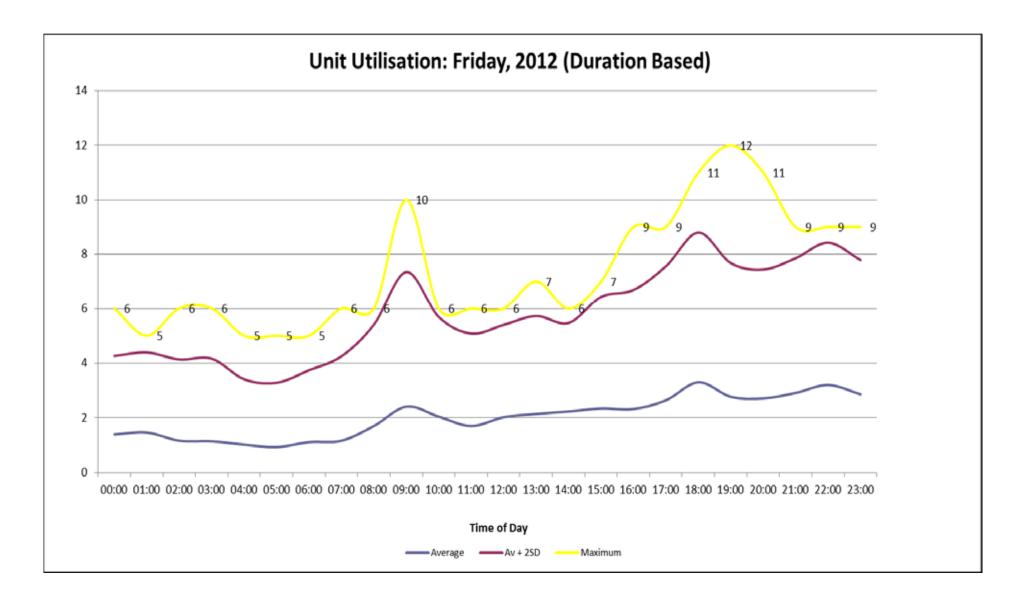


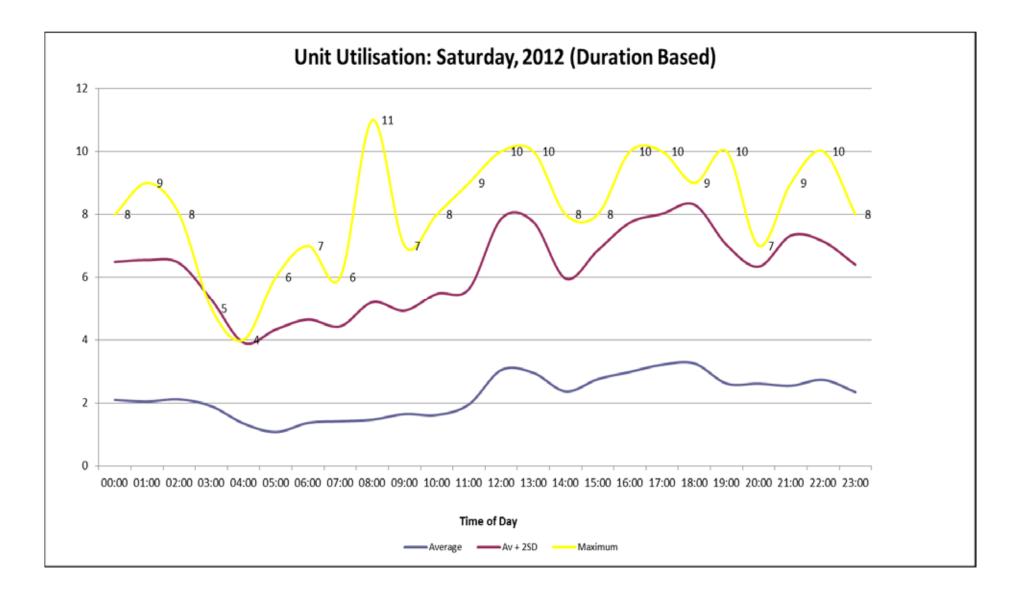
# 



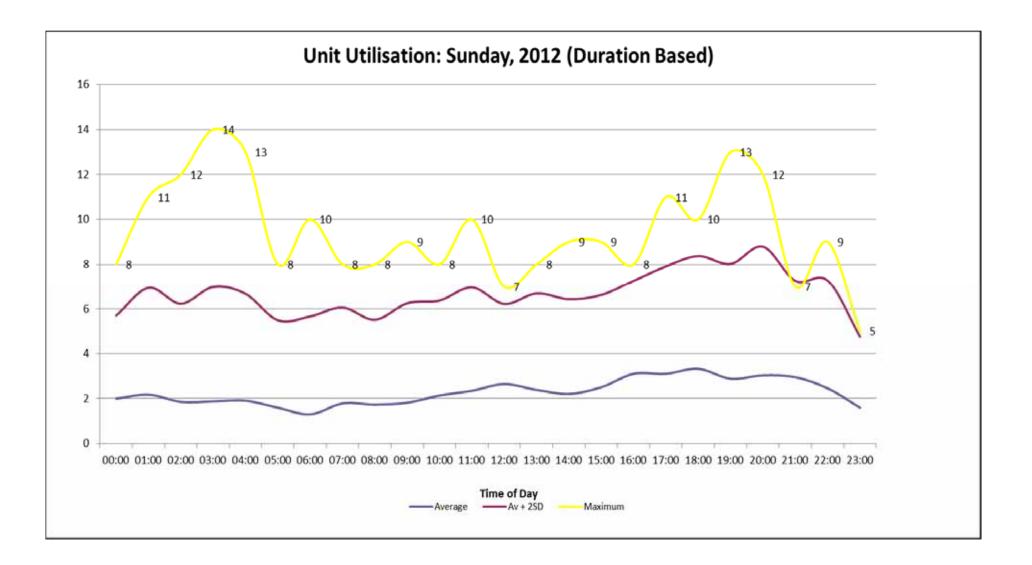
# 



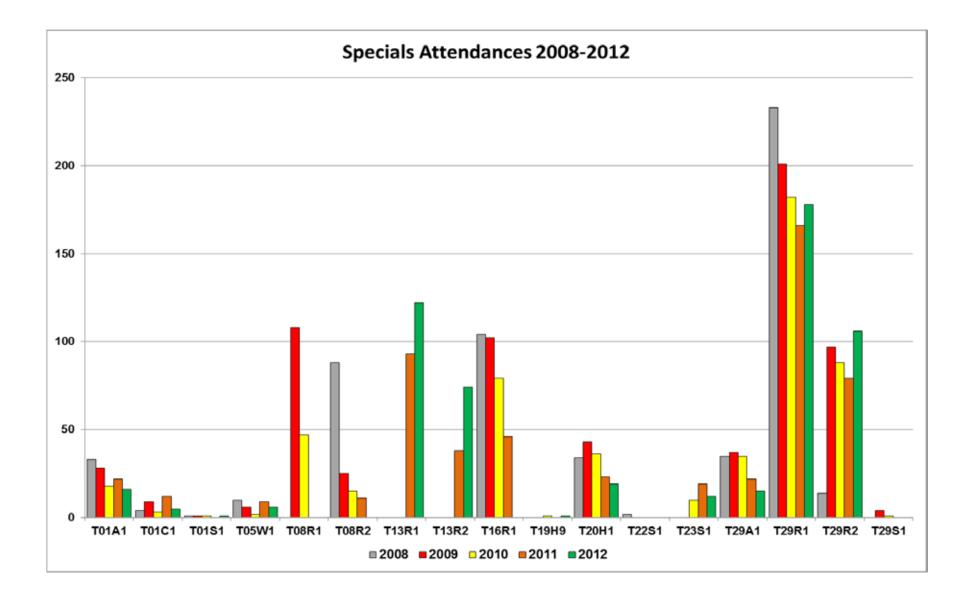


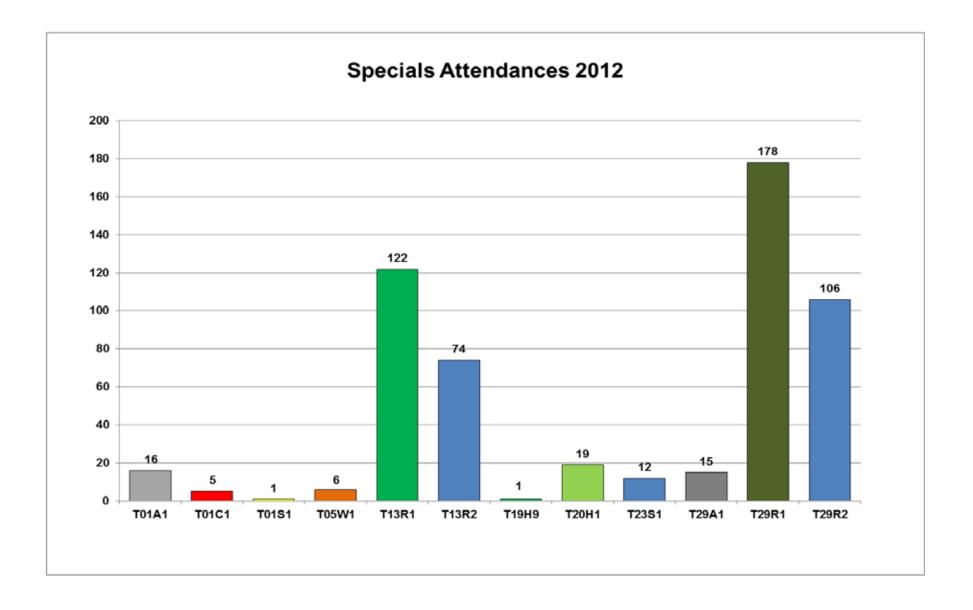








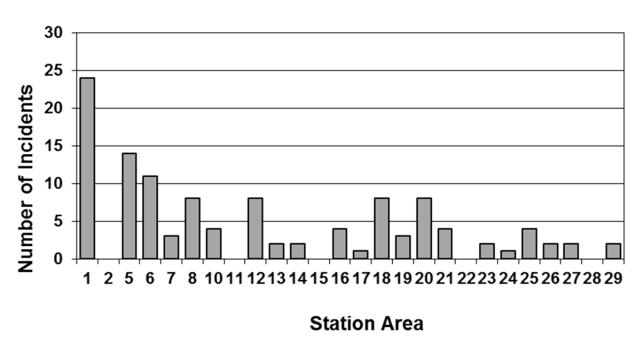




Specials, Attendances by Station Area, Day of Week, Month of Year and Hour of Day.

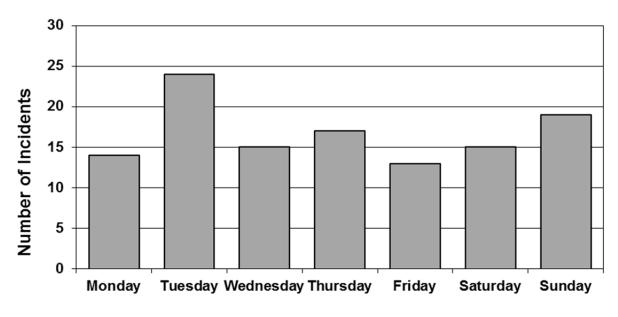
T01A1

104

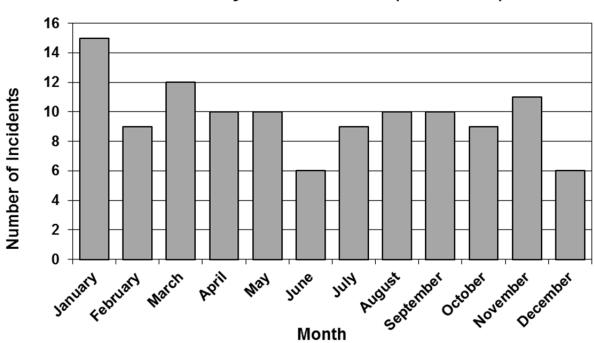


# Attendances By Station Area (2008-2012)

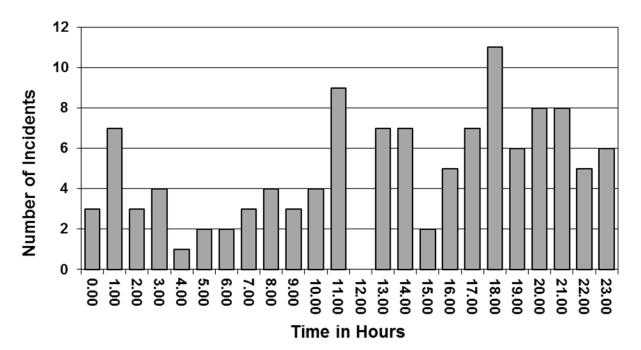




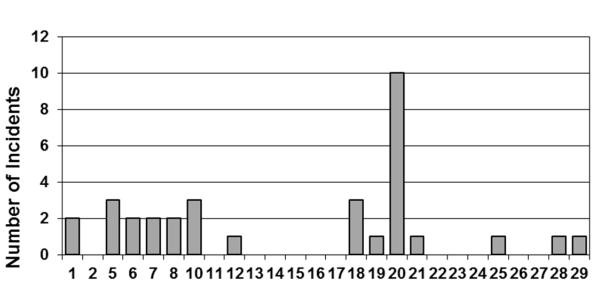
Day



Attendances By Hour Of Day (2008-2012)

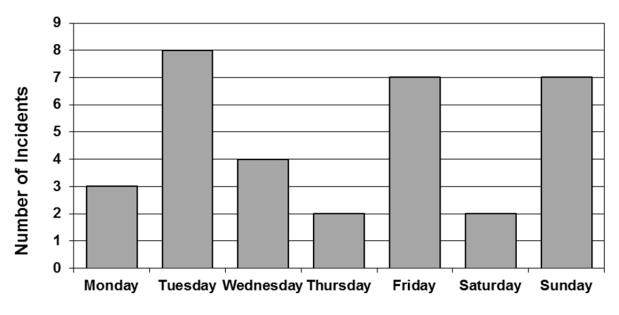




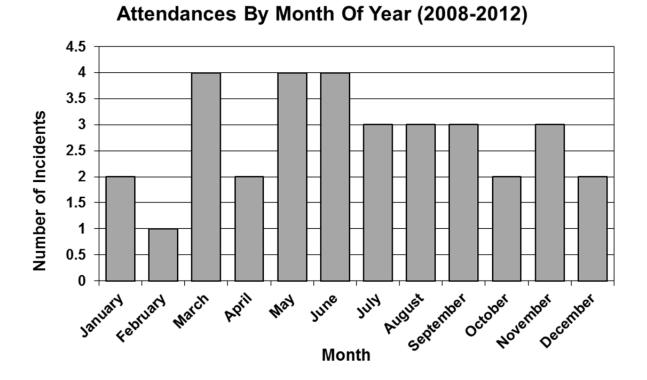


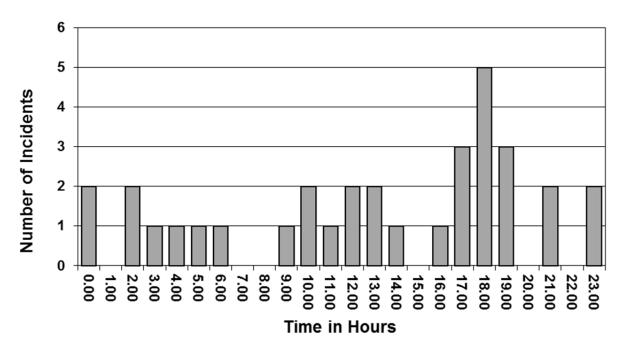
Station Area

Attendances By Day Of Week (2008-2012)

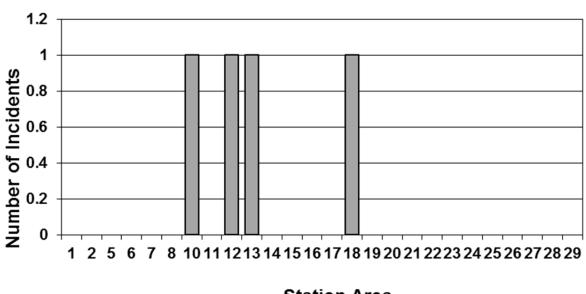


Day





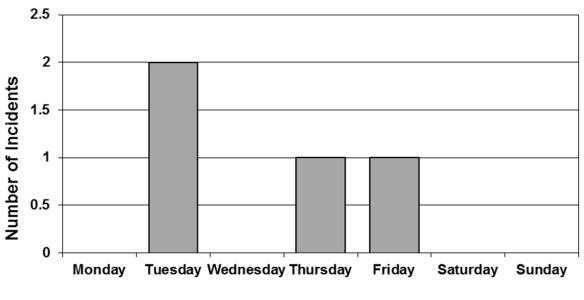
T01S1



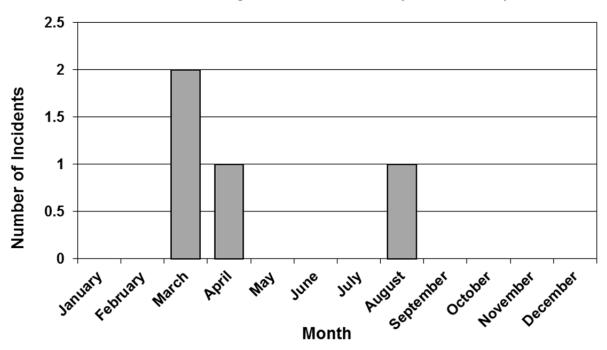
Attendances By Station Area (2008-2012)

Station Area

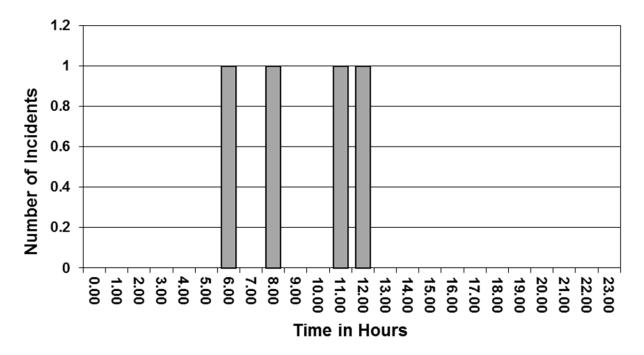
Attendances By Day Of Week (2008-2012)



Day

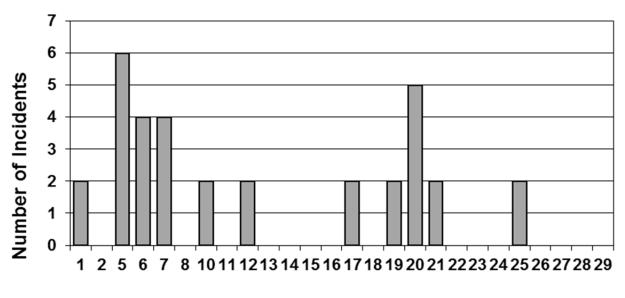


Attendances By Hour Of Day (2008-2012)



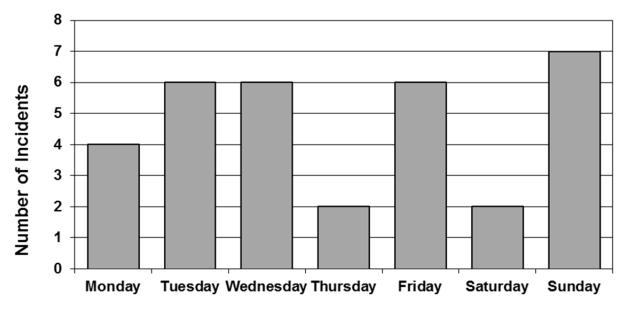
T05W1





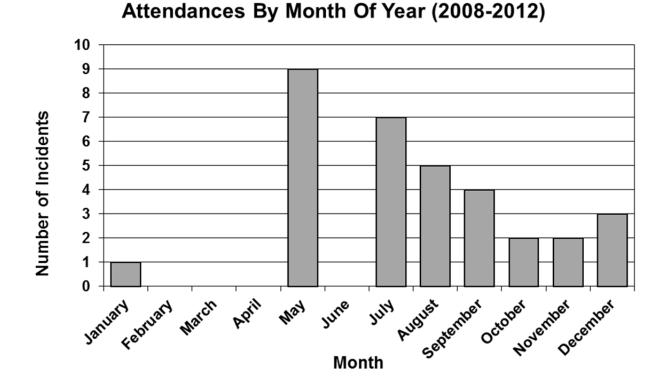
Station Area

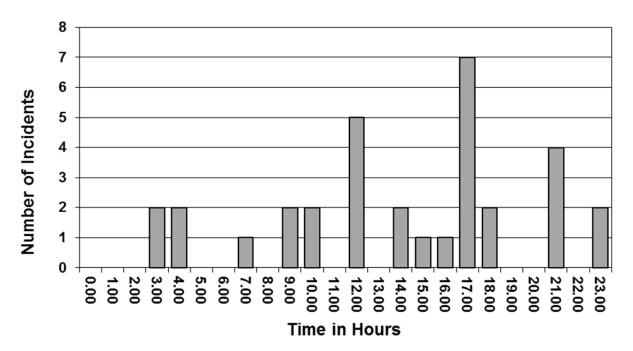
Attendances By Day Of Week (2008-2012)



Day

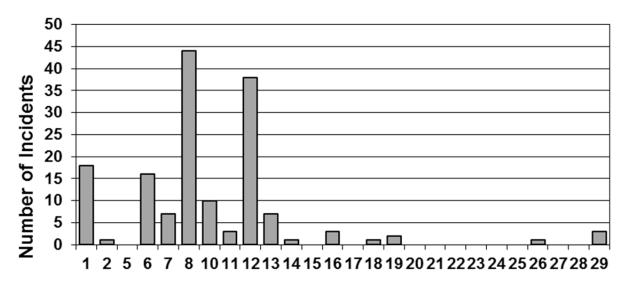




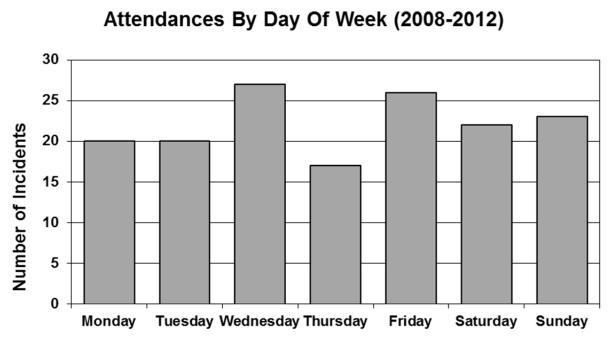


T08R1

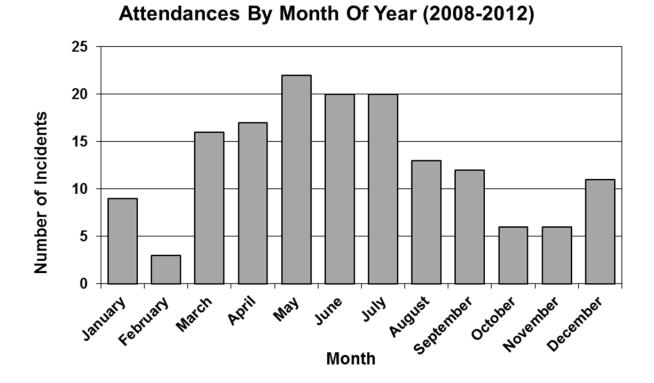


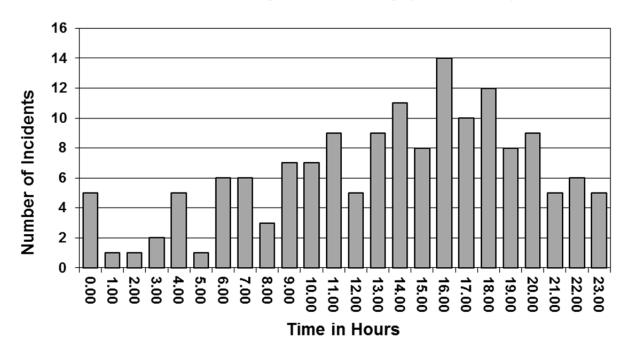


Station Area

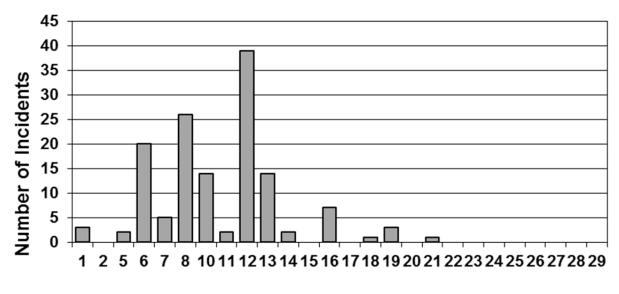


Day





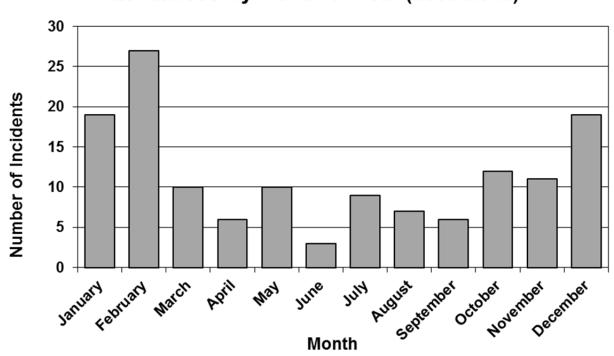


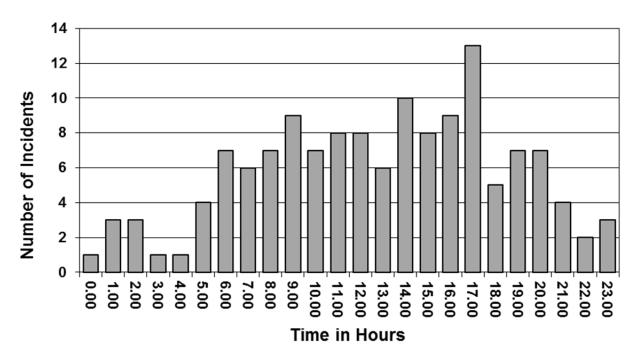


Station Area

Attendances By Day Of Week (2008-2012)

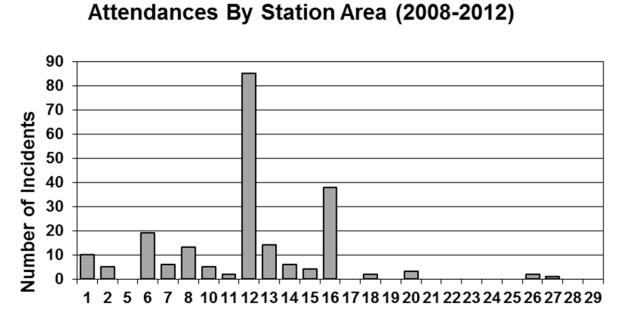
Day





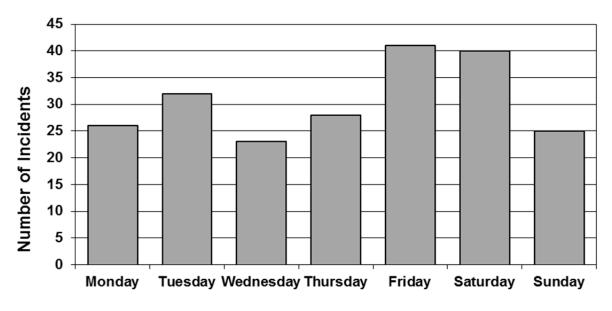
Attendances By Month Of Year (2008-2012)

T13R1

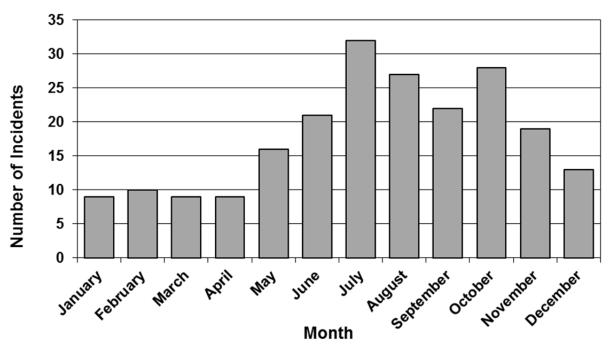


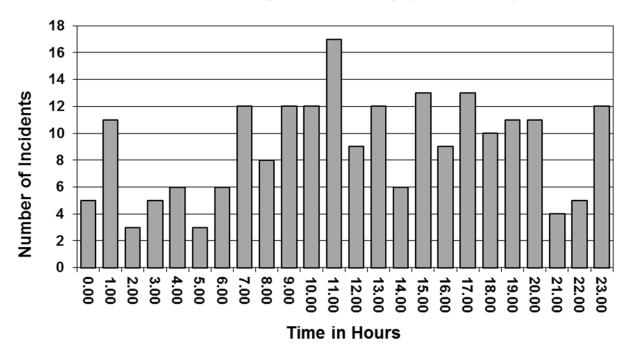
**Station Area** 

Attendances By Day Of Week (2008-2012)



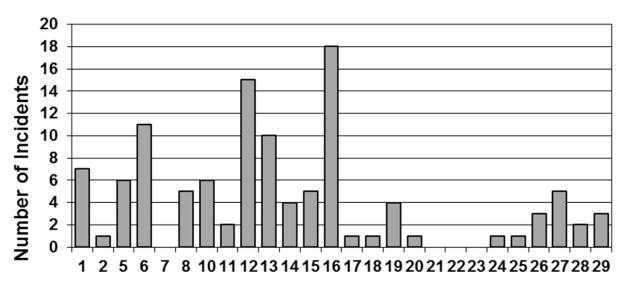
Day





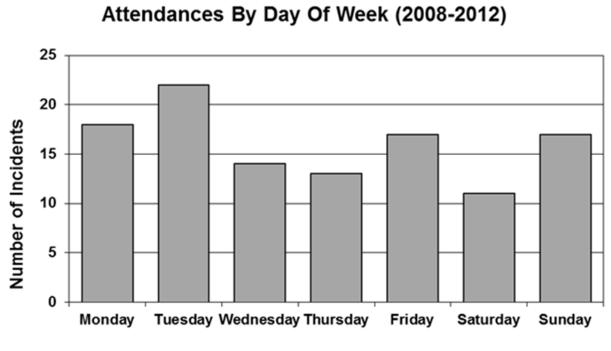
Attendances By Month Of Year (2008-2012)

T13R2

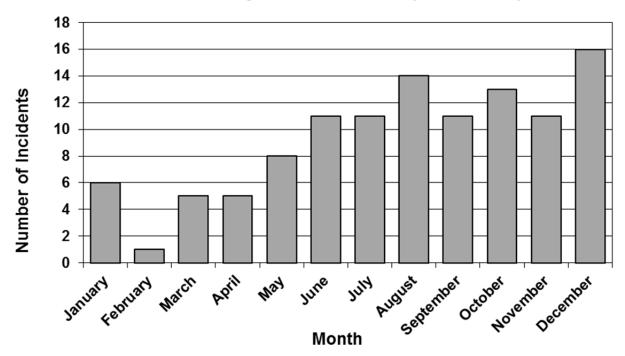


Attendances By Station Area (2008-2012)

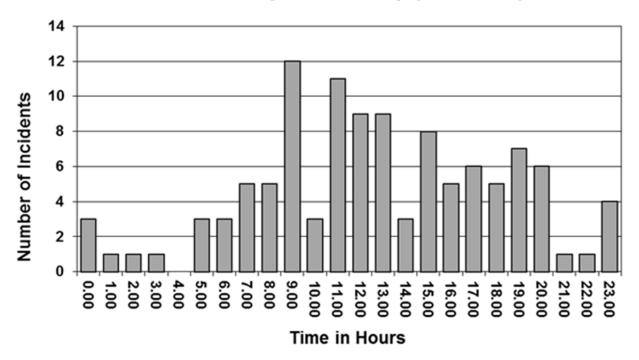
Station Area



Day

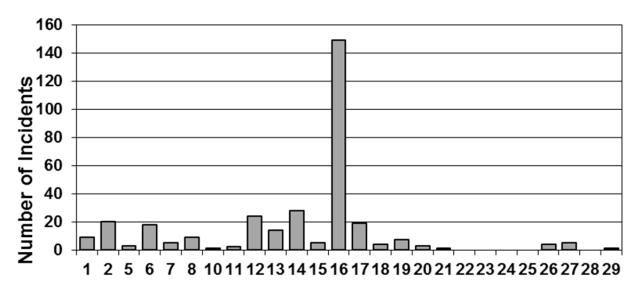






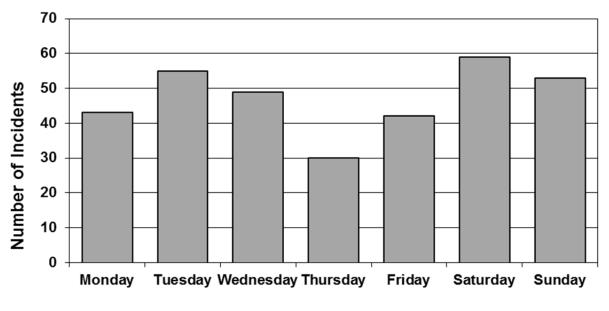
#### T16R1



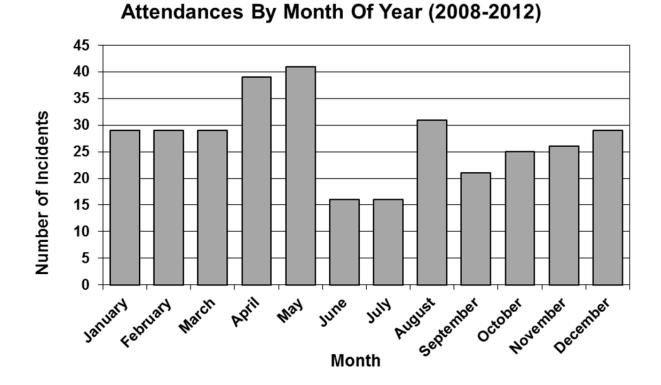


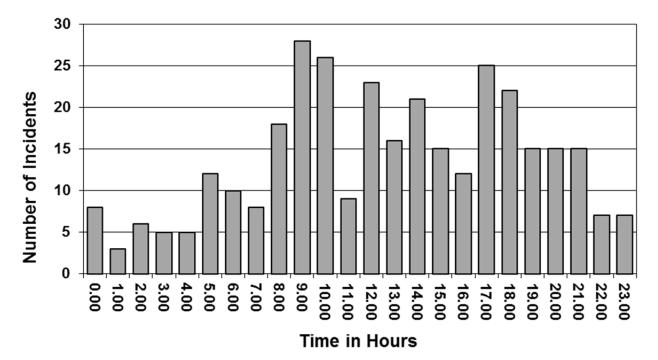
Station Area

Attendances By Day Of Week (2008-2012)

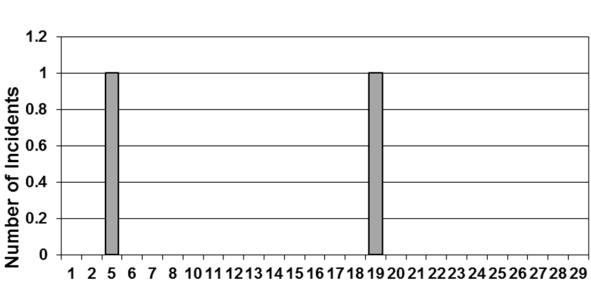






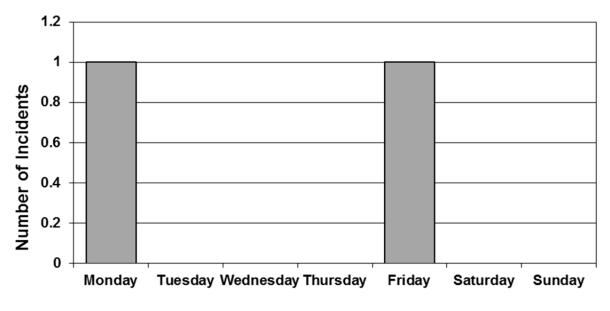




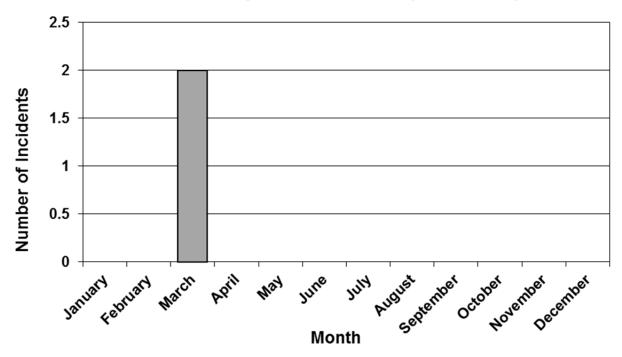


#### Station Area

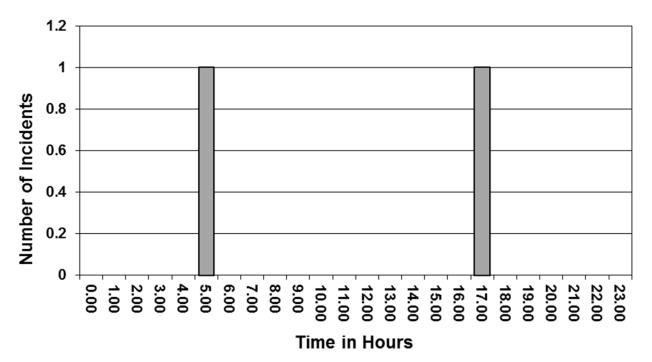
Attendances By Day Of Week (2008-2012)



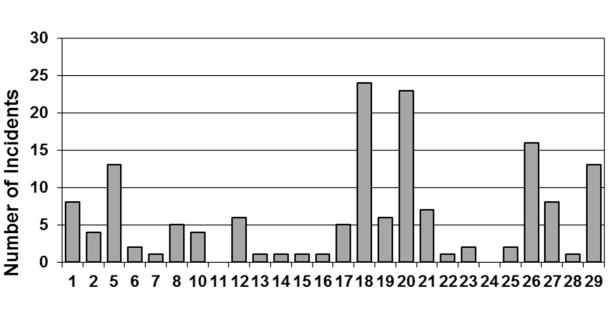
Day



Attendances By Hour Of Day (2008-2012)

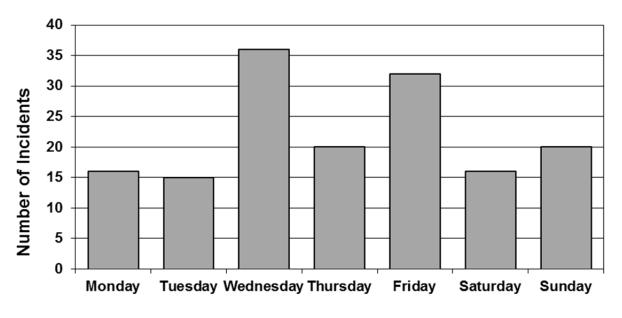




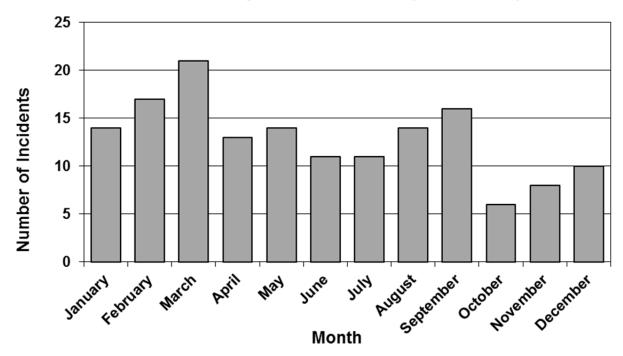


Station Area

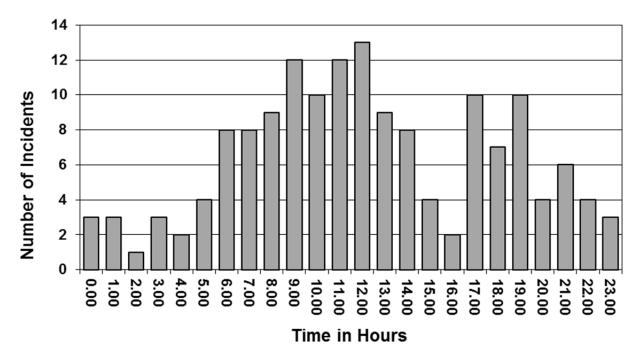
Attendances By Day Of Week (2008-2012)



Day

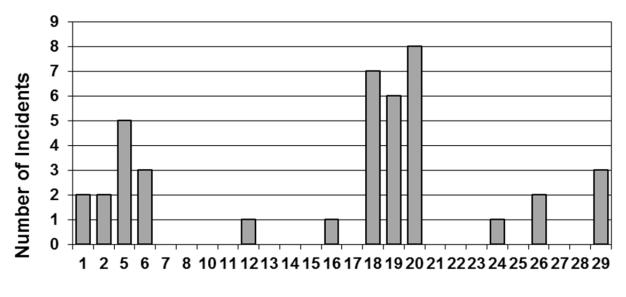


Attendances By Hour Of Day (2008-2012)



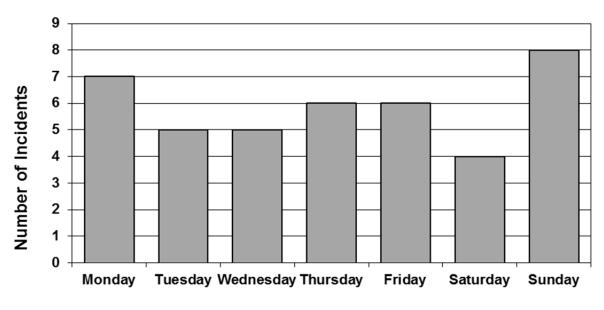
### T23S1



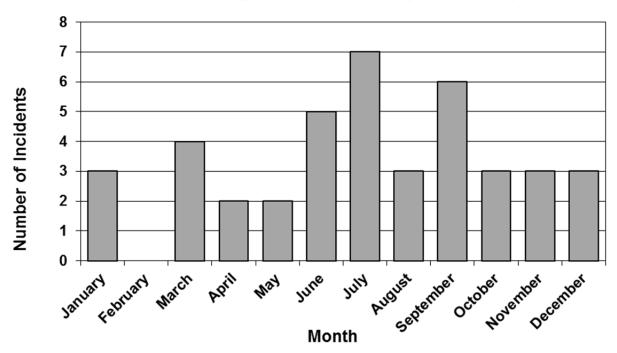


Station Area

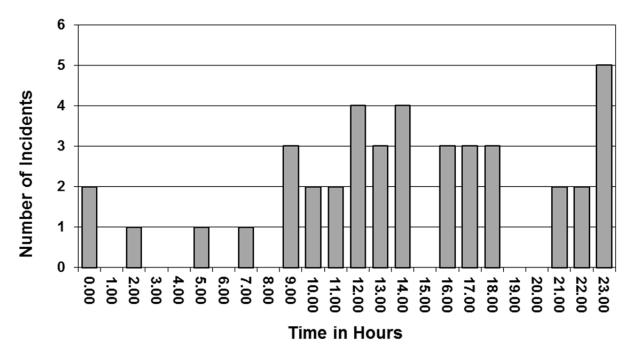
# Attendances By Day Of Week (2008-2012)



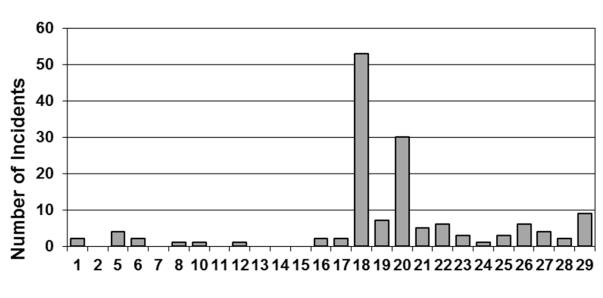
Day



Attendances By Hour Of Day (2008-2012)



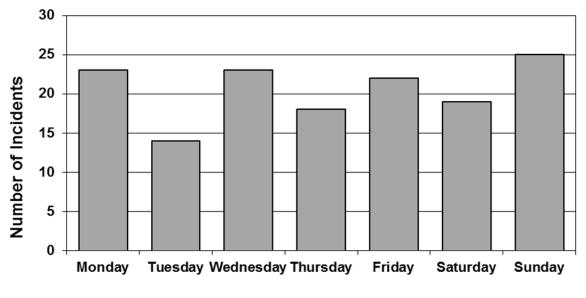
T29A1

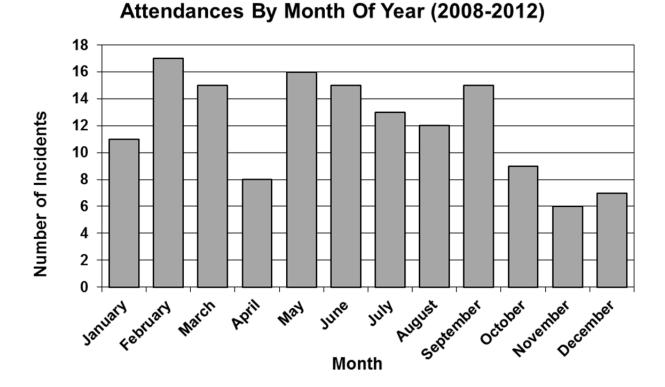


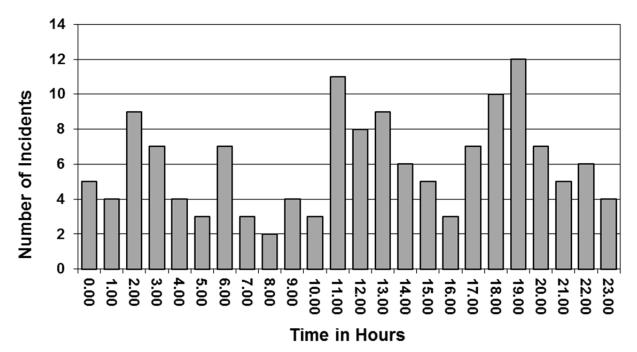
Attendances By Station Area (2008-2012)

Station Area

Attendances By Day Of Week (2008-2012)

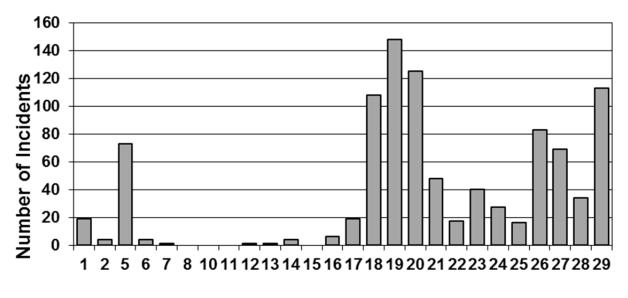






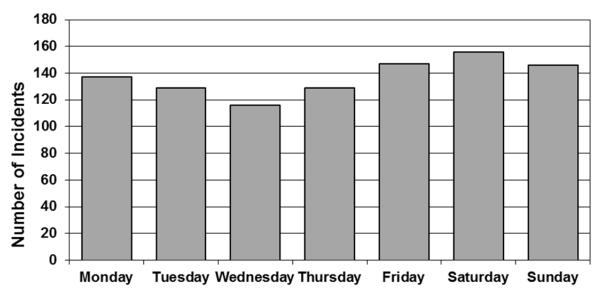
#### T29R1



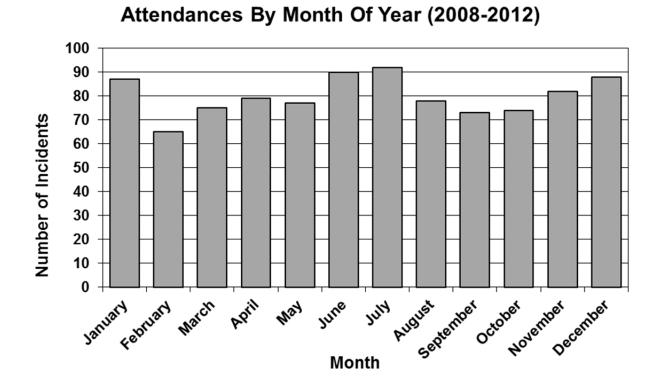


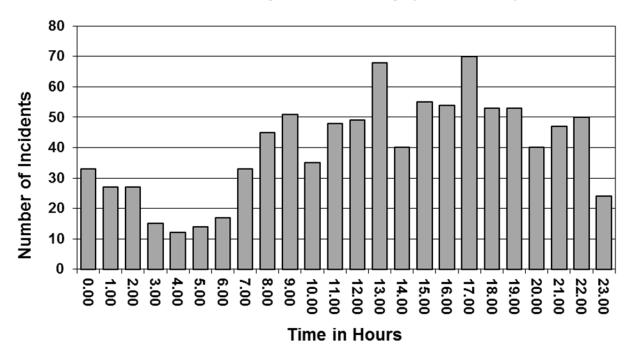
**Station Area** 

# Attendances By Day Of Week (2008-2012)

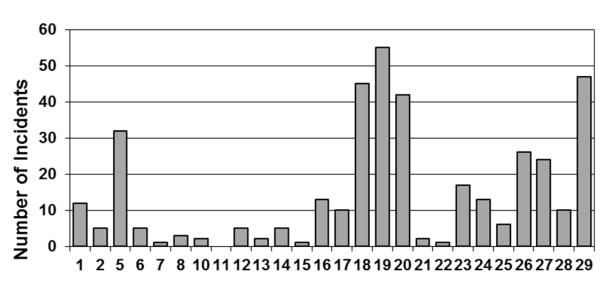


Day





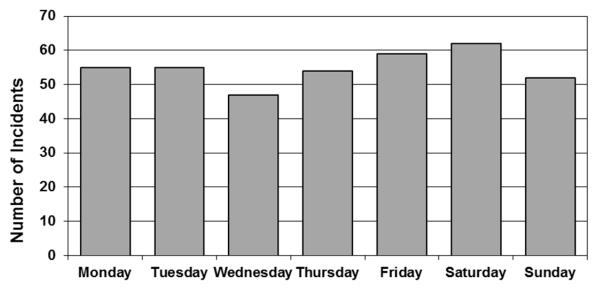
T29R2



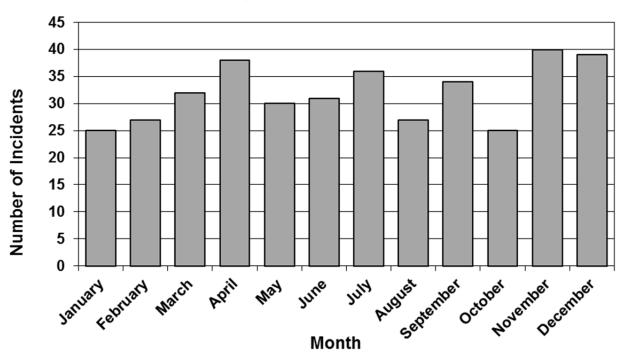
Attendances By Station Area (2008-2012)

Station Area

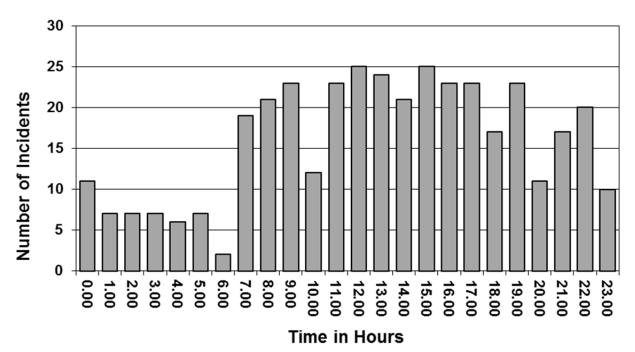
Attendances By Day Of Week (2008-2012)



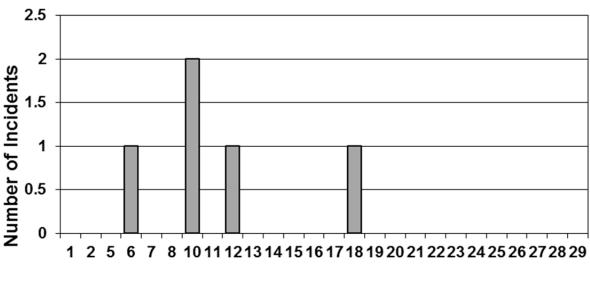
Day



Attendances By Hour Of Day (2008-2012)

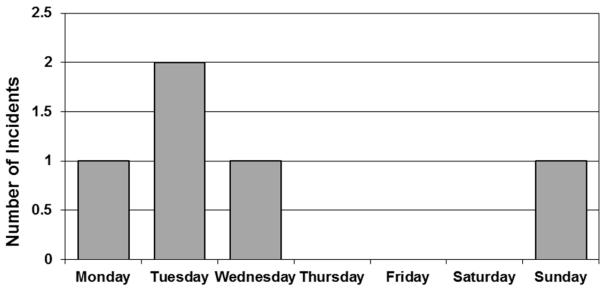




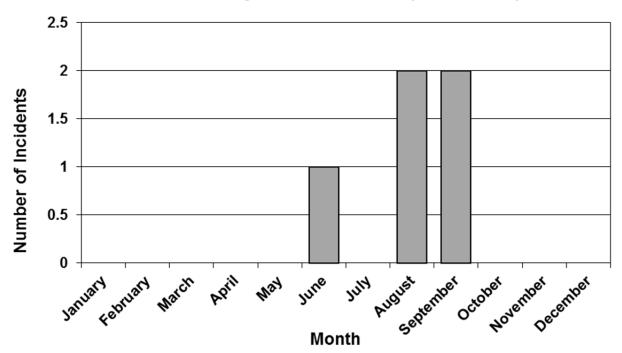


Station Area

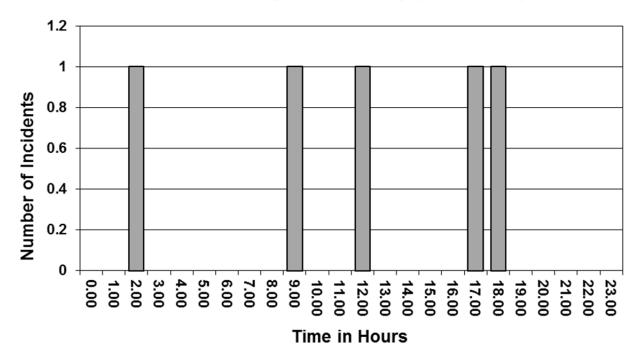
Attendances By Day Of Week (2008-2012)



Day



Attendances By Hour Of Day (2008-2012)



#### HOURS OFF THE RUN RDS: MECHANICAL AND STAFFING JAN-DEC 2012.

Mechanical	01/2012	02/2012	03/2012	04/2012	05/2012	06/2012	07/2012	08/2012	09/2012	10/2012	11/2012	12/2012	Total
T01P2	0	1	0	0	0	2	0	0	0	0	2	0	6
T02P1	0	1	0	5	1	11	0	1	1	8	0	0	27
T05P2	7	0	0	1	0	0	2	2	3	0	0	0	15
T06P1	2	17	573	70	3	1	4	0	0	1	3	1	674
T07P1	1	0	0	0	0	0	0	0	0	1	0	0	2
T08P2	6	0	4	0	0	4	1	0	0	0	0	2	17
T10P1	4	0	0	0	0	0	6	3	1	0	0	1	16
T11P1	1	1	0	3	0	9	1	0	1	2	0	0	18
T12P2	0	0	0	0	0	0	0	0	0	0	1	2	3
T13P1	5	0	0	2	0	0	0	0	0	0	2	0	9
T14P1	0	0	0	0	2	2	2	4	0	0	1	0	12
T15P1	2	0	0	1	0	0	4	0	0	0	0	0	7
T16P2	0	0	0	0	0	1	2	27	1	2	0	2	35
T17P1	1	0	0	0	0	0	0	0	0	0	0	0	2
T23P1	0	2	0	0	0	1	0	0	0	0	1	1	5
T24P1	0	0	0	0	0	0	8	0	0	1	1	0	11
T25P1	0	0	0	1	0	1	4	0	1	2	0	0	9
T26P2	4	1	0	0	0	0	3	0	0	0	0	2	10
T27P2	0	0	0	0	0	0	0	0	0	0	0	0	0
T28P1	0	0	0	2	0	1	0	0	6	0	0	4	13
T29P3	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	33	23	578	85	6	34	37	37	15	17	11	15	890

reating Safer Communitie

\* T06P1 EDWINSTOWE CHANGED FROM RDS-WDS APRIL 2012

\* T27P2 REMOVED FROM JANUARY 2012

\* T29P3 REMOVED FROM JANUARY 2012

Staffing	01/2012	02/2012	03/2012	04/2012	05/2012	06/2012	07/2012	08/2012	09/2012	10/2012	11/2012	12/2012	Total
T01P2	167	179	343	209	352	363	345	407	363	349	254	388	3717
T02P1	59	49	127	156	41	141	73	67	56	123	68	68	1028
T05P2	106	54	105	116	36	72	112	112	109	109	96	113	1139
T06P1	138	156	227	0	0	2	0	0	0	0	1	0	524
T07P1	8	16	21	17	33	38	139	11	21	40	16	4	365
T08P2	3	5	9	5	18	21	11	29	20	14	8	0	143
T10P1	0	0	0	0	0	0	0	0	0	0	0	0	0
T11P1	11	2	8	9	4	8	39	50	21	142	37	87	419
T12P2	0	0	0	3	0	0	0	0	0	0	0	0	3
T13P1	47	24	31	38	34	118	109	124	109	18	8	48	706
T14P1	20	46	39	29	48	65	84	243	161	155	120	90	1100
T15P1	47	69	50	28	61	21	50	68	148	138	155	63	897
T16P2	0	0	0	0	0	0	0	0	0	0	0	0	0
T17P1	248	357	355	404	310	350	293	472	304	153	135	186	3568
T23P1	68	83	107	84	120	117	138	90	84	68	33	44	1037
T24P1	1	2	18	30	31	16	41	60	104	60	34	53	452
T25P1	1	3	7	1	26	19	3	7	8	5	13	5	98
T26P2	279	159	245	93	192	348	374	328	397	293	309	624	3641
T27P2	15	0	0	0	0	0	0	0	0	0	0	0	15
T28P1	19	34	34	46	53	72	72	96	66	61	107	15	674
T29P3	17	0	0	0	0	0	0	0	0	0	0	0	17
TOTAL	1254	1238	1726	1267	1360	1772	1881	2161	1972	1726	1395	1789	19541

# HOURS OFF THE RUN RDS 2011-2012 MECHANICAL AND STAFFING IN MINUTES HOURS AND DAYS.

#### 2011 RDS OFF THE RUN

T01P2	Off the run - Mechanical	513
	Off the run - Staffing	138,328.00
	Total (Mins) 2011	138,841.00
	Total (Hours) 2011	2,314.02
	Total (Days) 2011	96.42

T02P1	Off the run - Mechanical	236
	Off the run - Staffing	81,066.00
	Total (Mins) 2011	81,302.00
	Total (Hours) 2011	1,355.03
	Total (Days) 2011	56.46

T05P2	Off the run - Mechanical	431
	Off the run - Staffing	74,972.00
	Total (Mins) 2011	75,403.00
	Total (Hours) 2011	1,256.72
	Total (Days) 2011	52.36

T06P1	Off the run - Mechanical	453
	Off the run - Staffing	153,928.00
	Total (Mins) 2011	154,381.00
	Total (Hours) 2011	2,573.02
	Total (Days) 2011	107.21

T07P1	Off the run - Mechanical	515
	Off the run - Staffing	10,155.00
	Total (Mins) 2011	10,670.00
	Total (Hours) 2011	177.83
	Total (Days) 2011	7.41

T08P2	Off the run - Mechanical	2,958
	Off the run - Staffing	9,456.00
	Total (Mins) 2011	12,414.00
	Total (Hours) 2011	206.9
	Total (Days) 2011	8.62

T10P1	Off the run - Mechanical	593
	Off the run - Staffing	0
	Total (Mins) 2011	593
	Total (Hours) 2011	9.88
	Total (Days) 2011	0.41

\* T06P1 CHANGED FROM RDS-WDS APRIL 2012

#### 2012 RDS OFF THE RUN

T01P2	Off the run - Mechanical	344
	Off the run - Staffing	223,042.00
	Total (Mins) 2012	223,386.00
	Total (Hours) 2012	3,723.10
	Total (Days) 2012	155.13

T02P1	Off the run - Mechanical	1,648
	Off the run - Staffing	61,698.00
	Total (Mins) 2012	63,346.00
	Total (Hours) 2012	1,055.77
	Total (Days) 2012	43.99

T05P2	Off the run - Mechanical	896
	Off the run - Staffing	68,340.00
	Total (Mins) 2012	69,236.00
	Total (Hours) 2012	1,153.93
	Total (Days) 2012	48.08

T06P1	Off the run - Mechanical	40,410
	Off the run - Staffing	31,444.00
	Total (Mins) 2012	71,854.00
	Total (Hours) 2012	1,197.57
	Total (Days) 2012	49.90

T07P1	Off the run - Mechanical	134
	Off the run - Staffing	21,886.00
	Total (Mins) 2012	22,020.00
	Total (Hours) 2012	367.00
	Total (Days) 2012	15.29

T08P2	Off the run - Mechanical	1,045
	Off the run - Staffing	8,554.00
	Total (Mins) 2012	9,599.00
	Total (Hours) 2012	159.98
	Total (Days) 2012	6.66

T10P1	Off the run - Mechanical	960
	Off the run - Staffing	0
	Total (Mins) 2012	960.00
	Total (Hours) 2012	16.00
	Total (Days) 2012	0.67

T11P1	Off the run - Mechanical	44
	Off the run - Staffing	23,748.00
	Total (Mins) 2011	23,792.00
	Total (Hours) 2011	396.53
	Total (Days) 2011	16.52

T12P2	Off the run - Mechanical	118
	Off the run - Staffing	425
	Total (Mins) 2011	543
	Total (Hours) 2011	9.05
	Total (Days) 2011	0.38

T13P1	Off the run - Mechanical	410
	Off the run - Staffing	88,395.00
	Total (Mins) 2011	88,805.00
	Total (Hours) 2011	1,480.08
	Total (Days) 2011	61.67

T14P1	Off the run - Mechanical	203
	Off the run - Staffing	27,651.00
	Total (Mins) 2011	27,854.00
	Total (Hours) 2011	464.23
	Total (Days) 2011	19.34

T15P1	Off the run - Mechanical	40
	Off the run - Staffing	39,441.00
	Total (Mins) 2011	39,481.00
	Total (Hours) 2011	658.02
	Total (Days) 2011	27.42

T16P2	Off the run - Mechanical	203
	Off the run - Staffing	1,787.00
	Total (Mins) 2011	1,990.00
	Total (Hours) 2011	33.17
	Total (Days) 2011	1.38

T17P1	Off the run - Mechanical	436
	Off the run - Staffing	224,411.00
	Total (Mins) 2011	224,847.00
	Total (Hours) 2011	3,747.45
	Total (Days) 2011	156.14

T11P1	Off the run - Mechanical	1,083
	Off the run - Staffing	25,111.00
	Total (Mins) 2012	26,194.00
	Total (Hours) 2012	436.57
	Total (Days) 2012	18.19

T12P2	Off the run - Mechanical	209
	Off the run - Staffing	150
	Total (Mins) 2012	359
	Total (Hours) 2012	5.98
	Total (Days) 2012	0.25

T13P1	Off the run - Mechanical	514
	Off the run - Staffing	42,365.00
	Total (Mins) 2012	42,879.00
	Total (Hours) 2012	714.65
	Total (Days) 2012	29.78

T14P1	Off the run - Mechanical	708
	Off the run - Staffing	66,000.00
	Total (Mins) 2012	66,708.00
	Total (Hours) 2012	1111.80
	Total (Days) 2012	46.32

T15P1	Off the run - Mechanical	401
	Off the run - Staffing	53,817.00
	Total (Mins) 2012	54,218.00
	Total (Hours) 2012	903.63
	Total (Days) 2012	37.65

T16P2	Off the run - Mechanical	2,084
	Off the run - Staffing	404.00
	Total (Mins) 2012	2,488.00
	Total (Hours) 2012	41.47
	Total (Days) 2012	1.73

T17P1	Off the run - Mechanical	98
	Off the run - Staffing	214,053.00
	Total (Mins) 2012	214,151.00
	Total (Hours) 2012	3,569.18
	Total (Days) 2012	148.71

T23P1	Off the run - Mechanical	480
	Off the run - Staffing	57,738.00
	Total (Mins) 2011	58,218.00
	Total (Hours) 2011	970.3
	Total (Days) 2011	40.43

T24P1	Off the run - Mechanical	369
	Off the run - Staffing	14,078.00
	Total (Mins) 2011	14,447.00
	Total (Hours) 2011	240.78
	Total (Days) 2011	10.03

T25P1	Off the run - Mechanical	1,446
	Off the run - Staffing	3,832.00
	Total (Mins) 2011	5,278.00
	Total (Hours) 2011	87.97
	Total (Days) 2011	3.67

T26P2	Off the run - Mechanical	1,708
	Off the run - Staffing	219,524.00
	Total (Mins) 2011	221,232.00
	Total (Hours) 2011	3,687.20
	Total (Days) 2011	153.63

T27P2	Off the run - Mechanical	554
	Off the run - Staffing	132,383.00
	Total (Mins) 2011	132,937.00
	Total (Hours) 2011	2,215.62
	Total (Days) 2011	92.32

T28P1	Off the run - Mechanical	226
	Off the run - Staffing	22,090.00
	Total (Mins) 2011	22,316.00
	Total (Hours) 2011	371.93
	Total (Days) 2011	15.5

T29P3	Off the run - Mechanical	1,723.00
	Off the run - Staffing	175,086.00
	Total (Mins) 2011	176,809.00
	Total (Hours) 2011	2,946.82
	Total (Days) 2011	122.78

\* T27P2 REMOVED FROM JANUARY 2012

\* T29P3 REMOVED FROM JANUARY 2012

T23P1	Off the run - Mechanical	278
	Off the run - Staffing	62,209.00
	Total (Mins) 2012	62,487.00
	Total (Hours) 2012	1,041.45
	Total (Days) 2012	43.39

T24P1	Off the run - Mechanical	633
	Off the run - Staffing	27,099.00
	Total (Mins) 2012	27,732.00
	Total (Hours) 2012	462.20
	Total (Days) 2012	19.26

T25P1	Off the run - Mechanical	542
	Off the run - Staffing	5,886.00
	Total (Mins) 2012	6,428.00
	Total (Hours) 2012	107.13
	Total (Days) 2012	4.46

T26P2	Off the run - Mechanical	611.00
	Off the run - Staffing	218,459.00
	Total (Mins) 2012	219,070.00
	Total (Hours) 2012	3,651.17
	Total (Days) 2012	152.13

T27P2	Off the run - Mechanical	0
	Off the run - Staffing	900.00
	Total (Mins) 2012	900.00
	Total (Hours) 2012	15.00
	Total (Days) 2012	0.62

T28P1	Off the run - Mechanical	783
	Off the run - Staffing	40,455.00
	Total (Mins) 2012	41,238.00
	Total (Hours) 2012	687.30
	Total (Days) 2012	28.64

T29P3	Off the run - Mechanical	0.00
	Off the run - Staffing	1,010.00
	Total (Mins) 2012	1,010.00
	Total (Hours) 2012	16.83
	Total (Days) 2012	0.70